

Maryland 9-1-1 Board

6776 Reisterstown Road Suite 207 Baltimore, MD 21215 Office: (410) 585-3108



MINUTES

Public Session – August 31, 2023

BOARD MEMBERS IN ATTENDANCE

Jack Markey, County Emergency Management Steve Souder, Public-At-Large Tony Rose, PSAP Director Scott Haas, PSAP Director William Frazier, MENA Chris McNamara, ECC

Shariff Thomas, 9-1-1 Specialist Cecilia Warren, Accessibility Needs Sue Greentree, APCO Tammy Price, PSAP Director Russell Strickland, Secretary, MDEM Major Gregory, MD State Police Dwayne DJ Hall, Volunteer Fire Service Justin Orendorff, PSAP Director Sona Konate, Public-At-Large Michael Block, Cybersecurity

Richard Berg, MIEMSS Julia Fischer, GIS

Michael Walther, County Finance Kevin Mosier, Public Service Commission

Kenneth Poling, Wireline Industry Daniel Leary, Wireless Industry

OFFICE OF THE EXECUTIVE DIRECTOR IN ATTENDANCE

Mike Marshall, Interim Executive Director

BOARD MEMBERS NOT IN ATTENDANCE

Danissa Alston, County Police Services

GUESTS IN ATTENDANCE

Walt Puller, Verizon Toni Dunne, Motorola Solutions Ross Coates, Harford County Ann Pingel, Anne Arundel County LT Jennifer Reidy-Hall, Howard County Robert Horne, Mission Critical Partners

Lisa Madden. Motorola

Charlynn Flaherty, Prince George's County

Sabrina Chase, MDEM Jeff Clements, Charles County Daniel Heilman, Carousel Ashley Buzzeo, Datamark

Dawn Baldridge, Mission Critical Partners

Scott Raley, St. Mary's County Jason Ramsay, Motorola

Rob Williams, Montgomery County Jennifer White, Maryland State Delegate Roger Bennett, Allegany County

Joshua Jack, Mission Critical Partners CPL Robbie Larimer, Dorchester County

Jack Brown, Carroll County

James Hamilton, Worcester County Ashley Burgan, Carroll County

Cassandra Onley, Montgomery County

John Lesko II. DoIT Taylor Thompkins, AT&T Steve Shipley, Allegany County Bob McCoy, Washington County

Clayton Taylor, Motorola

Jackie Mines, Mission Critical Partners James Stowe, Montgomery County Kiersten Shea, St. Mary's County Kristie Dutrow, Frederick County Phil Lambert, Frederick County

Matthew Dondanville, Michael Baker Ryan Mattsson, Montgomery County

OPENING

Chairman Markey called the public session to order at 10:00 AM on Thursday, August 31, 2023, via the Conference Bridge.

There was a roll call of Board members by Mr. Jack, and a quorum was confirmed.

Chairman Markey welcomed Bob McCoy who has been named the Director for Emergency Communications in Washington County.

Mr. Frazier noted that the Maryland Emergency Number Association and the Maryland 9-1-1 Board will have a day of celebration on September 21, at the Huntingtown Volunteer Fire Department in Calvert County. If you need more information, please send him an email.

Ms. Greentree reported that the Mid-Eastern APCO Conference will be held in Ocean City from October 19-20. The Grand Hotel is the host hotel. There are special discounted rates for the dates of the conference. She encouraged the members to sign up at www.mideasternapco.org.

APPROVAL OF MINUTES

The Board considered the meeting minutes from the July 27, 2023, meeting. The Board members are provided with the material in advance of the meeting so they may review them. Mr. Frazier requested a correction to the minutes regarding the list of individuals in attendance and a question about a survey concerning in-person quarterly meetings. Mr. Rose had a correction to a date regarding a Verizon service interruption.

Mr. Thomas made a motion to approve the meeting minutes from the July 27, 2023, meeting as amended. Mr. Frazier seconded the motion. All were in favor and the motion was carried.

