



Maryland 9-1-1 Board
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MINUTES

Public Session – December 16, 2021

BOARD MEMBERS IN ATTENDANCE

Anthony Myers, Public Service Commission	Steve Souder, Public-At-Large
William Frazier, MENA	Julia Fischer, GIS
Tammy Price, PSAP Director	Al Kirchner, Public-At-Large
Richard Berg, MIEMSS	Major Tawn Gregory, MD State Police
CPT Scott Brillman, Career Fire Services	Scott Haas, PSAP Director
Susan Greentree, APCO	Jack Markey, County Emergency Management
Colton O’ Donoghue, Jr., Phone Utility	Cecilia Warren, Accessibility Needs
Tony Rose, PSAP Director	

OFFICE OF THE EXECUTIVE DIRECTOR IN ATTENDANCE

Scott G. Roper, Executive Director

BOARD MEMBERS NOT IN ATTENDANCE

Bryan Ebling, Volunteer Fire Service	Russ Strickland, MDEM
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GUESTS IN ATTENDANCE

Tim Coale, Worcester County	Josh Jack, Mission Critical Partners
James Hamilton, Worcester County	Toni Dunne, Motorola Solutions
Walt Puller, Verizon	David Shipley, Wicomico County
Randall Cunningham, Harford County	Jim Alfree, Queen Anne’s County
Robert Horne, Mission Critical Partners	Joe Armentrout, Prince George’s County
Abigail Snyder, Office of Senator Kagan	Diane Strong, Cecil County
Ross Coates, Harford County	Jeff Clements, Charles County
Walt Puller, Verizon	LT Jennifer Reidy, Howard County
Tim Derenek, AT&T	Chris McNamara, Howard County
Daniel Heilman, Carousel Industries	Mike Berg, Carousel Industries
Zane West, Carousel Industries	Krisee Eckart, Carousel Industries
Senator Cheryl Kagan	Tenea Reddick, Baltimore City
Art Ray, Baltimore City	Brandon Belvins, Baltimore City
Jean Bonneau, Motorola Solutions	Ray Windisch, Baltimore County
Brain Albert, Washington County	Roger Bennett, Allegany County
Suresh Gursahaney, Microautomation	

OPENING

Chairman Myers called the Public Session to order at 10:04 AM on Thursday, December 16, 2021, via Conference Bridge. Chairman Myers noted that the meeting is being live-streamed and recorded. There was a roll call of Board members, and a quorum confirmed. Chairman Myers remarked that he has been a member of the Board since 1999, and his membership has been rewarding as Maryland's 9-1-1 Board is a national leader in 9-1-1. He stated that he is excited for future of 911. He gave thanks to Jack Markey, Mr. Roper and his staff, the PSAP directors, 911 specialists. He also gave thanks to Senator Kagan, Delegate Krebs, Senator Jackson and Senator Reilly for their efforts in advancing 9-1-1, and to the Governor for opportunity to serve on body.

Chairman Myers then recognized Senator Kagan. Senator Kagan thanked Chairman Myers for his 20 plus years of service to the Board. The senator then provided updates to the activities of the Commission to Advance Next Generation 9-1-1 Across Maryland, and legislation that will address direct access to mental health care, implicit bias training, county 9-1-1 fee changes, recognizing 9-1-1 Specialists as first responders, Board appointments, including a vice-chair, workers compensation, swatting, a Maryland Comptroller payment portal, and statewide 3-1-1 service. Chairman Myers thanked her for her professional relationship and for her engagement.

APPROVAL OF MINUTES

The Board reviewed the minutes for the Public Session meeting held on November 18, 2021.

Mr. Markey made a motion to approve the minutes for November 18, 2021. Ms. Price seconded the motion. All were in favor and the motion carried.

FISCAL REPORT – SCOTT ROPER

The 9-1-1 Trust Fund balance carried over from Fiscal Year 2021 is \$11,935,513.84. The collections for Fiscal Year 2022 are \$27,494,787.30. The Board has made awards totaling \$19,904,723.41. The available 9-1-1 Trust Fund balance for this month's meeting is \$19,525,577.75.

EXECUTIVE DIRECTOR'S REPORT – SCOTT ROPER

Mr. Roper provided updates to the Board about the results of the 2021 Comptroller audits. Mr. Roper reviewed the 2021 PSAP inspections. Mr. Roper presented the 2022 meeting dates. Mr. Roper provided an overview of the Board's press release on the 3G wireless retirement. Mr. Roper announced that LT Jennifer Reidy has replaced LT Jayson Janowich as the Howard County PSAP director.

