



Maryland 9-1-1 Board
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OPEN SESSION MEETING MINUTES
August 29, 2024
Virtual (Google Meet)

BOARD MEMBERS IN ATTENDANCE

Jack Markey, Chairman of the Board	Russell Strickland, Secretary, MDEM
Steve Souder, Public-At-Large	Sona Konate, Public-At-Large
Scott Haas, PSAP Director	Cecilia Warren, Accessibility Needs
Shariff Thomas, 9-1-1 Specialist	Michael Block, Cybersecurity
Kevin Mosier, Public Service Commission	Danissa Alston, County Police Services
Julia Fischer, GIS	Duane Hull, Volunteer Fire Service
Major Tawn Gregory, MD State Police	Justin Orendorf, PSAP Director
Chris Meyer, Fire Service	Tony Rose, PSAP Director
William Frazier, MENA	Kenneth Poling, Wireline Industry
Tammy Price, PSAP Director	Richard Berg, MIEMSS
Tenea Reddick, ECC	

OFFICE OF THE EXECUTIVE DIRECTOR IN ATTENDANCE

Dr. Christy Collins, Executive Director	Josh Friedman, Principal Counsel/AAG
Shanna Gallegos, AP Officer	Elizabeth Simpson, Counsel/AAG
Andranese Carter, Executive Assistant	Karen Hall, Accountant II
Mike Marshall, Inspections & Training Chief	

BOARD MEMBERS NOT IN ATTENDANCE

Daniel Leary, Wireless Industry
 Sue Greentree, APCO
 Michael Walther, County Finance

OTHERS IN ATTENDANCE

Senator Kagan

GUESTS IN ATTENDANCE

Ann Pingel	Tamara Maldonado	Graham Twibell
Jamie Franks	Antonella Volpe	Jeff Ledbetter
Heather Tinney	Holley Guschke	Jeyan Jebaraj
Cassandra Onley	Peter Hanna	Jennifer Reidy-Hall
Joe Armentrout	Rob Williams	Robert Murphy
John Lesko	Jonathan Verville	Justin Shawley
Brad Russum	Roger Bennett	Kelly Fisher
Charlynn Flaherty	Kevin Frazier	Lisa Madden
Meghana Parikh	Joshua Jack	Pete Landon
Phil English	Robert Larimer	Richard Morris
Robert Horne	Amy Wilson	Taylor TompkinsTiffany
Connor	Toni Dunne	Travis Bottiglier
Walter F. Puller	Captain Joel Dixon	Alex Donahue

I. OPENING

Chairman Markey called the open session to order at 10:00 AM on Thursday, August 29, 2024, via Google Meet.

Chairman Markey requested a roll call of Board members. Chairman Markey confirmed that there was a quorum of the Board.

Chairman Markey noted two new members of the Board were in attendance. He asked the new members to introduce themselves and share what position they are representing on the Board.

Chris Meyer represents the Fire Service and is the Battalion Chief in charge of communication, which involves 9-1-1 in Howard County. He has held that position for approximately three years and has been in the Fire Service for approximately 20 years.

Tenea Reddick is the 9-1-1 Director for the City of Baltimore and is representing the Emergency Communications Centers (ECC). She has been a part of public safety for approximately 22 years.

Chairman Markey thanked the new members for their work in Maryland and gave a brief description of the role of the Maryland 9-1-1 Board. The Maryland 9-1-1 Board seeks to have an effective, innovative, and efficient 9-1-1 system for all of Maryland. We do that by leading, educating, and collaborating with stakeholders that range from mission partners, counties, and communities of interest. We value the diversity of our 24-member Board. We don't all have to think alike but we are all committed to delivering excellent 9-1-1 service to people in need.

APPROVAL OF MINUTES

The Board considered the meeting minutes from the July 25, 2024, meeting. The Board members were provided with the materials for review before the meeting.