FISCAL REPORT – MIKE MARSHALL

Interim Executive Director Mr. Marshall reported the 9-1-1 Trust Fund FY2024 revenue collection as of August 2023 is \$28,210,190.00. FY2024 total award expenditures balance as of August 31, 2023, is \$3,415,812.80. 9-1-1 Trust Fund FY2024 balance is \$24,794,377.20.

EXECUTIVE DIRECTOR'S REPORT - MIKE MARSHALL

The Executive Director position has been accepted by a candidate. Mr. Marshall could not report who the candidate was. There is no definitive timeline as to when they will assume the position. The next step is to hire a Deputy Director and an Administrative Assistant.

In the July meeting, it was noted that Maryland 9-1-1 Board Members are required to attend 50% of the meetings. The Executive Director's Office has started to keep a record of those in attendance.

The memo regarding SEMSAC has been sent again via email. If interested, please respond appropriately. Mr. Marshall reminded the members of the day of celebration September 21, at the Huntingtown Volunteer Fire Department in Calvert County.

PSAP inspection schedules will be sent, and they'll begin at the end of September. The Office is in the process of completing the quarterly disbursements report. The Board is required to submit an annual report to the Governor's Secretary of various committees, we're shifting the reports to a fiscal year cycle. Data will be sent out to the members in the coming days. We're going to send out a survey regarding quarterly in-person meetings to receive feedback from the members.

SUBCOMMITTEE REPORTS

Policy and Standards Subcommittee - Steve Souder

Mr. Souder reported the subcommittee is looking forward to a preview of the video that Mission Critical Partners has been developing with the assistance of the 24 PSAPs in Maryland.

The subcommittee will be presenting to the Board a list of items that currently require approval by the Board for funding requests that can be moved to the Executive Director's Office for approval. These are items that are commonly requested for funding each month. The monetary amounts are low-cost items. Administratively these could be handled by the Executive Director's Office.

Training and Exercises Subcommittee - Bryan Ebling

Mr. Ebling was not in attendance, and Cassandra Onley reported on his behalf. The subcommittee is reviewing a draft of the Occupational Wellness Standards and Best Practices document.

There were no training projects that were required to be reviewed before a request for funding to the 9-1-1 Board.

The subcommittee is working with DPSCS on scheduling the Center Manager Certification Program and hopes to hold two sessions in 2024.

Cybersecurity Subcommittee – Michael Block

Mr. Block stated the subcommittee finalized the incident response checklist that is focused on responding to a cyber incident. The subcommittee is working on a document to accompany the checklist, it is a note-taking assessment sheet. The intent is to capture accurate information if an event occurs.

Technology Subcommittee – James Hamilton

Mr. Hamilton stated that the subcommittee continues to work with both NGCS providers on the network-to-network interface (NNI). We continue to discuss CAD2CAD and try to get some statewide coordination and vision for the project. It's my opinion that that's probably a function served on the SIEC State Interoperability Executive Committee. I recently reached out to Secretary Strickland, and he was going to ask some questions to see where we might be in terms of the State assisting with this.

We received a request from T-Mobile to the Maryland PSAP community to begin to implement location-based routing. The concept behind that is that we would get geo-based routing from the originating service providers (OSP). Because of that, the ECC portion of the subcommittee surveyed all Maryland PSAPs and 24 PSAPs support the implementation statewide of location-based routing from OSPs. T-Mobile was requesting statewide execution. If Chairman Markey feels it is appropriate for the Executive Director to act on behalf of the PSAP community to help DoIT to provide those boundaries and provide T-Mobile with that notification on behalf of the PSAP community.

The 9-1-1 Board Members discussed the request by Mr. Hamilton for Board approval to move forward with T-Mobile's request for statewide approval. Chairman Markey thought it is critically

important that the Board have the clarity and the consent of the 24 Directors in writing that we can then communicate to T-Mobile just to remove any questions about who said yes and who determined that they were ready. Mr. Coates confirmed that there is consensus among the 24 PSAPs to move forward with T-Mobile's request. Chairman Markey stated that a communication document from the Board that the State of Maryland is ready for T-Mobile to do this, but to do that with the explicit signature of the 24 PSAP Directors.