SUBCOMMITTEE REPORTS

Policy and Standards Subcommittee – Steve Souder

The ECC's outage interruption draft was reviewed by the subcommittee and passed back to ECC work group. The subcommittee is looking at best practices for non-initialized phones used are TDoS attacks, or to make other disruptive 9-1-1 calls. The subcommittee will be concluding its work on outage notifications and moving on to staffing issues.

Training and Exercises – Bryan Ebling

Mr. Roper reported that dates for the Training Standards town halls were circulated.

Cybersecurity – Randall Cunningham

Mr. Cunningham stated the subcommittee did not have a formal meeting. It did review a cybersecurity request on today's agenda. The subcommittee is working on some projects, and it will receive a presentation from Motorola at its next meeting.

Technology Subcommittee –James Hamilton

The subcommittee did not have formal meeting. The subcommittee is working on vendor presentations for cloud-based call handling and CAD-to-CAD solutions.

GIS – Julia Fischer

Ms. Fischer reported on Open Data Act requirements for GIS. She met with MACo ECC group during the MACo Winter Conference. The GIS work by vendors is progressing. The GIS community is working on a national project with MCP,

Verizon Update – Walt Puller

Mr. Puller reported that the Verizon Customer Care Center is working remotely, with no issues with productivity and/or call events. There were no outages to report since the last meeting, and there were no major outages during the past year, Chairman Myers thanked Walt for his and Verizon's partnership and professionalism over the years.

AT&T Update – Tim Derenek

AT&T reports that there were not network events since the last meeting. Saint Mary's County will be going live next Tuesday following successful testing.

Motorola Solutions Update – Toni Dunne

Ms. Dunne reported that there were no network issues since the last meeting. Motorola is working on testing plans for Howard and Garrett Counties. Those counties, and Allegany County, are on schedule for their "go lives."

Mission Critical Partners Update - Josh Jack

Mission Critical Partners' updates were provided to Board members ahead of the meeting, with many items covered during subcommittee reports. Mr. Jack provided an overview of the various Maryland projects that are underway, including the Maryland Eastern Shore, and interoperability testing that will be incorporated into future cutovers.

MACo Emergency Communications Committee (ECC) – Ross Coates

Mr. Coates reported that the ECC is monitoring the Charles County RQI project and the Worcester County/Maryland State Police Emergency Police Dispatch project. The ECC will also be gathering data for a Maryland Department of Emergency Management predictive analytics project. The ECC has reviewed the carrier notification process. They are preparing two data gathering surveys. The ECC had a successful remote call taking exposition at the MACo Winter Conference, and may do it again during MACo's Summer Conference. Chairman Myers thanked the PSAP directors for their efforts for remote call taking.

CURRENT PROJECTS FOR VOTING CONSIDERATION

Funding request for Project 22-153 in the amount of \$2,595.00 for Worcester County's Critical Pre-Employment Screening Software was made by Tim Coale.

Mr. Frazier moved to fund up to \$2,595.00 for Worcester County's Critical Pre-Employment Screening Software. Mr. Berg seconded the motion. Captain Brillman was not present for the vote. All were in favor and the motion carried.

Funding request for Project 22-156 in the amount of \$185,144.00 for Wicomico County's Cybersecurity Monitoring was made by David Shipley. Dan Heilman and Zane West were available to answer questions.

Ms. Greentree moved to fund up to \$185,144.00 for Wicomico County's Cybersecurity Monitoring. Mr. Berg and Mr. Markey seconded the motion. Captain Brillman was not present for the vote. All were in favor and the motion carried.

Funding request for Project 22-157 in the amount of \$15,039.32 for Queen Anne's County's 9-1-1 Phone System – HUD Display was made by Jim Alfree.

Mr. Markey moved to fund up to \$15,039.32 for Queen Anne's County's 9-1-1 Phone System – HUD Display. Mr. Souder seconded the motion. Mr. Haas recused himself from the vote. Captain Brillman was not present for the vote. All were in favor and the motion carried.

Funding request for Project 22-162 in the amount of \$577,807.00 for Howard County's 9-1-1 Phone System Maintenance was made by LT Jennifer Reidy and Chris McNamara.

