



**Maryland 9-1-1 Board**  
 6776 Reisterstown Road, Suite 207  
 Baltimore, MD 21215  
 Office: (410) 585-3108



**OPEN SESSION MEETING MINUTES**  
**July 25, 2024**  
**Virtual (Google Meet)**

**BOARD MEMBERS IN ATTENDANCE**

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Jack Markey, Chairman of the Board	Steve Souder, Public-At-Large
Sona Konate, Public-At-Large	Scott Haas, PSAP Director
Cecilia Warren, Accessibility Needs	Shariff Thomas, 9-1-1 Specialist
Sue Greentree, APCO	Michael Block, Cybersecurity
Kevin Mosier, Public Service Commission	Danissa Alston, County Police Services
Julia Fischer, GIS	Duane Hull, Volunteer Fire Service
Major Tawn Gregory, MD State Police	Justin Orendorf, PSAP Director
Tony Rose, PSAP Director	William Frazier, MENA
Kenneth Poling, Wireline Industry	Michael Walther, County Finance
Tammy Price, PSAP Director	

**OFFICE OF THE EXECUTIVE DIRECTOR IN ATTENDANCE**

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Dr. Christy Collins, Executive Director	Josh Friedman, Principal Counsel/AAG
Shanna Gallegos, AP Officer	Andranese Carter, Executive Assistant
Karen Hall, Accountant II	Tia Robinson, Intern

**BOARD MEMBERS NOT IN ATTENDANCE**

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Russell Strickland, Secretary, MDEM  
 Daniel Leary, Wireless Industry  
 Richard Berg, MIEMSS

**OTHERS IN ATTENDANCE**

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Senator Kagan

**GUESTS IN ATTENDANCE**

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Ann Pingel	Jamie Franks	Charleigh Holtermann
Jay Mattingly	Antonella Volpe	Jen Corsini
Heather Tinney	Holley Guschke	James Wilkison
Cassandra Onley	James Hamilton	Jennifer Reidy-Hall
Joe Armentrout	Bryan Ebling	Joe Fox
John Lesko	Jonathan Verville	Justin Shawley
Marc Ventre	Kelly Fisher	Ken Collins
Brad Russum	Charlynn Flaherty	Daniel Heilman
Kevin Frazier	Lisa Madden	Matt Dondanville
Meghana Parikh	Joshua Jack	Pete Landon
Mike Hoernemann	Mike Wilson	Paul Soriano
Mina Kamel	Molly Conaboy	Ross Coates
Phil English	Phil Lambert	Robert Larimer
Richard Morris	Robert Horne	Sarah Seremet
Sean Scott	Steve Hurlock	Steve Shipley

Scott Raley  
Suresh Gursahaney  
Tiffany Connor  
Travis Bottiglier  
Charish Dargan  
Diane Strong  
Joe Grube  
John Donahue

Stanley Harris  
Taylor Johnson  
Toni Dunne  
Walter F Puller  
Chris Miller  
Greg Little  
Joel Dixon  
Gary Powell

Amy Wilson  
Taylor Tompkins  
Tyler Wilson  
Brandon Rexford  
Dave Wondrack  
Jack Brown  
William Corey

## **I. OPENING**

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Chairman Markey called the open session to order at 10:00 AM on Thursday, July 25, 2024, via Google Meet.

Chairman Markey noted that this was the first meeting for the Fiscal Year 2025. Senator Kagan is in attendance today for the meeting.

Chairman Markey requested a roll call of Board members. Chairman Markey confirmed that there was a quorum of the Board.

Last month's meeting was curtailed due to Chairman Markey and Dr. Collins's travel arrangements to attend The National Association of State 9-1-1 Administrators (NASNA) Conference. The Chairman apologized for any inconvenience.

Chairman Markey thanked everyone who attended the meetings as we start another year working together. He thanked them for the work that they've done and asked for their renewed commitment to help advance and strengthen the 9-1-1 system in Maryland.

Chairman Markey is working with the Office of the Executive Director to continue improving the Board's meeting efficiency while ensuring that we're effective in fulfilling our responsibilities.