Mr. Haas made a motion to approve the meeting minutes from July 25, 2024. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

II. FISCAL REPORT – DR. CHRISTY COLLINS

The fiscal report as of August 19, 2024, shows the FY25 approved budget is \$183,963,124, with total expenditures of \$1,738,551.11. The cash fund starting balance is \$168,115,881.66, with total revenue received of \$300,000, resulting in a fund-ending balance of \$166,607,330.35. The total obligated fund is \$66,169,116.85, including surcharges and prepaids. The June 2024 revenue from the Comptroller's Office is pending.

A second document in the Google Drive highlighted FY24 expenditures, which Accounts Payable Officer Shanna Gallegos reviewed for the members. There were 361 approved projects for FY24, totaling \$40,089,477.66, broken down by month and divided between Board and Executive Director approvals. The projects were allocated into seven different categories to show percentage-based funding.

Chairman Markey suggested sharing this document with public safety answering points (PSAPs) to reflect the Board's public business and displayed the FY24 Projects Awarded pie chart. Mr. Souder thanked Dr. Collins and her office for providing the information. Chairman Markey emphasized the importance of the Board's financial support through the State 9-1-1 Fee and 9-1-1 Trust Fund, noting improvements in financial reporting and analysis capabilities.

Dr. Collins announced that FY24 QTR3 disbursements for surcharges are expected to be released to PSAPs on September 25.

EXECUTIVE DIRECTOR'S REPORT – DR. CHRISTY COLLINS

Dr. Collins provided an update on the 9-1-1 Board Workgroup, noting a strategic pause due to summer vacations and scheduling conflicts. Assistant Attorney General Elizabeth Simpson will join the workgroup in September. Dr. Collins will send a scheduling poll and invited new members to participate. Mike Marshall has become the new Inspection and Training Chief, working with subcommittees and Joshua Jack from Mission Critical Partners to revise the Inspection Report and PSAP Data Collection Survey. The inspection form now includes more public safety and COMAR regulations, while the data survey form's dates have been updated to cover 7/1/23 to 6/30/24, with future surveys to be sent every six months. Dr. Collins mentioned that implicit bias training is now included in the inspection report, along with more technical aspects. Inspections will begin soon, pending any feedback or changes.

Chairman Markey thanked the department staff for filling the Training and Inspection Coordinator Chief position and encouraged new Board members to participate in inspections. Dr. Collins will share the inspection schedule. She also noted that House Bill 1162 Senate Bill 1034, effective June 1, sponsors the 9-1-1 Specialist Recruitment and Retention Workgroup, with some openings still available. The Board Member Orientation Retreat is rescheduled for Tuesday, October 29, with a new location to be announced. The 9-1-1 Day of Celebration and Award Ceremony, hosted jointly by the Maryland Emergency Number Association and the Maryland 9-1-1 Board, will take place on October 3 at 8:30 in Emmitsburg, MD.

Lastly, Michael Walther has resigned from his position as the County Finance representative on the Board. The Board expressed gratitude for his service and is working on finding a replacement.

SENATOR CHERYL C. KAGAN

Senator Kagan thanked attendees of the Maryland Association of Counties (MACo) and Emergency Managers conversation. She continues to work on Distributed Denial-of-Service (DDOS) issues, possibly removing Telephony Denial of Service (TDOS) from consideration. She requested feedback on this potential change.

Elon Musk and Donald Trump experienced a social media platform crash or outage that Musk (owner of X, formerly Twitter) and Trump (who has his own social media platform) experienced, which they attributed to a DDOS attack. This incident could increase visibility for DDOS concerns, especially given recent attacks in Maryland.

Senator Kagan sought input on strengthening swatting laws, noting that addressing the juvenile perspective would be challenging. She's working on a bill with MDEM to create a narrow exception to Carl Henn's Law, allowing for a portal between 9-1-1 and 9-8-8 services. She requested feedback on this proposal.

The senator mentioned D.C.'s PSAP offering an \$800 monthly bonus for 9-1-1 Specialists with perfect attendance and asked if the Board could support similar initiatives in Maryland counties. She's visited 23 PSAPs, with plans to visit Calvert County soon, and intends to invite Senate colleagues to future visits.

Chairman Markey thanked Senator Kagan for her participation and dedication to the Board's mission.

