



Maryland 9-1-1 Board
 6776 Reisterstown Road
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MINUTES

Public Session – October 28, 2021

BOARD MEMBERS IN ATTENDANCE

Anthony Myers, Public Service Commission	Steve Souder, Public-At-Large
William Frazier, MENA	Julia Fischer, GIS
Richard Berg, MIEMSS	Al Kirchner, Public-At-Large
Bryan Ebling, Volunteer Fire Service	Major Tawn Gregory, MD State Police
CPT Scott Brillman, Career Fire Services	Scott Haas, PSAP Director
Susan Greentree, APCO	Jack Markey, County Emergency Management
Colton O’ Donoghue, Jr., Phone Utility	Cecilia Warren, Accessibility Needs
Russ Strickland, MDEM	

OFFICE OF THE EXECUTIVE DIRECTOR IN ATTENDANCE

Scott G. Roper, Executive Director

BOARD MEMBERS NOT IN ATTENDANCE

None

GUESTS IN ATTENDANCE

Rob Sterner, Mission Critical Partners	Josh Jack, Mission Critical Partners
James Hamilton, Worcester County	Toni Dunne, Motorola Solutions
Walt Puller, Verizon	Tammy Price, Baltimore County
John Donohue, Cecil County	Ryan Kirby, Senator Cheryl Kagan’s Office
Randall Cunningham, Harford County	Steve Hurlock, Caroline County
Anna Sierra, MEMA	Russ Strickland, MEMA
Robert Horne, Mission Critical Partners	Joe Armentrout, Prince George’s County
Jim Alfree, Queen Anne’s County	Jack Brown, Carroll County
Joe Grube, Motorola Solutions	Kevin Frazier, Motorola Solutions
Tim Coale, Worcester County	Tiffany Connor, Baltimore County
Robert Horne, Mission Critical Partners	David Black, Cecil County
Ross Coates, Harford County	John Donohue, Cecil County
Dave Warnick, Cecil County	Jeff Clements, Charles County
Tony Rose, Charles County	Robert Williams, Montgomery County
Lisa Lowe, Maryland DoIT	John Lesko II, Maryland DoIT
Sean Scott, Seculore	Bernard Strawberry, Verizon
Walt Puller, Verizon	Mike Pavik, Motorola Solutions
Johnathan Verville, Motorola Solutions	Lisa Madden, Motorola Solutions
Mitch Nowak, Motorola Solutions	Dr. Kevin Seamon, Charles County
David LaCombe, American Heart Association	Taylor Tompkins, AT&T
Phil Lambert, Frederick County	

OPENING

Chairman Myers called the Public Session to order at 10:03 AM on Thursday, October 28, 2021, via Conference Bridge. Chairman Myers noted that the meeting is being live-streamed and recorded. There was a roll call of Board members, and a quorum confirmed. Chairman Myers announced that there is a closed session request for the end of the meeting for a Carroll County funding request.

Chairman Myers recognized Mr. Souder to provide comments about the efforts of the Commission to Advance Next Generation 9-1-1 Across Maryland, in his role as Vice-Chair of the commission.

Charles County and Dr. Kevin Seamon gave a presentation regarding the county's Resuscitation Quality Assurance and Quality Improvement pilot project. Mr. David LaCombe also provided comments.

APPROVAL OF MINUTES

The Board reviewed the minutes for the Public Session meeting held on September 30, 2021.

Mr. Souder made a motion to approve the minutes for September 30, 2021. Mr. Markey seconded the motion. All were in favor and the motion carried.

FISCAL REPORT – SCOTT ROPER

The 9-1-1 Trust Fund balance carried over from Fiscal Year 2021 is \$11,935,513.84. The collections for Fiscal Year 2022 is \$11,412,180.804. The Board has made awards totaling \$15,343,452.03. The available 9-1-1 Trust Fund balance for this month's meeting is \$8,348,202.01.

EXECUTIVE DIRECTOR'S REPORT – SCOTT ROPER

Mr. Roper updated the Board regarding the status of the 2021 PSAP inspections. No violations or deficiencies were noted.

Mr. Roper provided information regarding the Day of Celebration, The Federal "Build Back Better" Act, and the Statewide Communications Interoperability Plan (SCIP) workshops held to update the SCIP.

Fiscal Year 2021 fourth quarter distributions are delayed due to late reporting from the Comptroller.

SUBCOMMITTEE REPORTS

Policy and Standards Subcommittee – Steve Souder

Mr. Souder reported the activities of the Policy and Standards subcommittee. The subcommittee continues its focus on outage notifications. The work is being conducted with the MACo Emergency Communications Committee and the Metropolitan Washington Council of Governments.