Chairman Markey noted that there have been significant technology failures across the nation including ones that have had impacts on Maryland. The Federal Communications Commission (FCC) issued a report on the AT&T outage that occurred on February 22, 2024. The outage affected more than 125 million customers including FirstNet customers. It blocked 92 million voice calls and an estimated 25,000 9-1-1 calls. A copy of the report has been posted on the Maryland 9-1-1 Board Member drive. It also is available at the fcc.gov website. He encouraged all to review the report. We must think about procedurally how we do the business that we do to implement 9-1-1. We must learn from each of these experiences.

The CrowdStrike event did not affect Maryland on the inbound 9-1-1 service delivery. However, seven of our 24 Maryland PSAPs suffered impacts to their computer-aided dispatch systems that are critical to processing 9-1-1 calls. While we're happy that the inbound part of 9-1-1 was not affected. There is work that we need to do to try to continue to strengthen the protections, reliability, redundancy, and resilience of our systems. Thank you to all who worked the problem to resolution and implemented the continuity of operations procedures that we all need to have ready for when technology inevitably causes us challenges.

The Federal Communications Commission (FCC) issued a historic Next Generation 9-1-1 (NG9-1-1) Report and Order. This was in response to a petition filed in 2021 by the National Association of State 9-1-1 Administrators (NASNA). They urged the Commission to take action to resolve uncertainty and disputes between originating service providers and state 9-1-1 authorities regarding how to deliver a safe and efficient transition to NG9-1-1. A copy of the report has been posted on the Maryland 9-1-1 Board Member drive. It also is available at the fcc.gov website. Mission Critical Partners has provided a one-pager regarding the implications for the Maryland 9-1-1 Board and 9-1-1 in Maryland. We are well ahead of the curve on the transition to NG9-1-1. The last PSAP is working aggressively towards the transition. This year we will complete the transition to NG9-1-1.

Chairman Markey asked members to consider, what is next for NG9-1-1 in Maryland. Some opportunities may come for federal NG9-1-1 funding that the State will need to be prepared to apply for. However, the State cannot apply for those funds without the participation of our 9-1-1 centers.

The Association of Public Safety Communications (APCO) officials will hold a large national conference, that will be held in Maryland on July 27-30, 2025. The last time the conference was held in Baltimore, it was the largest attendance that APCO has ever had at a conference. The Mideastern APCO Chapter is looking for support volunteers to help show the nation Maryland's best hospitality and talk about the good work we do in Maryland. Contact the Mideastern Chapter if you are interested in volunteering or contact the Board Office.

#### **APPROVAL OF MINUTES**

The Board considered the meeting minutes from the June 27, 2024, meeting. The Board members were provided with the materials before the meeting for review.

**Chairman Markey requested the addition of the project for funding that was withdrawn regarding Protocol 41. Mr. Rose made a motion to approve the meeting minutes from June 27, 2024, as amended. Mr. Souder seconded the motion. All were in favor and the motion carried. There were no objections.**

## **II. FISCAL REPORT - DR. CHRISTY COLLINS**

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Executive Director Dr. Collins provided the FY25 update as of July 17, 2024. FY2025 cash fund starting balance is \$156,954,539.93. The total revenue received this month was \$133,982,867.34. The total expenditures for this month were \$141,904,056.55. The FY25 cash fund balance is \$149,033,350.72. To date, the total obligated funds are \$51,354,802.81. The FY24 QTR3 disbursement will be released on or around September 25, 2024. Dr. Collins highlighted that she would have some informational charts and out briefs to share with the board as the OED works to close out FY24. The numbers are still pouring in, and she hopes to release the information in August.

## **III. EXECUTIVE DIRECTOR'S REPORT – DR. CHRISTY COLLINS**

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Dr. Collins reported that as of July 1, 2024, Mike Marshall has assumed a new role as Inspections and Training Chief as a contract employee. He will be attending all the inspections this year with Dr. Collins.

