

Maryland 9-1-1 Board

6776 Reisterstown Road, Suite 207 Baltimore, MD 21215 Office: (410) 585-3108



OPEN SESSION MEETING MINUTES October 31, 2024 Virtual (Google Meet)

BOARD MEMBERS IN ATTENDANCE

Jack Markey, Chairman of the Board Steve Souder, Public-At-Large Scott Haas, PSAP Director Shariff Thomas, 9-1-1 Specialist Kevin Mosier, Public Service Commission Major Tawn Gregory, MD State Police Chris Meyer, Fire Service William Frazier, MENA Sue Greentree, APCO
Sona Konate, Public-At-Large
Cecilia Warren, Accessibility Needs
Michael Block, Cybersecurity
Duane Hull, Volunteer Fire Service
Tammy Price, PSAP Director
Kenneth Poling, Wireline Industry

OFFICE OF THE EXECUTIVE DIRECTOR IN ATTENDANCE

Dr. Christy Collins, Executive Director Shanna Gallegos, AP Officer Andranese Carter, Executive Assistant Mike Marshall, Inspections & Training Chief Josh Friedman, Principal Counsel/AAG Elizabeth Simpson, Counsel/AAG Karen Hall, Accountant II Kibret Bethelhem, DSCI Intern

BOARD MEMBERS NOT IN ATTENDANCE

Daniel Leary, Wireless Industry Russell Strickland, Secretary, MDEM Danissa Alston, County Police Services Julia Fischer, GIS Tenea Reddick, ECC Justin Orendorf, PSAP Director Tony Rose, PSAP Director Richard Berg, MIEMSS The position is open, County Finance

GUESTS IN ATTENDANCE

Ann Pingel Alan Matheny Steve Hurlock Kayman Khaloughi Travis Bottiglier Steven Mueller Heather Tinney William Usilton Bryan Ebling Cassandra Onley Sarah Schmidt Cynthia Mims Joe Armentrout Rob Williams Justin Shawley Richard Morris Peter Hanna Kelly Fisher Tamara Maldonado Roger Bennett James Hamilton Noah White Charlynn Flaherty Kyra Pulliam Kevin Frazier Jack Brown **Jeff Clements** Joshua Jack Pete Landon Joseph Seborowski Phil English Robert Larimer Joe Grube Phil Lambert Walter F. Puller Kristie Dutrow

Kenny Cugle Angie Reynolds Antonella Volpe Jessica Guiton Ross Coates Ashley Burgan Steve Shipley Brad Russum Joel Dixon Daniel Heilman Dawn Baldridge Amy Wilson Holley Guschke Daniel Heilman

I. OPENING

Chairman Markey called the open session to order at 10:00 AM on Thursday, October 31, 2024, via Google Meet.

Chairman Markey requested a roll call of Board members. Chairman Markey confirmed that there was a quorum of the Board.

Chairman Markey thanked the Department of Emergency Management, Executive Director Dr. Collins, and her team for the outstanding Board member training event.

Dr. Collins noted that there were five amendments to the agenda. Four projects listed for funding were removed from the agenda for various reasons, Projects 25-088, 25-089, 25-102, and 25-110. Project 25-096, the description of the project should be language logging recorders.

Mr. Frazier noted that the date for the November Board meeting referenced on the agenda should be changed to November 21. Projects due for funding should be November 7.

APPROVAL OF MINUTES

The Board considered the meeting minutes from the September 26, 2024, meeting. The Board members were provided with the materials in advance of the meeting for review.

Mr. Frazier made a motion to approve the meeting minutes from September 26, 2024. Mr. Haas seconded the motion. All were in favor and the motion carried. There were no objections.

II. FISCAL REPORT - DR. CHRISTY COLLINS

The fiscal report as of October 24, 2024: the FY25 approved budget is \$183,963,124. Total expenditures are \$41,556,234.74. The remaining budget balance is \$142,406,889.26. Revenue received is \$11,921,094.90. The total obligated fund is \$58,700,077.68. The documentation is posted on the membership drive.

The FY24 QTR4 surcharge disbursement is set to be released on or around December 15. Letters of notification will follow as soon as the Comptroller releases the funding.

Dr. Collins noted that there will be new templates released regarding the fiscal report that will make it easier for members to review.