Training and Exercises – Bryan Ebling

Mr. Ebling discussed a document under development to assist PSAP training staff in implementing the new guideline. There will also be "town halls" held in January to present the guideline regionally.

Cybersecurity – Randall Cunningham

Mr. Cunningham reviewed items regarding cybersecurity breaches from the Maryland Coordination and Analysis Center (MCAC) and the National Association of State 9-1-1 Administrators (NASNA) sent out by Mr. Roper to the Board and PSAP directors.

Technology Subcommittee –James Hamilton

The subcommittee is exploring different methods for non-terrestrial 9-1-1 call delivery as a backup to the existing networks. Mr. Souder asked about the pending phase out of 3G networks, affecting users of 3G wireless telephones. There will be a follow-up at the November Board meeting.

GIS – Julia Fischer

Ms. Fischer reported that the spatial interface for consistent GIS data statewide is being tested. Talks are in progress with the Maryland Department of Planning. There are ongoing conversations with Mission Critical Partners and vendors regarding industry standards. The group may bring in the broader community if the feedback is not in state's best interest.

Verizon Update – Walt Puller

Mr. Puller reported that the Verizon Customer Care Center is working remotely, with no issues with productivity and/or call events. Mr. Puller began a presentation on two network-affecting issues. Due to the sensitive nature with the network, the presentation was suspended, and will be heard in closed session at the end of the agenda.

AT&T Update – Taylor Tompkins

Construction started for those counties that have signed their participation agreement. AT&T has assigned project managers, and some testing is underway.

Motorola Solutions Update – Toni Dunne

Ms. Dunne reported that there are no 9-1-1 service issues, and Motorola Solutions is adhering to its service level agreements (SLAs). Data center upgrades in process and should be completed and tested by mid-November. Allegany County and Howard County will be cutover in January. Garrett County will be cutover in February.

Mission Critical Partners Update - Josh Jack

Mission Critical Partners' updates were provided to Board members ahead of the meeting, with many items covered during subcommittee reports. Mr. Jack provided an overview of the various Maryland projects that are underway.

MACo Emergency Communications Committee (ECC) – Ross Coates

Mr. Coates reported that one county went live with its ESInet, and the communications between the counties was good. The MACo Winter Conference will be held in Cambridge on December 8th through 10th. There will be a demonstration of live call taking in a remote environment during the conference. The ECC is in discussion with the Center for Maryland School Safety about panic alarms. The ECC is discussing retention of pictures and video when they become available.

CURRENT PROJECTS FOR VOTING CONSIDERATION

Funding request for Project 22-119 in the amount of \$470,793.00 for Cecil County's Mapping – Eastern Shore Orthophotography Flyover was made by David Black. Lisa Lowe and John Lesko were available to answer questions.

Mr. Berg moved to fund up to \$470,793.00 for Cecil County's Mapping – Eastern Shore Orthophotography Flyover. Mr. Souder seconded the motion. Ms. Fischer recused herself from the vote. All were in favor and the motion carried.

Funding request for Project 22-132 in the amount of \$65,100.00 for Cecil County's Maintenance – Phone System was made by John Donohue.

Mr. Souder moved to fund up to \$65,100.00 for Cecil County's Maintenance – Phone System. Mr. Ebling and Mr. Frazier seconded the motion. All were in favor and the motion carried.

Funding request for Project 22-133 in the amount of \$10,195.00 for Cecil County's PSAP Security was made by John Donohue.

Ms. Greentree moved to fund up to \$10,195.00 for Cecil County's PSAP Security. Mr. Souder and Mr. Frazier seconded the motion. All were in favor and the motion carried.

Funding request for Project 22-134 in the amount of \$569,600.00 for Cecil County's Cybersecurity Assessment, Monitoring and Response was made by John Donohue and Dave Warnick. Sean Scott was available to answer questions.

Mr. Ebling moved to fund up to \$569,600.00 for Cecil County's Cybersecurity Assessment, Monitoring and Response. Mr. Berg seconded the motion. Ms. Greentree recused herself from the vote. All were in favor and the motion carried.

Funding request for Project 19-017 for the reprogramming of funds in the amount of \$218,207.67 for Worcester County's Fiber Diversity was made by James Hamilton. Walt Puller and Bernard Strawberry were available to answer questions.

Mr. Souder moved to reprogram up to \$218,207.67 in previously awarded funds for Worcester County's Fiber Diversity. Ms. Greentree seconded the motion. All were in favor and the motion carried.

Funding request for Project 22-106 in the amount of \$28,759.90 for Worcester County's Maintenance – Logging Recorder was made by Tim Coale and James Hamilton.

Mr. Markey moved to fund up to \$28,759.90 for Worcester County's Maintenance – Logging Recorder. Mr. Frazier seconded the motion. All were in favor and the motion carried.