As of July 1, 2024, several counties approved rate increases. If you have not yet observed these rate increases, please contact the Maryland Public Service Commission (PSC). Maryland PSC issues public notices to the Comptroller, the telephone companies, and the Executive Director's Office. Statute §1-311 (e). §1-311(e) states, "after a county imposes, repeals, or modifies a 9-1-1 fee, the county must certify the fee amount to: (1) the Public Service Commission; (2) the Board; and (3) the Comptroller no later than 60 days before the change takes effect." The Executive Director's Office has a reliable contact at the Maryland Public Service Commission and can assist you if you have not yet notified the PSC of a rate increase or change. They are aware of the transitions that Executive Director's Offices have experienced and are working promptly to address the demands.

The Board Member Orientation Retreat is on Tuesday, October 29, at the Howard Community College. The Executive Director's Office will be sending out more details as they start to formulate the agenda.

Regarding the hiring of a Deputy Director, the Executive Director's Office will be conducting interviews the first week in August. A panel of MDEM directors has been assembled to conduct the interviews.

Dr. Collins noted that the Training Subcommittee stated that they weren't prepared to recommend the Protocol 41 training. If it becomes an approved course, Dr. Collins is requesting delegation of authority to approve funding requests. The fee is approximately \$99 per person. Maryland has approximately 800 EMDs. To come before the Board with every request for funding may be taxing. Dr. Collins wrote the memorandum requesting the delegation of authority to alleviate that effort. The Training Subcommittee has not recommended the training at this point and the Board has not approved any training because the request for funding has been withdrawn.

The memo is included in the Board documentation. The memo requests \$99 per participant to complete the Protocol 41 Caller in Crisis training, once approved, for each EMD, incumbent, or training that is submitted to the Office of the Executive Director for approval.

Chairman Markey asked for a motion to approve the delegation of authority to the Executive Director's Office for Protocol 41 training for 9-1-1 Specialists training, once approved by the Training Subcommittee.

**Mr. Thomas made a motion for the Executive Director's Office to be granted the delegation of authority to approve the funding for Protocol 41 Callers in Crisis training for 9-1-1 Specialists after it has been approved by the Training Subcommittee. Ms. Price seconded the motion. All were in favor and the motion carried. There were no objections.**

#### **SENATOR CHERYL C. KAGAN**

Senator Kagan, representing Gaithersburg and Rockville, provided updates on various NG9-1-1 initiatives. She highlighted the successful passage of Telephone CPR legislation, ensuring all 24 PSAPs will receive extra training funded by the Board. Efforts to implement 3-1-1 services using AI are progressing, with DoIT working on an RFP to handle non-emergency calls. Kagan addressed concerns about swatting and denial of service attacks, seeking feedback to improve existing laws and requesting data for potential TDOS/DDOS legislation in 2025. She emphasized the importance of promoting 9-8-8 awareness to alleviate pressure on 9-1-1 services, noting only one in four Americans know about it. The Senator has visited 23 of 24 PSAPs, with Calvert County scheduled for fall. She encouraged participation in the Maryland Association of Counties Annual Conference and requested legislative suggestions for the upcoming session. Kagan also mentioned her upcoming meeting with the Senate President to discuss priorities. Lastly, she noted the Maryland State Firemen's Association's name change to the more inclusive Maryland State Firefighter's Association.

## **IV. SUBCOMMITTEE REPORTS**

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### **Policy and Standards Subcommittee – Steve Souder**

Mr. Souder provided updates on various subcommittee activities:

The TERT subcommittee is awaiting updated information from NENA and APCO before making recommendations. Regarding 9-1-1 call transfers, the subcommittee has provided guidance to the Technology Subcommittee to explore technological solutions.

Mr. Souder emphasized the importance of data collection in driving future decision-making and funding processes. He encouraged embracing data collection to advance public safety and the profession, urging creative utilization of the extensive data gathered by 9-1-1 agencies.

The recruitment video is nearing completion, with hopes to finalize it by the next meeting. The funding matrix is being updated in collaboration with the Executive Director's and Chairman's offices to improve usability for PSAPs.

In light of a recent 9-1-1 outage in Massachusetts, the subcommittee is exploring methods to effectively communicate emergency contact information to Maryland residents in case of similar outages. This initiative aims to ensure public access to critical emergency services during system disruptions.