GIS – Julia Fischer

Ms. Fischer stated the flyover for the Western shore is the focus of this year for the imagery project. All the flying has been completed and the processing is underway. We made a recommendation regarding some reduction in deliverables, a few file formats would not be delivered because they are not being consumed by any of the PSAPs. We are in the final stages of negotiation with the vendors, and we anticipate seeing a small reduction in costs because of the reduction in deliverables. Our contract will be ending for imagery collection within the next two years. We are actively writing the technical requirements for the next contract, and we anticipate providing those for consideration by the broader community within the next few weeks.

The Statewide GIS Data Validation Project, we continue to conduct in a production environment. We are focusing on "fishbone", which has to do with our street centerlines. We are addressing that in the next phase of the validation checks. Everything is going by the current NENA v1 standard.

The GIS Support Staff Program, we are still working on launching that with partners at Salisbury University Eastern Shore Regional GIS Cooperative. Montgomery County is interested in being the initial participant.

911.Maryland.gov continues to be available to be maintained when the videos and other materials are finalized. We look forward to hosting them and sending out information regarding their availability through our social media feeds. If you have any information that you'd like us to share regarding the broader training opportunities that are available, we will try to keep that list up to date.

We're continuing to work with the Technical Subcommittee regarding a dashboard to show some of the call-taking stats, and the response stats regarding both an internal and external dashboard.

The regional meeting was in July and was well attended. We have been meeting quarterly with the representatives for NG911 GIS in the surrounding state jurisdictions. In July we welcomed a couple of representatives from some other regional groups. Our partners from the Department of Defense attended and shared information regarding the impacts and their progress with the military installations.

The group continues to meet with vendors regarding the z-axis offerings and integration.

Verizon Update – Walt Puller

Mr. Puller stated there were no major 9-1-1 events to report this month. Verizon continues to work with the NG911 providers on network redesigns, continuation of the current designs, and any changes and deletes.

Mr. Sounder shared an experience he had regarding a wireless outage in Queen Anne's County. Scott Haas discussed a 9-1-1 outage in Anne Arundel County that affected Verizon, AT&T, and T-Mobile.

Mr. Puller stated that he believes seven towers were affected within the area regarding Mr. Souders's outage, and it certainly was a fiber cut. The outage in Anne Arundel was classified as a telco issue. Mr. Puller is aware of the issue of the notification process to the Maryland 9-1-1 Board and the

PSAPs that are affected and text messages to Verizon wireless customers. He will follow up with the Wireless Team regarding the outages and notification process and report back on his findings.

Chairman Markey suggested that a small committee could be formed to address these issues and mentioned that Mr. Leary and other subcommittee members could also be of assistance. Mr. Leary welcomed the opportunity to participate and assist.

AT&T Update – Taylor Thompkins

Mr. Tompkins reported AT&T continues to move forward with both the Harford County and the Baltimore County NG911 projects. We're working to get resource dates with Motorola. We're hoping to move Harford County over this year. But the worst-case scenario would be migrated first quarter of next year.

We have the test cases tentatively agreed upon for the NNI work with Motorola. We are working on connectivity and proxies and how things are going to look. Keeping security in mind going from one closed network to another. It must be treated with the reverence that it deserves. We've got the right people engaged. We're hoping the network completion within 120 days, we haven't heard of any issues with design or build-out yet.

No ESInet issues to report.

We are also in the process of the total state of database (pANI) keeping but we're in the process of working that out, trying to decide exactly what that looks like and how we're going to best manage it.

Mr. Jack added that in the survey sent to the 24 PSAPs about T-Mobile location-based routing, there was a question concerning the loading of pANIs for all jurisdictions. All 24 PSAPs confirmed that request. Mr. Tompkins noted that the effort was to ensure that everyone had the same information available as quickly as possible.