Funding request for Project 20-193 in the amount of \$3,922.25 in additional for Allegany County's Phone System – MSP Phone Position was made by Mr. Roper on behalf of the county.

Mr. Berg moved to fund up to \$3,922.25 in additional for Allegany County's Phone System – MSP Phone Position. Mr. Frazier seconded the motion. All were in favor and the motion carried.

Funding request for Project 22-129 in the amount of \$12,949.25 for Caroline County's Phone System – PRI Conversion was made by Steve Hurlock.

Mr. Berg moved to fund up to \$12,949.25 for Caroline County's Phone System – PRI Conversion. Mr. Markey seconded the motion. All were in favor and the motion carried.

Funding request for Project 22-128 in the amount of \$172,516.00 for Caroline County's Cybersecurity Monitoring was made by Steve Hurlock. Josh Jack and Rob Sterner were available to answer questions.

Mr. Ebling moved to fund up to \$172,516.00 for Caroline County's Cybersecurity Monitoring. Mr. Souder seconded the motion. Mr. Haas recused himself from the vote. All were in favor and the motion carried.

Funding request for Project 22-131 in the amount of \$260,529.00 for Charles County's Cybersecurity Monitoring was made by Tony Rose and Jeff Clements. Josh Jack and Rob Sterner were available to answer questions.

Mr. Ebling moved to fund up to \$260,529.00 for Charles County's Cybersecurity Monitoring. Mr. Frazier seconded the motion. All were in favor and the motion carried.

Funding request for Project 22-109 in the amount of \$4,995.00 for Harford County's Critical Pre-Employment Screening Software was made by Ross Coates.

Mr. Markey moved to fund up to \$4,995.00 for Harford County's Critical Pre-Employment Screening Software. Ms. Greentree seconded the motion. All were in favor and the motion carried.

Funding request for Project 22-110 in the amount of \$45,053.52 for Saint Mary's County's Training Room Equipment and Furniture was made by Mr. Roper on behalf of the county.

Mr. Souder moved to fund up to \$45,053.52 for Saint Mary's County's Training Room Equipment and Furniture. Mr. Markey seconded the motion. All were in favor and the motion carried.

Funding request for Project 22-130 in the amount of \$38,200.00 for Montgomery County's ECATS Implementation and MapSAG Training was made by Robert Williams.

Mr. Souder moved to fund up to \$38,200.00 for Montgomery County's ECATS Implementation and MapSAG Training. Mr. Markey seconded the motion. All were in favor and the motion carried.

Funding request for Project 22-127 in the amount of \$180,999.32 for Carroll County's Next Generation 9-1-1 Transition Subject Matter Expert Support was made by Jack Brown. Josh Jack and Rob Sterner were available to answer questions.

Mr. Markey moved to fund up to \$180,999.32 for Carroll County's Next Generation 9-1-1 Transition Subject Matter Expert Support. Mr. Souder seconded the motion. All were in favor and the motion carried.

Mr. Ebling and Captain Brillman left the meeting.

Funding request for Project 22-126 in the amount of \$1,522,236.77 for Carroll County's ESInet and NGCS Implementation and Five Years of Service was called by Chairman Myers. Also included was the county's request to modify its county 9-1-1 plan to change its service provider. Chairman Myers noted that the county pre-filed a request for the project to be heard in closed

session for public security reasons. Chairman Myers also noted that the Verizon presentation begun earlier in the meeting would be continued in closed session for public security reasons.

At 1:25 PM, Mr. Souder made a motion for the Board to go into closed session to discuss Project 22-126 and to resume the Verizon presentation. This exception to the Open Meetings Act is permissible under the General Provisions Article § 3-305(b)(10) *to discuss public security, if the public body determines that public discussion would constitute a risk to the public or to public security, including: (i) the deployment of fire and police services and staff; and (ii) the development and implementation of emergency plans.* Mr. Markey seconded the motion. Mr. Frazier, Mr. Haas, Mr. Berg, Ms. Greentree, Ms. Warren, Ms. Fischer, Mr. Souder, Major Gregory and Mr. Kirchner voted in favor of the motion. No one opposed the motion. The meeting was closed. In addition to the members voting on the motion, Board members and staff present during the closed session were Chairman Myers, Mr. Roper, and Mr. O'Donoghue. Jack Brown, Randall Cunningham, James Hamilton, Phil Lambert, Ross Coates, Tammy Price and Tiffany Connor were present from the county PSAPs. Johnathan Verville, Lisa Madden. Mitch Nowack, Toni Dunne, Mike Pavik from Motorola Solutions were present. Walt Puller from Verizon was present

Mr. Puller presented an overview of recent 9-1-1 network events. These discussions involved 9-1-1 network design and redundancy.