### **Training and Exercises Subcommittee – Bryan Ebling**

Mr. Ebling welcomed Mike Marshall to the new role he will fulfill regarding training and inspections.

The Cybersecurity survey was discussed, and 14 out of the 24 jurisdictions provided feedback. The Training and Exercises Subcommittee will follow up with the Cybersecurity Subcommittee to discuss the expectations for the PSAPs concerning cybersecurity training.

The Occupational Wellness document is pending the Board's approval.

The Card 41 Calling Crisis was not discussed at the last meeting. We are waiting for additional information from Priority Dispatch or the MIEMSS Medical Director's Office.

Project Number 25-001, for Charles County Helping Hands Peer Support in Your Communication Center, was reviewed and recommended to move forward to the Board.

In the subcommittee parking lot are TERT and TCPR.

Mr. Ebling stated the 9-1-1 website contains training that's offered across the state of Maryland. The two pieces of training that are listed on that website are August 4-7, APCO 2024 being held in Orlando, and the Psychology of the Active Assailant in September with multiple dates available. If there are other training sessions available, please provide the information to him so it can be posted to the website.

Chairman Markey requested a motion to approve the PSAP 9-1-1 Acute Traumatic and Chronic Stress Management Program Requirements document.

**Mr. Block made a motion for the Board to adopt the PSAP 9-1-1 Acute Traumatic and Chronic Stress Management Program Requirements document. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.**

The subcommittee will work with other subcommittees to help implement the document as needed.

### **Cybersecurity Subcommittee – Michael Block**

Mr. Block stated that the subcommittee will work with the Training and Exercise Subcommittee in the future regarding cybersecurity training.

The subcommittee is working with the Cybersecurity and Infrastructure Security Agency (CISA) regarding the statewide tabletop exercise. They are working to finalize a venue and dates to hold the exercise.

### **Technology Subcommittee – James Hamilton**

Mr. Hamilton reported that the subcommittee discussed the Federal Communications Commission (FCC) Report and Order for originating service providers (OSP) transitions.

We took a very shallow dive into CrowdStrike event and will be discussing that at a future meeting. It is a good reminder for jurisdictions to look at disaster recovery plans. Look at recovery time objectives and whether they're realistic and then use that updated realism in recovery time objectives to figure out the manual processes that we put in place when the things we are accustomed to are not available.

The subcommittee discussed AI and machine learning. We'll have more detailed information coming out for the Board related to that.

The subcommittee conducted a project review as requested by the Board related to indoor mapping.

## **Geographic Information System (GIS) – Julia Fischer**

Ms. Fischer provided updates on several GIS and technological initiatives:

The statewide imagery project is progressing on schedule, with Eastern Shore data processing underway. A new imagery contract solicitation has been posted, with responses due by August 16. Subject matter experts across the state will assist in evaluating offers to ensure high quality and capability.

A regional coordination meeting was held to gain broader perspectives on 9-1-1 progress across five surrounding states and at the federal level. Discussions included NENA standards for 3D mapping and z-axis data, with a new NENA data model/standard expected for public review by year-end.

The Department of Defense requested assistance in connecting Frederick County with Fort Detrick representatives regarding civilian PSAP reliance. Ms. Fischer noted that service branches have been released to acquire their programs with funding.

Regarding the FCC ruling on location-based routing, Maryland has engaged major providers and established a data feed for boundary updates. The next challenge is to engage minor providers, who have approximately 12 months to comply. Support is needed to obtain a list of these providers to develop an engagement plan.

Indoor mapping was discussed but requires further exploration.

Upcoming events include the TUGis Maryland Geospatial Conference, DC's interoperability summit, and Virginia's GIS Conference.

## **V. Additional Reports**

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### **Verizon Update – Walt Puller**

Mr. Puller reported that there were no service-affecting events to report. They had minor effects from the CrowdStrike event. The customer only had to reboot their computers.