Motorola Solutions Update - Toni Dunne

Ms. Dunne reported on August 22, Anne Arundel and Washington County experienced a service disruption with their 9-1-1 call delivery. We notified and communicated with our customers that were impacted, and the Motorola Network Operations Center also called all the other Maryland customers to do health checks and to conduct test calls during this incident. Motorola immediately began investigating the issue. The total time of the event was three hours and 32 minutes, during which I and the Motorola Network Operations Center were engaging with the customers at regular intervals. We're currently analyzing the root cause and making good progress investigating with our engineers and our stakeholders. But we do not have a determination just yet to disclose. I have regular communications with our team investigating this and we will be meeting with Anne Arundel and Washington Counties to answer further questions and we'll provide a more detailed update to the Technical Subcommittee.

Ms. Pingel provided details on how the PSAP handled the outage and provided notifications to the citizens of Anne Arundel County about the use of an alternate number. They found that the FEMA alerting system which is like the Amber Alert System would be a more effective means of communication. They also used their social media to notify everyone of the outage and when the system came back up.

Progress continues to be made with Frederick County and Baltimore City with their NG911 implementation. We have the customer web portal that has been deployed in all of Maryland. All our customers in Maryland have been trained, and this web portal is providing greater visibility to our

NGCS system. Motorola will be updating our Maryland market flow configuration for default routing. It will be calls that have no discernible location or we are unable to determine the area of call origin, or we have exhausted all the alternate PSAP destinations in your call flow routing plan. This change will lead to a busy tone treatment for the callers. This replaces the previous configuration where all these types of calls for the Motorola Maryland market were delivered by default to Prince George's County's PSAP. Calls that reach this default designation are very rare after multiple levels of attempts to determine the location of the caller and the alternate PSAP destinations have been performed Motorola will then default to that designation. We will be communicating with all our counties before making this change so that everyone is on the same page and has the same understanding. Metrics on the calls may be available if requested at a later time.

We continue to work with AT&T on the next iteration of NNI. We are looking towards putting together a VESTA users group meeting in the early spring of 2024.

MACo Emergency Communications Committee (ECC) – Ross Coates

Mr. Coates reported on the Maryland Association of Counties Summer Conference. We were able to stage a remote demonstration of 9-1-1. Baltimore City was in attendance with four active 9-1-1 call takers, Hartford County with two, Caroline County with two, and Dorchester County with one. People in attendance were able to witness a robust demonstration of what 9-1-1 in Maryland is capable of. We had quite a bit of feedback from many of the elected officials throughout the state about capabilities functionalities and the path forward for emergency communications.

We are working with the Maryland Department of Emergency Management and the Joint Operations Center to validate and update contact information for each 9-1-1 center to ensure that the appropriate individuals are notified during a 9-1-1 outage or event. We do have a rather comprehensive SOP in the ECC that outlines when notifications should be made to neighboring jurisdictions or surrounding jurisdictions about technological, cyber or manmade disasters in the PSAP that are impacting operations, call flow or the ability of the PSAP to process calls in a normal pathway. We hope to utilize emergency management and MDEM as coordination points to help facilitate response to those types of incidents within the 9-1-1 centers.

We're waiting for the results of the recruitment video to come out for those who live in the Baltimore Metropolitan area. You may be aware that Baltimore County is producing a video for recruitment.

Mission Critical Partners Update – Joshua Jack

Mr. Jack reported he has provided a written report on the activities. The statewide cyber security project is nearing the end. We are working to deliver the final products to most of the counties. This is a PSAP assessment and a PSAP incident response plan.

The filming is complete for the statewide recruitment videos. We're in the process of creating a draft. We will show a couple of the subcommittees, one for the ECC and one for the Board, to receive some feedback. This will be happening in the coming weeks.

Mr. Souder suggested an enhancement to the map provided in today's report displaying the wireless carriers and NGCS information for the state. He would like to see this uploaded to the 911.Maryland.org website. Mr. Jack noted that it is currently on the website but if there are any changes let him know.