Chairman Markey noted that the FY25 Budget is the total of the Maryland Trust Fund, which includes local 9-1-1 fees collected, and prepaid fees collected. The funds are distributed to the counties for their purposes within their county. It is not all distributed by project requests made to the Maryland 9-1-1 Board. The position on the Board for a County Finance representative is still open. If you know someone who would like to serve, contact Dr. Collins and she will get them connected to the Appointments Office and the Maryland Association of Counties.

EXECUTIVE DIRECTOR'S REPORT - DR. CHRISTY COLLINS

Project Request Submissions must include a project request form, supporting documentation such as quotes or invoices, and a detailed letter on office letterhead. For reimbursements, proof of payment must also be included. Due to continuous audits, all documentation must clearly justify funding decisions. For FY Audit Reimbursements specifically, submissions should go directly to 911accountpayable.mdem@maryland.gov

and require only an engagement letter from the auditing firm. These do not need to go through the project request process.

A new Director of Interoperability position is available in the Executive Director's Office with applications due November 4. This position aligns with Executive Order 1.01.2024.20 on Statewide Communications Interoperability. The role's key responsibilities include implementing a Statewide Interoperability Executive Committee, establishing a Statewide Interoperability Coordinator, serving as Senior Advisor to the Secretary on emergency systems interoperability, providing leadership for Maryland 9-1-1 systems, and overseeing the Maryland 9-1-1 Board Office. Chairman Markey confirmed the position is within the Department of Emergency Management.

Dr. Collins announced that Ms. Cassandra Onley has been appointed as Deputy Director, with a start date of December 11, 2024. Ms. Onley expressed that while she was sad to leave Montgomery County, she is excited to continue her work in the 9-1-1 industry with the Maryland 9-1-1 Board and is grateful for the opportunity.

The proposed calendar year 2025 open session Board meeting dates have been posted and will be approved at the November meeting. The Board Member Training Orientation was conducted on October 29. Board members who missed the training should contact Dr. Collins or her office for training packets. All PowerPoint presentations have been uploaded to the Board Member drive.

The 9-1-1 Board workgroup met on October 28 to review and revise the bylaws, with the next meeting scheduled for November (date to be determined). The 9-1-1 Specialist Recruitment and Retention Work Group has filled all positions and is currently developing a meeting schedule.

Dr. Collins presented the final version of the recruitment video from the Policy and Standards Subcommittee, which includes a QR code and website for county employment information.

Chairman Markey requested a motion to approve the video for use by the Board and 9-1-1 Centers.

Ms. Greentree made a motion to approve the recruitment video as shown for dissemination. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

Dr. Collins announced plans for a comprehensive marketing campaign across all social media platforms.

Regarding PSAP inspections and training, Mr. Marshall reported that minor modifications have been made to the inspection form, which continues to evolve based on PSAP feedback. A complete summary of PSAP inspection findings will be presented at the November Board Meeting. He is collaborating with the MDEM Training Subcommittee to develop a schedule for specialized training in specific areas of expertise. Concerns about the data survey form have been noted and will be addressed. Mr. Frazier requested that the summary include information about Kari's Law compliance.

Dr. Collins extended an invitation to Board Members to observe PSAP inspections, noting that Mr. Marshall can provide inspection schedules for those interested in attending.

Chairman Markey acknowledged Dr. Collins's one-year anniversary as Executive Director and expressed enthusiasm for Ms. Onley joining the Office of the Executive Director, along with the ongoing efforts to enhance 9-1-1 services in Maryland.

SUBCOMMITTEE REPORTS

Policy and Standards Subcommittee - Steve Souder

Mr. Souder reported that the subcommittee is pleased with the finalization and approval of the recruitment video for distribution.

The subcommittee continues its work on call transfer standards, with new language to be presented at the November Board meeting. Public Safety 1-306 contains specific requirements for call transfers. Joshua Jack presented both the existing language from Public Safety 1-306 and a draft of the proposed standard. Mr. Souder confirmed that the Emergency Communications Committee (ECC) has reviewed and approved the standard.

Call blocking was discussed in both the Policy and Standards Subcommittee and Technology Subcommittee. After review, the Policy and Standards Subcommittee recommended its approval as a guidance document, which has been uploaded to the drive for Board member review.

Regarding the Telecommunicator Emergency Response Taskforce (TERT), the subcommittee is awaiting revised information from the National Emergency Number Association (NENA). Steve emphasized TERT's significance, particularly in light of recent hurricane impacts across the nation.

Training and Exercises Subcommittee – Bryan Ebling

Mr. Ebling reported that while the subcommittee had no training projects to review, they received an inquiry about a Communications Training Officer (CTO) course. The subcommittee leadership and Mission Critical Partners have reviewed program content but require additional information before recommending it to the Board for approval as a pilot program.