III. SUBCOMMITTEE REPORTS

Policy and Standards Subcommittee – Steve Souder

Mr. Souder reported that the recruitment video has been completed, approved, and is now available for use. Dr. Collins informed Board members that they can view the video in their refreshed August 2024 folder.

The subcommittee has decided to use the National Emergency Number Association (NENA) policy as a foundation for minimal call transfers, fulfilling a component in the Public Safety Article. The Emergency Communications Center (ECC) was provided the information for feedback, but no exceptions were received. The final policy will be submitted to the Board for review, adoption, and inclusion in the policy manual.

The subcommittee continues to collaborate with the Technology Subcommittee on data collection elements. The Telecommunicator Emergency Response Team (TERT) project is on hold pending updates from NENA before making recommendations.

Mr. Souder highlighted the rapid introduction of Artificial Intelligence (AI) in the workplace and its potential impact on 9-1-1 services. He urged everyone to stay informed about this emerging technology, noting both its potential positive and negative impacts. He mentioned Jefferson County, Missouri, as an example of full adoption and stressed the importance of keeping pace with technological advancements. Mr. Souder suggested that AI could potentially help 9-1-1 Specialists and reduce turnover.

Chairman Markey emphasized the importance of critically examining vendors' claims about AI's benefits, learning about the technology, and establishing appropriate guardrails for its use.

Training and Exercises Subcommittee – Bryan Ebling

Mr. Ebling was unable to attend the call, so Cassandra Onley, the co-chair, reported on his behalf.

The subcommittee reviewed four projects for funding, with three of them to be presented for approval during the current meeting. The fourth project was deferred pending additional information.

Regarding the Occupational Wellness document, it was clarified that a peer support program is not required. Instead, the intent is to provide stress support through an employee assistance program or a partner agency. Annual training on this topic should be conducted.

The subcommittee plans to discuss the annual training guideline review. This will not involve a complete rewrite of the document but rather an update of information as needed.

Collaboration with the Cybersecurity Subcommittee is planned to address cybersecurity training.

Lastly, it was announced that the Robert Mann video on Workplace Culture is now available for sharing with the Public Safety Answering Points (PSAPs).

Cybersecurity Subcommittee – Michael Block

Mr. Block reminded everyone that all subcommittees are open to Board members. He invited anyone interested in participating in the Cybersecurity Subcommittee to email him for an invitation.

Lieutenant Reidy from Howard County has secured a public safety training venue for the upcoming cyber tabletop exercise. Mr. Block will confirm with the Cybersecurity and Infrastructure Security Agency (CISA) that their representatives will be available on the

tentative date of Friday, November 8. Once all details are confirmed, invitations for the event will be distributed.

Technology Subcommittee – James Hamilton

Mr. Hamilton was unable to attend the call, so Joshua Jack reported on his behalf.

Mr. Jack shared the results of a survey conducted by the subcommittee regarding the use of AI and machine learning in Public Safety Answering Points (PSAPs). Some PSAPs are using AI for transcribing and handling non-emergency calls, but most are in a "wait and see" mode, observing the technology's development. Due to some concerns, this topic will remain in the "parking lot" for continued monitoring.

He reported that two PSAPs experienced issues with their call-handling equipment, which was dropping calls under certain conditions. This problem requires a software update to fix and has highlighted the need for future licensing changes. The subcommittee will continue to monitor this situation.

The subcommittee also discussed the call diversion policy and agreed to recommend the adoption of the National Emergency Number Association (NENA) Call Blocking Information Document. Published in 2020, this document outlines beneficial policies and steps for PSAPs to implement. The subcommittee plans to present this recommendation to the Board for consideration at a future meeting.

Geographic Information System (GIS) – Julia Fischer

Ms. Fischer stated that the collection of the standard six-inch resolution pixel imagery is conducted on a regular cycle. They have been approved for some buy-ups for three-inch pixel-resolution imagery. The project is progressing as anticipated. She expects to have a final delivery by mid-November. The latest milestone is that the three-inch pixel resolution imagery has been loaded into a shared viewer, and the counties will be notified so that they can do their final review before the final processing is completed. They can start to deliver as that is completed.