CURRENT PROJECTS FOR VOTING CONSIDERATION

A funding request for Project 24-027 in the amount of \$18,891.19 for Somerset County's Annual Maintenance was made by Gary Powell.

Mr. Berg moved to fund Project 24-027 for Somerset County in the amount of \$18,891.19 for Annual Maintenance to be approved. Mr. Frazier seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-043 in the amount of \$5,000.00 for Somerset County's Public Outreach (9-1-1 Simulator) was made by Gary Powell.

Ms. Greentree moved to fund Project 24-043 for Somerset County in the amount of \$5,000.00 for Public Outreach (9-1-1 Simulator). Mr. Thomas seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-055 in the amount of \$28,242.18 for Somerset County's Phone System Maintenance was made by Gary Powell.

Mr. Thomas moved to fund Project 24-055 for Somerset County in the amount of \$28,242.18 for Phone System Maintenance to be approved. Mr. Berg seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-032 in the amount of \$178,260.84 for St. Mary's County's ESInet and NGCS Service Maintenance was made by Scott Raley.

Mr. Berg moved to approve Project 24-032 for St. Mary's County in the amount of \$178,260.84 for ESInet and NGCS Service Maintenance. Mr. Thomas seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-047 in the amount of \$57,200.00 for Worcester County's CAD-to-CAD Interface was made by James Hamilton.

Mr. Berg moved to fund Project 24-047 for Worcester County in the amount of \$57,200.00 for CAD-to-CAD Interface. Ms. Greentree seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-049 in the amount of \$7,000.00 for Worcester County's Public Outreach (9-1-1 Simulator) was made by James Hamilton.

Mr. Souder moved to fund Project 24-049 for Worcester County in the amount of \$7,000.00 for Public Outreach (9-1-1 Simulator). Mr. McNamara seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-035 in the amount of \$7,000.00 for Montgomery County's 9-1-1 Simulator was made by Cassandra Onley.

Mr. Souder moved to fund Project 24-035 for Montgomery County in the amount of \$7,000.00 for the 9-1-1 Simulator to be approved. Ms. Price seconded the motion. Mr. Thomas recused himself from the vote. All were in favor and the motion carried.

A funding request for Project 24-036 in the amount of \$770,208.65 for Montgomery County's UPS Primary PSAP was made by Cassandra Onley.

Mr. Souder moved to fund Project 24-036 for Montgomery County in the amount of \$770,208.65 for UPS Primary PSAP to be approved. Mr. McNamara seconded the motion. Mr. Thomas recused himself from the vote. All were in favor and the motion carried.

A funding request for Project 24-042 in the amount of \$67,712.64 for Frederick County's PSAP Workforce Assessment was made by Phil Lambert.

Mr. Rose moved to fund Project 24-042 for Frederick County in the amount of \$67,712.64 for the PSAP Workforce Assessment. Mr. Thomas seconded the motion. Chairman Markey recused himself from the vote. All were in favor and the motion carried.

A funding request for Project 24-037 in the amount of \$5,995.00 for Howard County's CritiCall Pre-Employment Screening Software was made by Lt. Reidy.

Mr. Rose moved to fund Project 24-037 for Howard County in the amount of \$5,995.00 for CritiCall Pre-Employment Screening Software to be approved. Mr. Thomas seconded the motion. Mr. McNamara recused himself from the vote. All were in favor and the motion carried.

A funding request for Project 24-051 in the amount of \$5,213,264.47 for Howard County's Motorola VESTA Refresh was made by Lt. Reidy.

Mr. Berg moved to fund Project 24-051 for Howard County in the amount of \$5,213,264.47 for Motorola VESTA Refresh to be approved. Mr. Rose seconded the motion. Mr. McNamara recused himself from the vote. All were in favor and the motion carried.

A funding request for Project 24-044 in the amount of \$42,000.00 for Dorchester County's Maintenance – Annual Recurring Charges was made by Rober Larimer.