Protocol 41 work has been completed with Board approval for project funding to a jurisdiction. Moving forward, the Office of the Executive Director has authority to approve future Protocol 41 project funding requests.

The subcommittee is conducting its annual review of the Maryland Training Guidelines, with new information expected to enhance the guidelines. The target completion date is set for December 31. Additionally, they have initiated a new project to examine Emergency Number Professional (ENP) and Registered Public-Safety Leader (RPL) certifications. The goal is to develop methods for promoting these certifications—ENP from NENA and RPL from APCO—to 9-1-1 Specialists and the broader PSAP community.

The subcommittee is seeking feedback regarding any challenges PSAPs or 9-1-1 specialists may be experiencing in obtaining initial or refresher training as outlined in the training requirements.

Due to changes in the Maryland 9-1-1 Board meeting schedule, the November meeting has been rescheduled to November 19.

Cybersecurity Subcommittee – Michael Block

Mr. Block stated that the subcommittee is working to finalize the tabletop exercise agenda. They are working with the Cybersecurity and Infrastructure Security Agency (CISA). The exercise is postponed due to logistical issues. The potential new date will be in January after the presidential inauguration, i.e., 23, 24, 27.

Technology Subcommittee – James Hamilton

Mr. Hamilton was unable to join the meeting Kayman Khaloughi reported on his behalf.

Kayman reported the subcommittee discussed CAD2CAD. What a CAD2CAD statewide might look like and where funding could come from for the maintenance.

The subcommittee discussed the Motorola VESTA software upgrades. Some issues were identified with their handling of certain error conditions at a couple of sites, and they have committed to getting them all upgraded to the patched versions.

The system and software bill of materials requirements were discussed. The subcommittee is working to identify existing standards that can be pulled together to provide the best practice for inclusions in contracts.

The subcommittee has distributed the NENA Call Blocking Information Document to the Board for comments and to adopt as a Maryland best practice.

Chairman Markey asked for a motion to adopt the NENA Call Blocking Information Document as a best practice.

Mr. Souder made a motion to adopt the NENA Call Blocking Information Document as a best practice. Mr. Block seconded the motion. All were in favor and the motion carried. There were no objections.

Carousel and Motorola presented information about resiliency and contingencies for 10-digit service in 9-1-1 centers, highlighting LTE and satellite technologies as potential options for non-terrestrial, non-wired connectivity. The importance of maintaining internet connectivity resilience was also emphasized.

Regarding the network-to-network interface (NNI) between AT&T and Motorola, testing has been completed in the lab, and they have resolved the loopback issue. They are now awaiting a production deployment date. Additionally, they have completed work enabling Maryland to send calls with location information to Pennsylvania Comtech customers.

The statewide data collection effort has encountered challenges, particularly in defining and gathering data about life-saving instructions provided. Clarification is being sought on the specific meaning of this data point.

Progress has been made on carrier location-based routing, with the subcommittee collaborating with the GIS group to establish a process and create a single statewide PSAP boundary layer. They are developing a change management process to accommodate additional carriers implementing location-based routing using the PSAP boundary data.

The coordination between 9-1-1 and 9-8-8 services continues to progress, with a focus on improving caller experience. Currently, calls are transferred using a 10-digit number, but technological alternatives are being explored. Prince George's County is spearheading a pilot project to integrate these two services.

Geographic Information System (GIS) – Julia Fischer

Ms. Fischer was unable to attend the meeting. No update was given.

III. Additional Reports

Verizon Update - Walter Puller

Mr. Puller reported that there were no service-affecting events to report. No further updates were provided.

Motorola Solutions Update - Angie Reynolds

Ms. Reynolds reported that Motorola had no next-generation core services (NGCS) incidents to report. They are working with the customers to upgrade their VESTA software release and the server operating system upgrades.

The VESTA User Group will be held at the BWI Marriott on November 13.

AT&T Update – Taylor Thompkins

Mr. Tompkins reported that the Baltimore County project continues to move forward. He hopes the project will be completed in late 4QTR or early January. There have been no significant roadblocks.

Mr. Tompkins reported there were no services affecting issues to report. There are a few hardware refreshes that are taking place. They are experiencing some delays with the circuit designs.

