Maryland 9-1-1 Board Open Session

October 31, 2024 10am

Google Meet: https://meet.google.com/mvf-jpgh-efx Dial In: (US) +1 405-643-0102 PIN: 514 459 142#

Open Meeting Agenda

I. Greetings – Opening Remarks	Chairman Jack Markey
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- a. Roll call and verification of quorum
- b. Approval of past Minutes (09/26/24)
- II. Fiscal Report Dr. Christy Collins
- III. Executive Director's Report Dr. Christy Collins

IV. Subcommittee Reports

a.	Policy and Standards	Steve Souder
b.	Training	Bryan Ebling
C.	Cybersecurity	Michael Block
d.	Technology	James Hamilton
e.	GIS	Julia Fischer

V. Additional Reports

a.	Verizon Update	Walt Puller
b.	Motorola Solutions Update	Angie Reynolds
C.	AT&T Update	Taylor Tompkins
d.	County PSAP Updates	Ross Coates
e.	Mission Critical Partners Update	Joshua Jack

VI. PROJECTS FOR FUNDING CONSIDERATION ***Denotes reviewed by the Training Sub-Committee

Project#	County	Cost	Project Description
25-085	Charles	\$874.00	ADORE Software Maintenance
25-090	Charles	\$48,008.00	Quality Performance Review Renewal- EMD, EFD & EPD
25-086	Wicomico	\$9,559.54	Chair Replacement
25-087	Wicomico	\$2,700.00	Console Maintenance
25-088	Howard	\$21,028.79	VESTA HUD Expansion
25-089	Howard	\$5,491.50	Guardian Tracking (Vector Solutions)
25-092	Washington	\$56,992.68	PSAP Furniture-Eighteen (18) Chairs
25-120	Washington	\$10,000.00	9-1-1 Simulator- NextGen Hero Project
25-121	Washington	\$944.00	CritiCall Elite Maintenance Renewal
25-093	Allegany	\$27,710.00	Backup PSAP Battery Replacement
25-094	Allegany	\$9,827.51	VESTA Phone System Migration
25-096	Worcester	\$107,128.00	Reimbursement Annual Generator Monitors
25-097	Cecil	\$42,336.00	Priority Dispatch- Protocols Quality Assurance Review
25-100	Cecil	\$65,100.00	Carousel Industries- 911 Phone System Maintenance FY25
25-101	Cecil	\$5,200.00	Language Line Services
25-102	Cecil	\$2,097.00	9-1-1 Audit Expense
25-103	Montgomery	\$162,000.00	CY2025 RapidDeploy Services
25-105	Anne Arundel	\$24,300.00	Emergency Dispatch Police Licenses
25-106	Anne Arundel	\$31,500.00	Priority Dispatch- Annual Maintenance & EMD/EFD Licenses
25-110	Anne Arundel	\$4,774.00	Maryland 9-1-1 Emergency Systems Audit
25-108	Caroline	\$1,132,215.12	Five (5) Year VESTA 9-1-1 Refresh & Modernization
25-109	Caroline	\$64,441.79	VESTA Phone System Maintenance
25-115	Baltimore County	\$1,163,500.36	
25-116	Baltimore County	\$14,045.00	eSOPH Investigation Software
25-117	Baltimore County	1 1	ANI/ALI Data Line
25-118	Baltimore County	\$42,000.00	Language Line Services
25-119	Baltimore County	\$105,000.00	PRI/Non-Emergency Recurring Expense

TOTAL: \$3,758,773.29

Project Extensions - Requiring Board Approval

Project #	County	Cost	Description	Date Approved	Remaining
21-217	Frederick	\$123,682.92	NG911 Tech Support	03/25/2021	\$103,481.98
22-247	Carroll	\$10,500.00	GIS Mapping Updates	03/31/2022	\$5,250.00

Remaining Balance: \$108,731.98

Project Extensions – Approved by the Office of the Executive Director

Project #	County	Cost	Description	Date Approved	Remaining
24-036	Montgomery	\$770,208.65	UPS-Primary PSAP	08/31/2023	\$371,122.31

Remaining Balance: \$371,122.31

Projects for De-Encumbering of Funding

Project #	County	De- Encumbering	Project Description
18-162	Baltimore City	\$6,751.00	Fiber Diversity- Back Up PSAP
19-061	Baltimore City	\$23,419.00	Backup Phone System
20-161	Baltimore City	\$114,139.16	Security- Backup PSAP
20-172	Baltimore City	\$6,180.00	APCO Basic Telecommunicator
21-005	Baltimore City	\$17,430.00	Protocols- Backup Tablets & Quality Assurance Reviews
19-122	Harford	\$5,310.00	Protocol Training
21-199	Harford	\$156.00	Protocol Recertification
22-003	Harford	\$273.00	Protocol Recertification
22-027	Harford	\$9,725.00	APCO CTO Course
22-094	Harford	\$2,625.00	Protocol Training
22-241	Harford	\$544.00	Chairs (4)
23-195	Harford	\$650.00	Protocol Recertification
23-196	Harford	\$408.00	ProQA Training
23-218	Harford	\$112.72	Public Education Materials
20-177	Calvert	\$31,990.00	ECATS Implementation
23-028	Calvert	\$15.92	Public Education Materials
23-045	Calvert	\$88.00	CTO Training
23-047	Calvert	\$90.00	Protocol Recertification
23-273	Calvert	\$90.00	Training-CTO Recertification
24-005	Calvert	\$16,500.00	QA Training
24-158	Calvert	\$130.00	Navigator Conference
23-064	Carroll	\$0.94	GIS- Planimetric
23-123A	Howard	\$600.00	GIS- Western Shore Orthophotography
24-019	Howard	\$439.53	Console Furniture
24-143	Howard	\$2,655.00	Protocol Training
24-191	Howard	\$88.11	42 Headset Adapters
25-007	Howard	\$12.90	Thirty (30) Headsets
23-283	Frederick	\$23,781.47	Annual Maintenance
24-056	Baltimore County	\$22,886.43	Recurring 911 Tariff Charges
24-294	Prince George's	\$65.00	Protocol Training

TOTAL: \$287,156.18

Projects Approved by the OFFICE of the EXECUTIVE DIRECTOR

Project #	County	Cost	Project Description
25-091	Garrett	\$1,892.95	Five (5)Headsets & Replacement Batteries
25-095	Worcester	\$4,650.00	EMD, EFP & EPD Certification Courses
25-098	Cecil	\$20,088.00	Priority Dispatch-Emergency Dispatch Protocol Training
25-099	Cecil	\$2,893.20	APCO Communications Training Officer Recertification & IAED Protocol Recertification
25-104	Montgomery	\$8,000.00	CIT- Support Training
25-107	Wicomico	\$220.00	EPD & EPD-Q Recertification
25-111	Allegany	\$30.00	EPD Recertification
25-112	Allegany	\$35.00	PST Recertification

25-113	Somerset	\$1,845.00	Reimbursement for Training Classes
25-114	Somerset	\$1,584.00	Priority Dispatch- Protocol 41: Caller in Crisis Training

TOTAL: \$41,238.15

VII. Open Discussion Items - (PSAPs/Public/Board Members)

VIII. Upcoming Reminders

- a. Next Public Meeting Date: Thursday, November 7, 2024(Location: Google Meet)
- b. Projects request for funding due by Thursday, November 21, 2024

Adjournment

Chairman Markey