Ms. Fischer thanked those who participated in the Maryland GIS Conference (TUgis). She expressed gratitude to the representatives from Baltimore City, Harford County, and Calvert County who were on site taking calls throughout the day and allowing them to observe their work. GIS professionals had the opportunity to see the work and ask questions. She thanked everyone who participated in the Special Interest Group meeting. Some representatives discussed the Francis Scott Key Bridge event and how GIS helped with the response and recovery. There was an update from their Department of Defense (DoD) representative about 9-1-1 and 9-8-8. It was a well-rounded program.

Ms. Fischer stated that they are still working with Salisbury University regarding GIS support staffing, and progress is being made. They are actively working to put final proposals together for Montgomery County and Allegany County. They are exploring how to best continue supporting the counties and their GIS staff, from students to trained professionals, with oversight from the established Eastern Shore Regional GIS Cooperative at Salisbury University, as well as her office.

They were not able to make the progress needed to put forth an amendment to the Maryland coordinate system. The North American Datum, which is the broader national system that their local coordinate system is based on, will be shifting, but they don't know when. They need to shift their legislation because it's hard-coded to the old datum. There is a lot of coordination that needs to be done. Calculations need to be made to ensure that what they put forth will be accurate and long-lasting into the future. They will continue to work on that over the next 14 months in preparation for submitting it for the 2026 Legislative Session.

Chairman Markey noted that the presentation given today was in response to a project submitted to the Board. A pilot project was performed in Allegany County, and a

subsequent project was submitted by Calvert County regarding indoor mapping for 9-1-1 purposes.

Graham Twibell with the Interagency Commission on School Construction (IAC) gave a presentation, and he was joined by Jeyan Jebaraj with the Maryland Center for School Safety. The presentation concerned the State's School Facility Mapping Program and Data Standards. He reviewed the legislative mandate, public schools overview and status, the grant program, and the timeline.

- Senate Bill 540 established the School Mapping Data Program within the Maryland Center for School Safety (MCSS).
 - Allows MCSS to provide funding to Local Education Agencies (LEAs) to produce school mapping data for each public school, including public charter schools
 - Directs the IAC to adopt uniform standards for the mapping of physical attributes of public schools
 - Directs LEAs to cooperate with the IAC in the development of the uniform standards
 - Requires LEAs to contribute data as requested by the IAC
- Importantly: For IAC, provides a mandate to adopt standards. For LEAs, provides an option to map, not a mandate, and makes available limited funding, without a deadline to complete mapping and mandates supporting the IAC in its efforts.
- This is data in an electronic format to assist first responders in responding to emergencies at our schools. Explicitly in the legislation are several core required mapping components. We know, that as we develop a standard, these items must be included and must be covered in terms of data collected and shown on maps.
 - Room labels
 - Hallway names
 - External door and stairwell numbers
 - Hazards
 - Utility Locations
 - Key boxes
 - Automated External Defibrillators (AEDs) and trauma kits
 - Parking areas
 - Athletic fields
 - Surrounding roads
 - Neighboring properties
- These are things directly related to public safety, like defibrillator locations, and key boxes access points. All the things we would need in terms of responding to an emergency at a school.
- IAC believes they have the authority to go beyond the minimum required legislative standards and they are collaborating with the Center for School Safety, DoIT, and other agencies on developing that to be comprehensive.
- In the legislative mandate, there is language referring to access and governance of the data. According to the legislation, the data collected, as part of this program is going to be limited in terms of its access and that will be limited to designated agencies.
 - Maryland Center for School Safety