Ms. Price moved to fund Project 24-044 for Dorchester County in the amount of \$42,000.00 for Maintenance — Annual Recurring Charges to be approved. Ms. Greentree seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-045 in the amount of \$70,280.00 for Dorchester County's GIS Support Services was made by Rober Larimer.

Mr. Souder moved to fund Project 24-045 for Dorchester County in the amount of \$70,280.00 for GIS Support Services to be approved. Major Gregory seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-050 in the amount of \$362,967.70 for Harford County's Logging Recorder was made by Ross Coates.

Ms. Price moved to fund Project 24-050 for Harford County in the amount of \$362,967.70 for the Logging Recorder to be approved. Ms. Greentree seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-068 in the amount of \$2,758,528.50 for Charles County's Motorola VESTA Refresh was made by Jeff Clements.

Mr. Berg moved to fund Project 24-068 for Charles County in the amount of \$2,758,528.50 for Motorola VESTA Refresh to be approved. Mr. McNamara seconded the motion. Mr. Rose recused himself from the vote. All were in favor and the motion carried.

A funding request for Project 24-056 in the amount of \$600,000.00 for Baltimore County's Recurring 9-1-1 Tariff Charges was made by Tammy Price.

Mr. Thomas moved to fund Project 24-056 for Baltimore County in the amount of \$600,000.00 for Recurring 9-1-1 Tariff Charges to be approved. Mr. Frazier seconded the motion. Mr. Walther and Ms. Price recused themselves from the vote. All were in favor and the motion carried.

A funding request for Project 24-057 in the amount of \$35,000.00 for Baltimore County's Language Translation Services was made by Tammy Price.

Mr. Rose moved to fund Project 24-057 for Baltimore County in the amount of \$35,000.00 for Language Translation Services to be approved. Ms. Greentree seconded the motion. Mr. Walther and Ms. Price recused themselves from the vote. All were in favor and the motion carried.

A funding request for Project 24-058 in the amount of \$75,000.00 for Baltimore County's Recurring PRI Charges was made by Tammy Price.

Mr. Souder moved to fund Project 24-058 for Baltimore County in the amount of \$75,000.00 for Recurring PRI Charges to be approved. Mr. Berg seconded the motion. Mr. Walther and Ms. Price recused themselves from the vote. All were in favor and the motion carried.

A funding request for Project 24-059 in the amount of \$15,000.00 for Baltimore County's AI SkillLab Training Licenses was made by Tammy Price.

Ms. Greentree moved to fund Project 24-059 for Baltimore County in the amount of \$15,000.00 for AI SkillLab Training Licenses to be approved. Mr. Frazier seconded the motion. Mr. Walther and Ms. Price recused themselves from the vote. All were in favor and the motion carried.

A funding request for Project 24-060 in the amount of \$5,000.00 for Baltimore County's Public Outreach (9-1-1 Simulator) was made by Tammy Price.

Mr. Souder moved to fund Project 24-060 for Baltimore County in the amount of \$5,000.00 for Public Outreach (9-1-1 Simulator) to be approved. Mr. Thomas seconded the motion. Mr. Walther and Ms. Price recused themselves from the vote. All were in favor and the motion carried.

A funding request for Project 24-061 in the amount of \$848,460.82 for Baltimore County's Annual Maintenance was made by Tammy Price.

Mr. Thomas moved to fund Project 24-061 for Baltimore County in the amount of \$848,460.82 for Annual Maintenance to be approved. Mr. McNamara seconded the motion. Mr. Walther and Ms. Price recused themselves from the vote. All were in favor and the motion carried.

A funding request for Project 24-062 in the amount of \$154,015.80 for Anne Arundel County's Text to 9-1-1 was made by Ann Pingel.

Mr. Rose moved to fund Project 24-062 for Anne Arundel County in the amount of \$154,015.80 for Text to 9-1-1 to be approved. Mr. Berg seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-063 in the amount of \$234,249.00 for Allegany County's GIS Services was made by Roger Bennett.

Ms. Greentree moved to fund Project 24-063 for Allegany County in the amount of \$234,249.00 for GIS Services to be approved. Mr. McNamara seconded the motion. All were in favor and the motion carried.