Mr. Berg moved to fund up to \$577,807.00 for Howard County's 9-1-1 Phone System Maintenance. Mr. Souder seconded the motion. Captain Brillman was not present for the vote. All were in favor and the motion carried.

Funding request for Project 22-163 in the amount of \$369,495.00 for Howard County's Emergency Police and Fire Dispatch Protocol Implementation was made by LT Jennifer Reidy and Chris McNamara.

Mr. Souder moved to fund up to \$369,495.00 for Howard County's Emergency Police and Fire Dispatch Protocol Implementation. Mr. Frazier seconded the motion. Captain Brillman was not present for the vote. All were in favor and the motion carried.

Funding request for Project 22-171 in the amount of \$48,554.64 for Harford County's ECC Contractual Support was made by Ross Coates. Josh Jack was available to answer questions.

Ms. Price moved to fund up to \$48,554.64 for Harford County's ECC Contractual Support. Ms. Greentree seconded the motion. Captain Brillman was not present for the vote. All were in favor and the motion carried.

Funding request for Project 22-154 in the amount of \$2,337.00 for Cecil County's Guardian Employee Tracking Software was made by Diane Strong.

Mr. Markey moved to fund up to \$2,337.00 for Cecil County's Guardian Employee Tracking Software. Ms. Price seconded the motion. Captain Brillman was not present for the vote. All were in favor and the motion carried.

Funding request for Project 19-147 was tabled at the request of Prince George's County.

Funding request for Project 22-160 in the amount of \$205,874.64 for Washington County's Next Generation 9-1-1 Subject Matter Expert Support was made by Brian Albert. Josh Jack was available to answer questions.

Mr. Souder moved to fund up to \$205,874.64 for Washington County's Next Generation 9-1-1 Subject Matter Expert Support. Mr. Berg seconded the motion. Captain Brillman was not present for the vote. All were in favor and the motion carried.

Funding request for Project 22-178 in the amount of \$25,776.20 for Washington County's UPS Batteries for its Primary and Backup PSAPs was made by Brian Albert.

Mr. Berg moved to fund up to \$25,776.20 for Washington County's UPS Batteries for its Primary and Backup PSAPs. Mr. Frazier seconded the motion. Captain Brillman was not present for the vote. All were in favor and the motion carried.

Funding request for Project 22-179 in the amount of \$12,150.00 for Allegany County's Fire Alarm – Primary PSAP was made by Roger Bennett.

Ms. Price moved to fund up to \$12,150.00 for Allegany County's Fire Alarm – Primary PSAP. Mr. Mareky seconded the motion. Captain Brillman was not present for the vote. All were in favor and the motion carried.

Funding request for Project 22-180 in the amount of \$295,337.00 for Allegany County's Uninterruptible Power Supply at its Primary PSAP was made by Roger Bennett.

Mr. Berg moved to fund up to \$295,337.00 for Allegany County's Uninterruptible Power Supply at its Primary PSAP. Mr. Rose seconded the motion. Captain Brillman was not present for the vote. All were in favor and the motion carried.

Funding request for Project 22-159 in the amount of \$49,923.69 for Charles County's GIS - Planimetrics was made by Jeff Clements.

Ms. Fischer moved to fund up to \$49,923.69 for Charles County's GIS - Planimetrics. Mr. Souder seconded the motion. Mr. Rose recused himself from the vote. Captain Brillman was not present for the vote. All were in favor and the motion carried.

Funding request for Project 22-161 in the amount of \$153,911.76 for Charles County's Logging Recorder Maintenance was made by Jeff Clements.

Mr. Souder moved to fund up to \$153,911.76 for Charles County's Logging Recorder Maintenance. Mr. Frazier seconded the motion. Mr. Rose recused himself from the vote. Captain Brillman was not present for the vote. All were in favor and the motion carried.

Funding request for Project 22-168 in the amount of \$759,747.36 for Baltimore County's 9-1-1 Phone System Update was made by Tammy Price and Ray Windisch. Suresh Gursahaney was available to answer questions.

Captain Brillman moved to fund up to \$759,747.36 for Baltimore County's 9-1-1 Phone System Update. Mr. Markey seconded the motion. Ms. Price recused herself from the vote. All were in favor and the motion carried.

Funding request for Project 22-166 in the amount of \$142,344.00 for Baltimore City's Uninterruptible Power Supply – Backup PSAP was made by Tenea Reddick and Art Ray. Jean Bonneau was available to answer questions.