- Maryland Department of Emergency Management
 - Department of Public Safety and Correctional Services
 - Local Law Enforcement Agencies
 - Interagency Commission on School Construction
 - Maryland State Police
 - Local Emergency Management Agencies
- Data collected through the program cannot be proprietary and cannot be siloed.
- Maryland Schools Overview
 - Approximately 1,400 public PreK-12 schools serving 890,00 students
 - Area= 142M+ gross square feet (GSF)
 - GSF per student=160
 - Current replacement value=about \$68B or \$76,000 per student
 - Adjusted average age of square footage= 31 years
- The data collected at the State level is largely nonspatial. A comprehensive mapping of our schools has not taken place.
- School Mapping Grant Program Survey
 - Distributed to all LEAs in July 2024
 - Number of school facilities in the LEA?
 - How many are mapped? What format?
 - How recently was the floorplan information updated?
 - Do you plan to implement digital mapping technology? How long do you anticipate it will take?
 - Do you intend to apply for grant funding in FY 2026?
- Participants: 18 Responses
- Average cost of project: \$3,500 per school (range \$2,000 to \$5,000, \$5M for all the schools in Maryland)
- Current format: Scanned blueprint or architectural drawing image/PDF
- Software: CAD, ArcGIS Indoors, non-spatial data
- Timeline: Plans to implement within the next 2 years
- Updates: 30% or more facility maps were updated within the last 3 years
- Development of the Standards
 - Chapter 167 (Legislative) Requirements
 - State Agency Requirements IAC, MCSS, DoIT
 - Owner/User (LEAs, State and Local Public Safety Agencies) Input + Feedback on NENA Standards & Template(s)
 - Common Education Data Standards (CEDS) – Data model developed collaboratively and put forward by the National Center for Education Statistics (NCES)
- Data Standard

- 2D (minimum) GIS-based Vector Data Model (point/line/polygon) Platform agnostic, but compatible with Esri ArcGIS Indoors Data Model (sites, facilities, floors, rooms, etc., feature hierarchy)
- Specs: Required elements (minimum schema components), spatial accuracy, spatial reference, Metadata, maintenance requirements
- Access and governance
- Mapping Standard
 - Able to fulfill requirements of MCSS annual emergency response plan requirements (points of entry, staging area, site boundaries, evacuation, and reunification areas, emergency routes)
 - Style guide (scales, color palette, orientation, etc.)
- User guide and data conversion/creation guidance
- Grant Program & Timeline
 - FY 2025, on August 29, brief the Maryland 9-1-1 Board on School Facility Mapping Program & Data Standards.
 - December 31, the tentative release of the draft School Facility Mapping Standards
 - FY 2026, on July 1, target publication of School Facility Mapping Standards and School Mapping Data Grant Program NOFA & opening of the application period
 - July 31, School Mapping Data Grant Program Application period ends

Questions regarding the program can be emailed to Graham.Twibell@Maryland.gov and Jeyan.Jegarajl@Maryland.gov.

Ms. Warren noted that the legislation does not appear to include the Maryland School for the Blind or Maryland School for the Deaf, and they're not considered part of the local jurisdiction. They are under different governance. She thinks this is something that they should be aware of. Perhaps, that will be corrected in future legislation. It also does not include self-contained special education schools; some have large campuses or are residential. She thanked Graham and Jeyan for their efforts on the project.

IV. Additional Reports

Verizon Update – Walt Puller

Mr. Puller reported that there were no service-affecting events to report. He has been monitoring the billing changes for the State of Maryland. Every PSAP that has migrated is now at the lower rates. As the originating service providers (OSPs) migrate off, they will move to zero.

Motorola Solutions Update – Toni Dunne

Ms. Dunne reported that Motorola had no next-generation core services (NGCS) incidents to report.

Motorola has completed the migration of all OSPs (Originating Service Providers). This week, Motorola completed the last carrier migration for Baltimore City, and they've already seen a reduction in the Verizon bills.

Regarding the NNI (Network-to-Network Interface), the NENA (National Emergency Number Association) Standards do not dictate how peer-to-peer NGCS service providers should treat loopback issues. Motorola and AT&T are taking the time to develop a working solution that includes location data for all 9-1-1 call activities that can occur throughout the

call. This would apply to communications between PSAP jurisdictions and NGCS service providers.

They have completed the i3 interconnection work required for their customers to transfer calls from their MSI ESInet to Comtech ESInet counties across the state border.