Chairman Myers recalled project 22-126 for Carroll County. Mr. Jack Brown and representatives from Motorola Solutions provided an overview of the request, and answered questions from the Board.

Following the presentation, and question and answer period, Mr. Souder made a motion to reopen the meeting. Major Gregory seconded the motion. All were in favor and the motion carried. The meeting reopened at 1:56 PM.

Funding request for Project 22-126 in the amount of \$1,522,236.77 for Carroll County's ESInet and NGCS Implementation and Five Years of Service, and to amend the county's 9-1-1 plan to migrate 9-1-1 service in the county from Verizon to Motorola Solutions was recalled by Chairman Myers

Mr. Markey moved to fund up to \$1,522,236.77 for Carroll County's ESInet and NGCS Implementation and Five Years of Service, and to amend the county's 9-1-1 plan to migrate 9-1-1 service in the county from Verizon to Motorola Solutions. Mr. Souder seconded the motion. All were in favor and the motion carried.

PROJECT EXTENSIONS – REQUIRING BOARD APPROVAL

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|---------------------|-------------------------------|----------------|
| ➤ Washington County | 20-084 (Phone System Refresh) | September 2022 |
| ➤ Montgomery County | 20-058 (Phone System Refresh) | October 2022 |

Mr. Souder made a motion to extend the projects as requested by the counties. Mr. Berg seconded the motion. All were in favor and the motion carried

PROJECT EXTENSIONS – APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

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|--------------------------|---------------------------|--------------|
| ➤ Prince George's County | 20-228 (Maintenance) | May 2022 |
| ➤ Queen Anne's County | 21-021 (Logging Recorder) | July 2022 |
| ➤ Montgomery County | 21-087 (Mapping) | October 2022 |

PROJECTS FOR DE-OBLIGATION

➤ Harford County	22-069 (SMS Service – Statewide)	\$41,576.99
➤ Kent County	15-100 (GIS Software & Computers)	\$1,855.00
➤ Wicomico County	17-083 (Protocol Recertification)	\$1,415.00
➤ Wicomico County	18-095 (Headsets)	\$4,709.96
➤ Wicomico County	20-182 (Generator – Engineering Services)	\$12,125.00
➤ Wicomico County	21-091 (Protocol Training)	\$800.00
➤ Montgomery County	21-299 (Protocol Recertification)	\$25.00
➤ Anne Arundel County	19-033 (SMS Implementation)	\$17,511.15
➤ Saint Mary’s County	19-033 (SMS Implementation)	\$25,000.00
➤ Allegany County	19-033 (SMS Implementation)	\$25,000.00

Mr. Souder made a motion to de-obligate \$130,018.10 from the listed projects. Mr. Frazier seconded the motion. All were in favor and the motion carried.

PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

Under authority granted by the Board, the Executive Director approved the following projects that have met all guidelines established by the Board:

➤ Charles County	22-103 (Training)	\$379.00
➤ Charles County	22-104 (Training)	\$3,500.00
➤ Wicomico County	22-105 (Chairs - 4)	\$7,669.04
➤ Harford County	22-111 (Protocol Recertification)	\$6,400.00
➤ Baltimore County	22-107 (ETC Manuals - 10)	\$450.00
➤ Baltimore County	22-108 (Protocol Training)	\$9,735.00
➤ Harford County	22-112 (Protocol Accreditation)	\$1,950.00
➤ Cecil County	22-113 (Public Education Materials)	\$2,500.00
➤ Montgomery County	22-116 (Protocol Recertification)	\$2,500.00
➤ Carroll County	22-118 (ETC Manuals - 5)	\$225.00
➤ Wicomico County	21-132 (Protocol Training)	\$1,825.00
➤ Wicomico County	22-040 (Protocol Training)	\$1,010.00
➤ Carroll County	22-120 (Training – ETC-I)	\$525.00
➤ Kent County	22-121 (CTO Training)	\$389.99
➤ Harford County	22-123 (Headsets)	\$8,747.00
➤ Washington County	22-124 (Training – 2 Sessions)	\$10,000.00
➤ Wicomico County	22-125 (Protocol Maintenance)	\$15,824.50
➤ Worcester County	22-135 (ETC Manuals - 2)	\$90.00
➤ Worcester County	22-137 (Training)	\$598.00
➤ Saint Mary’s County	22-138 (Public Education Materials)	\$2,500.00

ADDITIONAL INFORMATION

At 2:00 PM, Mr. Souder made a motion adjourn the meeting. Mr. Markey seconded the motion. All were in favor and the motion carried.



Anthony Myers, Chairman
Emergency Number Systems Board