Ms. Price moved to fund up to \$142,344.00 for Baltimore City’s Uninterruptable Power Supply – Backup PSAP. Mr. Frazier seconded the motion. Captain Brillman recused himself from the vote. All were in favor and the motion carried.

Funding request for Project 22-165 in the amount of \$6,687,003.75 for Baltimore City’s Phone System Refresh, Five-Years of Maintenance, ECaTS Subscription, Cybersecurity and ESInet Integration was made by Tenea Reddick, Art Ray and Brandon Blevins. Dan Heilman, Mike Berg and Krisee Eckert were available to answer questions.

At 12:15 PM, Mr. Kirchner made a motion for the Board to go into closed session to discuss this project at the request of the City of Baltimore representatives. This exception to the Open Meetings Act is permissible under the General Provisions Article § 3-305(b)(10) to discuss public security, if the public body determines that public discussion would constitute a risk to the public or to public security, including: (i) the deployment of fire and police services and staff; and (ii) the development and implementation of emergency plans. Ms. Greentree seconded the motion. Mr. Frazier, Captain Brillman, Mr. Haas, Mr. Berg, Ms. Fischer, Mr. Souder, Major Gregory, Ms. Price, Ms. Warren, Mr. Markey, Ms. Greentree, Mr. Rose and Mr. Kirchner voted in favor of the motion. No one opposed the motion. The meeting was closed. In addition, present during the closed session were Chairman Myers, Mr. Roper, Mr. O’Donoghue, Ms. Reddick, Mr. Ray, Mr. Blevins, Mr. Heilman, Mr. Berg and Ms. Eckert.

Ms. Reddick, Mr. Ray and Mr. Blevins presented an overview of the project. Mr. Heilman, Mr. Berg and Ms. Eckert were available to answer questions.

Following the presentation, and question and answer period, Mr. Kirchner made a motion to reopen the meeting. Mr. Frazier seconded the motion. All were in favor and the motion carried. The meeting reopened at 1:04 PM.

Mr. Rose moved to fund up to \$6,687,003.75 for Baltimore City’s Phone System Refresh, Five-Years of Maintenance, ECaTS Subscription, Cybersecurity and ESInet Integration. Mr. Markey seconded the motion. Captain Brillman recused himself from the vote. All were in favor and the motion carried.

PROJECT EXTENSIONS – REQUIRING BOARD APPROVAL

- None for this month

PROJECT EXTENSIONS – APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

- Carroll County 21-082 (Phone System Refresh) December 2022

PROJECTS FOR DE-OBLIGATION

- Carroll County 21-227 (Public Education Materials) \$326.05

Mr. Frazier made a motion to de-obligate \$326.05 from the listed projects. Mr. Markey seconded the motion. All were in favor and the motion carried.

PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

Under authority granted by the Board, the Executive Director approved the following projects that have met all guidelines established by the Board:

➤ Prince George's County	22-047 (Protocol Training)	\$3,320.00
➤ Prince George's County	22-068 (Protocol Training)	\$4980.00
➤ Howard County	22-073 (Protocol Training)	\$975.00
➤ Cecil County	22-155 (Headsets)	\$3,715.82
➤ Cecil County	22-158 (Maintenance - Protocol Licenses)	\$69,120.00
➤ Baltimore City	22-164 (Maintenance-Protocol Lic. Yrs. 2-5)	\$576,000.00
➤ Prince George's County	22-169 (ETC Manuals - 4)	\$180.00
➤ Allegany County	22-172 (Protocol Recertification)	\$95.75
➤ Calvert County	22-173 (ETC Manuals - 4)	\$180.00
➤ Worcester County	22-174 (ETC Manuals - 2)	\$90.00
➤ Worcester County	22-176 (Training)	\$598.00
➤ Worcester County	22-177 (Protocol Recertification)	\$120.00

ADDITIONAL INFORMATION

Mr. Rose, Mr. Markey, Mr. O'Donoghue, Mr. Berg, Captain Brillman, and Mr. Frazier made comments regarding the service Chairman Myers has provided to the Board and to 9-1-1 service in Maryland.

At 1:20 PM, Mr. Rose made a motion adjourn the meeting. Mr. Frazier seconded the motion. All were in favor and the motion carried.



Anthony Myers, Chairman
Maryland 9-1-1 Board