MACo Emergency Communications Committee (ECC) – Ross Coates

Mr. Coates discussed potential CAD2CAD integration funding opportunities anticipated for early 2025, with a focus on local-level applications. The state is developing a four-pronged approach to CAD implementation in Maryland and engaging grant writing agencies for submission preparation.

The initiative addresses several key areas: minimizing 9-1-1 call transfers and enhancing data exchange capabilities for Next Generation 9-1-1, including the ability to receive and distribute data, video, and pictures among PSAPs and responders. This includes integration with situational awareness tools for agencies such as the Maryland Joint Operations Center (MJOC), MDEM, the Coordinated Highways Action Response Team (CHART), and DC region traffic management agencies. A focus group is being formed to discuss CAD2CAD implementation.

The ECC explored new technology solutions, particularly regarding RapidSOS implementation and new interface solutions. Discussions included enabling/disabling solutions and enhancing training environments. Mr. Robinson, the engagement manager, has been included in ECC meetings to establish communication with RapidSOS.

Regarding data collection, efforts are focused on making data-driven decisions while considering human factors in 9-1-1 progression. The 9-8-8 integration involves analyzing performance metrics for call transfers and outcomes. Local crisis champions are providing input, and there's a desire for coordinated efforts between the Office of the Executive Director and 9-8-8 subject matter experts to clarify services, technology functionality, and center coverage across the state's eight 9-8-8 centers. Monthly discussions continue between Mr. Coates, Chairman Markey, the Executive Director, and 9-8-8 representatives, with potential to include additional stakeholders.

Concerning the data collection document for annual inspections and life-saving instructions, a draft letter is circulating among 9-1-1 Directors recommending the removal of this element from this year's worksheet due to lack of clear definition. Mr. Coates suggests gathering stakeholders to define the data requirements and collection methods more precisely. The ECC has shown strong support for this draft memo. Chairman Markey noted that while the Board adopted the data collection form, it could be amended to defer this data element for the current fiscal year.

Chairman Markey asked for a motion from the Board to defer life safety/saving instructions from the data collection document.

Mr. Souder made a motion to temporarily defer the collection of data for line-item number 19 from the data collection form until there is a clarification of life safety/saving instructions. Ms. Greentree seconded the motion. All were in favor and the motion carried. There were no objections.

Mission Critical Partners Update – Joshua Jack

Mr. Jack has provided a written report to the Board, and it is available on Google Drive.

Mr. Jack had no further updates to report.

Projects for Funding Consideration

A funding request for Project 25-085 in the amount of \$874.00 for Charles County's ADORE Software Maintenance services was made by Antonella Volpe.

Mr. Block moved that Project 25-085 for Charles County in the amount of \$874.00 to be approved. Mr. Souder seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-090 in the amount of \$48,008.00 for Charles County's Quality Performance Review Renewal- EMD, EFD, and EPD was made by Antonella Volpe.

Ms. Greentree moved that Project 25-090 for Charles County in the amount of \$48,008.00 to be approved. Mr. Meyer seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-086 in the amount of \$9,559.54 for Wicomico County's chair replacement was made by Lorenzo Cropper.

Ms. Warren moved that Project 25-086 for Wicomico County in the amount of \$9,559.54 to be approved. Ms. Price seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-087 in the amount of \$2,700.00 for Wicomico County's console maintenance was made by Lorenzo Cropper.

Mr. Souder moved that Project 25-087 for Wicomico County in the amount of \$2,700.00 to be approved. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-092 in the amount of \$56,992.68 for Washington County's PSAP furniture - eighteen (18) chairs was made by Alan Matheny.

Mr. Thomas moved that Project 25-092 for Washington County in the amount of \$56,992.68 to be approved. Mr. Meyer seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-120 in the amount of \$10,000.00 for Washington County's 9-1-1 Simulator- NextGen Hero Project was made by Alan Matheny.

Ms. Price moved that Project 25-120 for Washington County in the amount of \$10,000.00 to be approved. Mr. Frazier seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-121 in the amount of \$944.00 for Washington County's CritiCall Elite Maintenance Renewal was made by Alan Matheny.

Mr. Thomas moved that Project 25-121 for Washington County in the amount of \$944.00 to be approved. Ms. Greentree seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-093 in the amount of \$27,710.00 for Allegany County's backup PSAP battery replacement was made by Roger Bennett.

Mr. Souder moved that Project 25-093 for Allegany County in the amount of \$27,710.00 to be approved. Mr. Frazier seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-094 in the amount of \$9,827.51 for Allegany County's VESTA phone system migration was made by Roger Bennett.