A funding request for Project 24-064 in the amount of \$60,760.00 for Allegany County's Phone System (RapidSOS) Licensing) was made by Roger Bennett.

Mr. Berg moved to fund Project 24-064 for Allegany County in the amount of \$60,760.00 for Phone System (RapidSOS) Licensing) to be approved. Mr. Thomas seconded the motion. All were in favor and the motion carried.

PROJECT EXTENSIONS - REQUIRING BOARD APPROVAL

None for the month

PROJECTS EXTENSIONS – APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

➤ St. Mary's County 23-023 Public Education Materials August 2024

PROJECTS FOR DE-ENCUMBERING OF FUNDING

► Howard County 23-063 Text-to-9-1-1 Services \$3,250.00

Mr. Souder moved to de-encumber Project 23-063 for Howard County in the amount of \$3,250.00 for text to 9-1-1 Services. Mr. Thomas seconded the motion. All were in favor and the motion carried.

PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

Under authority granted by the Board, the Executive Director approved the following projects that have met all guidelines established by the Board:

Cecil County	24-024	Training-NENA 9-1-1 Center Supervisor	\$1,785.00
St Mary's County	24-010A	CTO Training (additional funds)	\$98.00
Anne Arundel County	24-028	Protocol License Renewal	\$28,000.00
Allegany County	24-029	APCO PST Training	\$863.28
Wicomico County	24-030	Protocol Training and Manuals	\$1,995.00
Harford County	24-031	Protocol Training and Manuals	\$31,620.00
Calvert County	24-033	Public Education Materials	\$2,500.00
Washington County	24-034	Protocol Training	\$1,095.00
Queen Anne's County	24-038	ProQA Training	\$149.00
Queen Anne's County	24-039	Protocol Training and Certification	\$1,810.00
Queen Anne's County	24-040	Protocol Recertification	\$840.00
Queen Anne's County	24-041	Training-NENA Telecommunications Core	\$299.00
St Mary's County	24-046	CTO Training	\$1,952.00
Howard County	24-048	ETC Manuals (5)	\$225.00
St Mary's County	24-052	Protocol Training	\$1,750.00
Carroll County	24-053	ETC Manuals (4)	\$180.00
Harford County	24-054	Protocol License Renewal	\$93,600.00
Allegany County	24-065	Training - APCO PST Manual	\$30.00
Charles County	24-066	Protocol Recertification	\$5,100.00
Washington County	24-067	ETC-I Certification	\$608.00

TOTAL \$174,499.28

ADDITIONAL ITEMS

Mr. Rose asked about a process that requires a vote for the de-encumbering of funding. What would happen if the motion did not pass?

Chairman Markey deferred to our office accounting and potentially even our legal staff, but I will say if your practice over the years, has been to have the funding appropriately de-encumbered, it is still considered encumbered by the county. Until the de-encumbrance by the county and the Board has historically taken votes on it to recognize it. Since, in some cases, we have had de-encumbrances from more than one fiscal year that were extended. I think that is the practice answer.

Mr. Walther added, that from a budget perspective, what you are saying is correct. The money has already been allocated to the jurisdiction. It is theirs to then move it back. You probably need a motion to move that money that's already been allocated. Ms. Chase in the chat window concurred with Mr. Walther's comments.

Chairman Markey stated there were significant questions about the transition of legacy providers so we can transition away from legacy when appropriate, As our designated representative from the Public Service Commission, perhaps we can get with Mr. Moser, Mr. Marshall, and Mr. Jack and see if there are communications that are appropriate for us to share with the vendor community to encourage the originating service providers and others to make those transition here at the state level. We also do the same work with our federal partners.

The next meeting is Thursday, September 28, 2023.

At 1:37 PM, Mr. Rose made a motion to adjourn the meeting. Mr. Souder seconded the motion. All were in favor and the meeting was adjourned.

Jack Markey, Chairman Maryland 9-1-1 Board