Regarding call handling, Motorola reviewed the accounts in Maryland and will be providing VMware upgrade licenses to all customers. Some customers have started using SMART transcription through their VESTA call handling systems. Motorola has a combined interface called 9-1-1 Assist that bundles the Command Central cloud capabilities into one platform with a single sign-on. Motorola will start updating existing clients over the next few months at no cost to the municipalities.

Motorola has received several requests about artificial intelligence. They are preparing content to discuss during their next VESTA user group meeting.

Ms. Dunne announced that she has been reassigned to customers closer to her home in Texas. She introduced Angie Reynolds, who will be replacing her.

Ms. Reynolds introduced herself to the Board and stated that she looks forward to supporting the Maryland customers.

Chairman Markey thanked Ms. Dunne for her support and wished her continued success in her new position.

AT&T Update – Taylor Thompkins

Mr. Tompkins reported that AT&T is continuing to work with Comtech regarding the network-to-network interface (NNI) to establish the ability to transfer calls to Pennsylvania counties.

Baltimore County is progressing with the Next Generation Core Services (NGCS) migration, and the test and turn-up phase has been completed. They encountered a configuration issue that required resolution. AT&T aims to complete the project in the fourth quarter of 2024.

Regarding the NNI between Motorola and AT&T, additional code will need to be written. The tentative timeline for completion is early January.

Mr. Tompkins stated that there were no service-affecting incidents to report.

He thanked everyone for obtaining the trust certificate necessary to receive information for 9-1-1 calls. The certificate is set to expire on September 9 at 12:01 AM. He has received confirmation that the work has either been completed or is in process.

MACo Emergency Communications Committee (ECC) – Ross Coates

Mr. Coates was unable to join the call Ann Pingel reported on his behalf.

Ms. Pingel reported that are working on a model policy providing priority instructions before transfers.

They are working with the Emergency Management Affiliate to update the contact list to ensure that the list is current.

Mission Critical Partners Update – Joshua Jack

Mr. Jack has provided a written report to the Board, and it is available on Google Drive.

Mr. Jack stated that Mission Critical Partners is working with the Board to draft letters to the regional OSP providers regarding the readiness of Maryland PSAPs for their migration and that they are ready to receive IP and i3 call delivery.

Baltimore County will be migrating soon to NGCS. It is the last county to go live.

V. Projects for Funding Consideration

A funding request for Project 24-296A in the amount of \$ \$70,412.55 for Allegany County's console furniture was made by Roger Bennett.

Mr. Thomas moved that Project 24-296A for Allegany County in the amount of \$70,412.55 to be approved. Mr. Frazier seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-016 in the amount of \$ \$11,671.00 for Allegany County's generator testing and service was made by Roger Bennett.

Mr. Berg moved that Project 25-016 for Allegany County in the amount of \$11,671.00 to be approved. Major Gregory seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-020 in the amount of \$77,004.00 for Allegany County's PSAP UPS battery testing was made by Roger Bennett.

Mr. Berg moved that Project 25-020 for Allegany County in the amount of \$77,004.00 to be approved. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-043 in the amount of \$8,800.00 for Allegany County's 9-1-1 Specialist Stress Management training was made by Roger Bennett.

Mr. Frazier moved that Project 25-043 for Allegany County in the amount of \$8,800.00 to be approved. Mr. Rose seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-053 in the amount of \$411,500.00 for Allegany County's GIS support was made by Roger Bennett.

Ms. Fischer moved that Project 25-053 for Allegany County in the amount of \$411,500.00 to be approved. Mr. Rose seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-046 in the amount of \$12,101.93 for Anne Arundel County's console repairs was made by Captain Dixon.

Mr. Thomas moved that Project 25-046 for Anne Arundel County in the amount of \$12,101.93 to be approved. Mr. Haas seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-048 in the amount of \$5,600.00 for Anne Arundel County's APCO-Public Safety Communications Staffing and Employee Retention was made by Captain Dixon.

Mr. Thomas moved that Project 25-048 for Anne Arundel County in the amount of \$5,600.00 to be approved. Ms. Warren seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-023 in the amount of \$4,000.00 for Cecil County's EMS manager scheduling software was made by John Donohue.