Mr. Souder moved that Project 25-094 for Allegany County in the amount of \$9,827.51 to be approved. Ms. Greentree seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-096 in the amount of \$107,128.00 for Worcester County's voice logging recorders was made by James Hamilton.

Mr. Souder moved that Project 25-096 for Worcester County in the amount of \$107,128.00 be approved. Ms. Greentree seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-097 in the amount of \$42,336.00 for Cecil County's Priority Dispatch- Protocols Quality Assurance Review was made by Cynthia Mims.

Ms. Price moved that Project 25-097 for Cecil County in the amount of \$42,336.00 be approved. Mr. Frazier seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-100 in the amount of \$65,100.00 for Cecil County's Carousel Industries- 9-1-1 phone system maintenance FY25 was made by Cynthia Mims.

Mr. Thomas moved that Project 25-100 for Cecil County in the amount of \$65,100.00 be approved. Mr. Meyer seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-101 in the amount of \$5,200.00 for Cecil County's language line services was made by Cynthia Mims.

Cynthia Mims requested that Project 25-101 for Cecil County be withdrawn from consideration.

A funding request for Project 25-103 in the amount of \$162,000.00 for Montgomery County's CY2025 RapidDeploy Services was made by Rob Williams.

Mr. Meyer moved that Project 25-103 for Montgomery County in the amount of \$162,000.00 to be approved. Ms. Greentree seconded the motion. Mr. Thomas recused himself from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-105 in the amount of \$24,300.00 for Anne Arundel County's Emergency Dispatch Police Licenses was made by Ann Pingel.

Mr. Souder moved that Project 25-105 for Anne Arundel County in the amount of \$24,300.00 to be approved. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-106 in the amount of \$31,500.00 for Anne Arundel County's Priority Dispatch- annual maintenance and EMD/EFD licenses was made by Ann Pingel.

Ms. Greentree moved that Project 25-106 for Anne Arundel County in the amount of \$31,500.00 to be approved. Mr. Meyer seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-108 in the amount of \$1,132,215.12 for Caroline County's five-year VESTA 9-1-1 refresh and modernization was made by Steve Hurlock.

Mr. Block moved that Project 25-108 for Caroline County in the amount of \$1,132,215.12 to be approved. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-109 in the amount of \$64,441.79 for Caroline County's VESTA phone system maintenance was made by Steve Hurlock.

Ms. Price moved that Project 25-109 for Caroline County in the amount of \$64,441.79 to be approved. Mr. Meyer seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-115 in the amount of \$1,163,500.36 for Baltimore County's annual maintenance was made by Tammy Price.

Mr. Meyer moved that Project 25-115 for Baltimore County in the amount of \$1,163,500.36 to be approved. Mr. Frazier seconded the motion. Ms. Price recused herself from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-116 in the amount of \$14,045.00 for Baltimore County's eSOPH investigation software was made by Tammy Price.

Mr. Sounder moved that Project 25-116 for Baltimore County be deferred for a period of time, not to exceed 60 days for legal review. Ms. Greentree seconded the motion. Ms. Price recused herself from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-117 in the amount of \$600,000.00 for Baltimore County's ANI/ALI data line was made by Tammy Price.

Mr. Souder moved that Project 25-117 for Baltimore County in the amount of \$600,000.00 to be approved. Mr. Meyer seconded the motion. Ms. Price recused herself from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-118 in the amount of \$42,000.00 for Baltimore County's language line services was made by Tammy Price.

Mr. Souder moved that Project 25-118 for Baltimore County in the amount of \$42,000.00 to be approved. Ms. Greentree seconded the motion. Ms. Price recused herself from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-119 in the amount of \$105,000.00 for Baltimore County's PRI/non-emergency recurring expense was made by Tammy Price.

Mr. Meyer moved that Project 25-119 for Baltimore County in the amount of \$105,000.00 to be approved. Major Tawn Gregory seconded the motion. Ms. Price recused herself from the vote. All were in favor and the motion carried. There were no objections.

PROJECT EXTENSIONS - REQUIRING BOARD APPROVAL

Project #	County	Cost	Description	Date Approved	Remaining
21-217	Frederick	\$123,682.92	NG9-1-1 Tech Support	03/25/2021	\$103,481.98
22-247	Carroll	\$10,500.00	GIS Mapping Updates	03/31/2022	\$5,250.00

Remaining Balance: \$108,731.98

Mr. Block moved to deny the extension of Project 21-217 for Frederick County. Ms. Greentree seconded the motion. Mr. Meyer, Mr. Thomas, Ms. Price, and Mr. Souder abstained from voting. The motion was approved.

Ms. Prices moved to approve the extension of Project 22-247 for Carroll County in the amount of \$10,500.00. Major Tawn Gregory seconded the motion. Mr. Frazier opposed the motion. The motion was approved.

PROJECT EXTENSIONS – APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

Project #	County	Cost	Description	Date Approved	Remaining
24-036	Montgomery	\$770,208.65	UPS-Primary PSAP	08/31/2023	\$371,122.31

Remaining Balance: \$371,122.31

PROJECTS FOR DE-ENCUMBERING OF FUNDING

Project #	County	De- Encumbering	Project Description
18-162	Baltimore City	\$6,751.00	Fiber Diversity - Back Up PSAP
19-061	Baltimore City	\$23,419.00	Backup Phone System
20-161	Baltimore City	\$114,139.16	Security - Backup PSAP
20-172	Baltimore City	\$6,180.00	APCO Basic Telecommunicator
21-005	Baltimore City	\$17,430.00	Protocols - Backup Tablets & Quality Assurance Reviews
19-122	Harford	\$5,310.00	Protocol Training
21-199	Harford	\$156.00	Protocol Recertification
22-003	Harford	\$273.00	Protocol Recertification
22-027	Harford	\$9,725.00	APCO CTO Course
22-094	Harford	\$2,625.00	Protocol Training
22-241	Harford	\$544.00	Chairs (4)
23-195	Harford	\$650.00	Protocol Recertification
23-196	Harford	\$408.00	ProQA Training
23-218	Harford	\$112.72	Public Education Materials
20-177	Calvert	\$31,990.00	ECATS Implementation
23-028	Calvert	\$15.92	Public Education Materials
23-045	Calvert	\$88.00	CTO Training
23-047	Calvert	\$90.00	Protocol Recertification
23-273	Calvert	\$90.00	Training-CTO Recertification
24-005	Calvert	\$16,500.00	QA Training
24-158	Calvert	\$130.00	Navigator Conference
23-064	Carroll	\$0.94	GIS - Planimetric
23-123A	Howard	\$600.00	GIS - Western Shore Orthophotography
24-019	Howard	\$439.53	Console Furniture

24-143	Howard	\$2,655.00	Protocol Training
24-191	Howard	\$88.11	42 Headset Adapters
25-007	Howard	\$12.90	Thirty (30) Headsets
23-283	Frederick	\$23,781.47	Annual Maintenance
24-056	Baltimore County	\$22,886.43	Recurring 911 Tariff Charges
24-294	Prince George's	\$65.00	Protocol Training

TOTAL: \$287,156,18

Mr. Souder moved to de-encumbering funds for the projects noted in the above table in the amount of \$287,156,18. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

Under authority granted by the Board, the Executive Director approved the following projects that have met all guidelines established by the Board:

Project #	County	Cost	Project Description
25-091	Garrett	\$1,892.95	Five (5)Headsets & Replacement Batteries
25-095	Worcester	\$4,650.00	EMD, EFP & EPD Certification Courses
25-098	Cecil	\$20,088.00	Priority Dispatch-Emergency Dispatch Protocol Training
25-099	Cecil	\$2,893.20	APCO Communications Training Officer Recertification and IAED Protocol Recertification
25-104	Montgomery	\$8,000.00	CIT - Support Training
25-107	Wicomico	\$220.00	EPD and EPD-Q Recertification
25-111	Allegany	\$30.00	EPD Recertification
25-112	Allegany	\$35.00	PST Recertification
25-113	Somerset	\$1,845.00	Reimbursement for Training Classes
25-114	Somerset	\$1,584.00	Priority Dispatch - Protocol 41: Caller in Crisis Training

TOTAL: \$41,238.15

IV. OPEN DISCUSSION ITEMS

Dr. Collins reminded the members that there are upcoming State holidays: Election Day, Veterans Day, Thanksgiving Day, and American Heritage Day.

V. UPCOMING REMINDERS

The next public meeting is Thursday, November 21, 2024, on Google Meet.

Project requests for funding are due by November 7, 2024.

VI. ADJOURNMENT

Ms. Greentree made a motion for the adjournment of the meeting, and it was seconded by Mr. Frazier. All were in favor and there was no opposition to adjournment. The Open Session meeting adjourned at 2:00 PM.

Jack Markey, Chairman Maryland 9-1-1 Board