Mr. Haas moved that Project 25-023 for Cecil County in the amount of \$4,000.00 to be approved. Mrs. Alston seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-035 in the amount of \$30,758.00 for Cecil County's UPS battery replacement was made by John Donohue.

Mr. Haas moved that Project 25-035 for Cecil County in the amount of \$30,758.00 to be approved. Ms. Warren seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-025 in the amount of \$600,779.00 for Montgomery County's FY25 VESTA maintenance was made by Cassandra Onley.

Mr. Rose moved that Project 25-025 for Montgomery County in the amount of \$600,779.00 to be approved. Mr. Frazier seconded the motion. Mr. Thomas and Mrs. Alston recused themselves from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-054 in the amount of \$1,664,185.56 for Montgomery County's AT&T ESInet recurring costs was made by Cassandra Onley.

Mr. Rose moved that Project 25-054 for Montgomery County in the amount of \$1,664,185.56 to be approved. Ms. Fischer seconded the motion. Mr. Thomas and Mrs. Alston recused themselves from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-031 in the amount of \$1,842.96 for Howard County's Autism/IDD Awareness Training was made by Lieutenant Jen Reidy.

Mr. Thomas moved that Project 25-031 for Howard County in the amount of \$1,842.96 be approved. Mr. Frazier seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-033 in the amount of \$8,095.00 for Howard County's Critical software subscription was made by Lieutenant Jen Reidy.

Mr. Thomas moved that Project 25-033 for Howard County in the amount of \$8,095.00 be approved. Mr. Rose seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-039 in the amount of \$15,000.00 for Howard County's language translation services was made by Lieutenant Jen Reidy.

Mr. Thomas moved that Project 25-039 for Howard County in the amount of \$15,000.00 be approved. Mrs. Alston seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-045 in the amount of \$79,200.00 for Howard County's protocol license annual renewal-Priority Dispatch was made by Lieutenant Jen Reidy.

Mr. Thomas moved that Project 25-045 for Howard County in the amount of \$79,200.00 be approved. Mr. Frazier seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-040 in the amount of \$91,282.00 for Talbot County's security access control-ARK System was made by Holley Guschke.

Mr. Berg moved that Project 22-040 for Talbot County in the amount of \$91,282.00 to be approved. Mr. Frazier seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-041 in the amount of \$265,932.00 for Talbot County's ARK System security camera was made by Holley Guschke.

Mr. Thomas moved that Project 25-041 for Talbot County in the amount of \$265,932.00 be approved. Mr. Rose seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-042 in the amount of \$42,351.50 for Washington County's Priority Dispatch license renewal was made by Kelly Fisher.

Mr. Rose moved that Project 25-042 for Washington County in the amount of \$42,351.50 be approved. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-044 in the amount of \$10,890.00 for Charles County's public safety console cleaning was made by Antonella Volpe.

Mr. Thomas moved that Project 25-044 for Charles County in the amount of \$10,890.00 be approved. Mr. Berg seconded the motion. Mr. Rose recused himself from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 25-052 in the amount of \$25,000.00 for Dorchester County's reoccurring operations maintenance was made by Robert Larimer.

Mr. Berg moved that Project 25-052 for Dorchester County in the amount of \$25,000.00 be approved. Mr. Frazier seconded the motion. All were in favor and the motion carried. There were no objections.

PROJECT EXTENSIONS – REQUIRING BOARD APPROVAL

None

PROJECT EXTENSIONS – APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

None

PROJECTS FOR DE-ENCUMBERING OF FUNDING

Project #	County	De- Encumbering	Project Description
19-180	Allegany	\$7,273.23	GIS Support
20-186	Allegany	\$3,800.00	Training-Public Safety Group
24-159	Calvert	\$16.00	Protocol Training
24-259	Caroline	\$7,489.17	Annual Maintenance
24-341	Charles	\$4.75	Five (5) Laptops

TOTAL \$18,583.15

Mr. Berg moved to de-encumbering funds for the projects noted in the above table in the amount of \$18,583.15. Mr. Haas seconded the motion. All were in favor and the motion carried. There were no objections.

PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

Under authority granted by the Board, the Executive Director approved the following projects that have met all guidelines established by the Board:

Project #	County	Cost	Project Description
25-018	Caroline	\$6,540.00	Protocol Cardset- Priority Dispatch
25-019	Wicomico	\$3,700.00	EMD/EFD/ETC- Training & Manuals
25-021	Anne Arundel	\$2,800.00	EPD Training and Certification
25-022	Anne Arundel	\$120.00	Four(4) EPD Certifications
25-024	Anne Arundel	\$3,025.00	EMD & EFD Training
25-047	Anne Arundel	\$4,208.00	IAED Recertification
25-049	Anne Arundel	\$9,600.00	APCO- Communications Center Supervisor Training
25-050	Anne Arundel	\$9,600.00	APCO- Communications Center Manager
25-026	Allegany	\$2,500.00	Outreach Training Supplies
25-027	St. Mary's	\$2,150.00	Fire & Police Dispatch Courses
25-028	St. Mary's	\$900.00	ETC Course Manuals
25-051	St. Mary's	\$2682.00	Protocol Certifications
25-029	Kent	\$6,813.20	Four (4) Dispatch Chairs
25-030	Kent	\$885.00	IAED Certification Remote Courses
25-032	Howard	\$1,310.00	ETC-I Instructor Training
25-036	Charles	\$2,420.00	Communication Training Officer-Instructors (CTO-I)
25-037	Charles	\$1,310.00	ETC Instructor Certification
25-038	Charles	\$525.00	APCO's Communications Training Officer

Total \$61,088.20

Chairman Markey asked for unanimous consent for the project approved by the Office of the Executive Director to stand. There were no objections.

VI. OPEN DISCUSSION ITEMS

Mr. Rose reported that from September 3-5, Charles County, in cooperation with LifeLinks and Prince George's County 9-1-1, will host a class from CPR LifeLinks. This is a component of the National 911 Program housed in the National Highway Traffic Safety Administration. It primarily operates in states that use the Cardiac Arrest Registry to Enhance Survival (CARES) program to monitor cardiac arrest and outpatient outcomes. The program aims to provide 9-1-1 centers with information on developing and managing a telephone CPR program. It is presented in a train-the-trainer format. Fifteen of the 24 PSAPs have taken advantage of this opportunity. The training is free, covered by a federal grant. APCO will offer the program as a pre-conference class at the October Mid-Atlantic APCO Conference.

Chairman Markey encouraged PSAPs to have at least one person attend the training and review their telephone CPR programs.

He noted his ongoing work with The National Association of State 911 Administrators (NASNA) outage working group, which advocates for standardizing outage reporting from OSPs and 9-1-1 service providers. He aims to provide appropriate context for outage notices received by counties or states. He will work with Dr. Collins to share relevant information.

Chairman Markey and Dr. Collins will meet with David Firth from the Federal Communications Commission regarding an issue raised by Harford County. The issue concerns encouraging originating service providers to make the transition required as part of the NG9-1-1 Report and Order. Harford County experienced 9-1-1 calls being routed to 10-digit numbers without callback ability during mass call events. Chairman Markey will provide updates on this matter in the future.

The Maryland Department of Emergency Management will have a new home, and as the Board is part of this department, Chairman Markey looks forward to holding some meetings in person to build team rapport. While virtual meetings are efficient, in-person meetings offer valuable opportunities for Board members to learn from each other and understand new members' priorities. He anticipates doing this in partnership with Secretary Strickland, the rest of the department, and Dr. Collins and her staff.

VII. UPCOMING REMINDERS

The next public meeting is Thursday, September 26, 2024, on Google Meet.

Projects request for funding are due by September 12, 2024.

VIII. ADJOURNMENT

Mr. Berg made a motion for an adjournment of the meeting, and it was seconded by Mr. Thomas. All were in favor and there was no opposition to adjournment. The Open Session meeting adjourned at 12:48 PM.

Jack Markey, Chairman
Maryland 9-1-1 Board