Regarding the legacy selective routers and NG9-1-1 hardware, when a PSAP migrates, about two weeks after migration I send out an email to the authority within the county who can authorize the disconnects. Somewhere around 30 to 45 days from migration time, the PSAPs will probably not have a single ALI or CAMA circuit within their billing process. They don't get billed on individual circuits, it's a bundled service. About two weeks after that, we reduce the billing rate from 125 per thousand records down to 50 applied records. Once we're notified by the NG9-1-1 service providers that the OSPs have been removed from the selective router, that's when we will completely remove all selective routing and that's when your rates will dramatically change. There still will be a bill at the end of the day. That bill will consist of probably no more than the Pseudo Automatic Number Identification (pANI) for your wireless and Voice over Internet Protocol (VoIP) services, the 5-1-1 and 2-1-1 numbers. For routing purposes, we can't get out of keeping those within the service. But in many cases for the PSAPs, that's at the \$50 rate. It's usually one unit at \$50, no more than that.

For Baltimore City, we've already taken care of the billing rate changes and all the other sites connected to the selective routers out of Rockville, Hyattsville, Bedford Towne, and Cumberland area. The bills are showing the reduction down to the pANIs.

### **Motorola Solutions Update – Toni Dunne**

Ms. Dunne was unable to join the call. Lisa Madden reported that Motorola had no next-generation core services (NGCS) incidents to report.

Regarding the FCC Report and Order, we are evaluating the impact of this ruling on our NGCS projects.

No Motorola NGCS customers were impacted by the CloudStrike/Microsoft event.

All the Motorola NGCS customers in Maryland have migrated off the selective routers and are not being double billed.

Concerning the network-to-network (NNI) interfacing, the Technology Subcommittee has been involved with Motorola and AT&T. We are working together for this NNI. We've completed all the i3 NNI testing use cases. There is the exception of loop detection which we are collectively working on together to agree on the design, the build, configure, and the testing process. We have regular communication and conversations on that is moving forward nicely.

And as far as Comtech which is needed for Pennsylvania NNI, Motorola is working with Comtech to negotiate the i3 interconnection NNI agreement.

Motorola will be at the National APCO Conference in August, and we are looking forward to seeing our Maryland friends there in Orlando and so excited for next year's National APCO Conference in beautiful Baltimore.

### **AT&T Update – Taylor Thompkins**

Mr. Tompkins reported that migration of traffic off the selective routers is complete for the wireless traffic except for Baltimore County. The landline traffic needs to be moved and we have reached out to those that provide the service. Once they get the connectivity into our core, that will allow that traffic to be moved as well.

Regarding the NNI, we are meeting every Thursday and Friday, and we want to ensure we do this as quickly and as accurately as we can.

Mr. Tompkins stated there were no service-affecting incidents to report.

AT&T is working with Comtech to have the ability to transfer to Pennsylvania counties. The Comtech representative is working to obtain the approval and the buy-in from the Pennsylvania counties. We believe the connectivity that's required, we've got enough bandwidth to do that. We should be able to start doing some testing hopefully in six weeks if there is the connectivity needed.

### **MACo Emergency Communications Committee (ECC) – Ross Coates**

Mr. Coates reported that in the interest of brevity, the subcommittees have been working jointly on many of the projects. The ECC continues to work on projects to improve 9-1-1 service delivery in Maryland.

Mr. Coates thanked the Board for their sponsorship allowing 9-1-1 Specialists to attend the NENA Conference and the APCO Conference.

### **Mission Critical Partners Update – Joshua Jack**

Mr. Jack provided a written report to the Board. Mr. Jack reported that statewide cybersecurity has been finalized. An Executive Briefing has been produced and will be distributed to the Board members in the coming weeks.

Mission Critical Partners presented a summary of the FCC Report and Order to the Board and is included in the Board member's documents.

## **VI. Projects for Funding Consideration**

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A recalled funding request for Project 24-356 in the amount of \$582,700.00 for Talbot County's Priority Dispatch Five Year License was made by Holley Guschke.

**Mrs. Alston moved to fund Project 24-356 for Talbot County in the amount of \$582,700.00 to be approved. Mr. Haas seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 24-333 in the amount of \$248,278.53 for Frederick County's Operation & Maintenance of 9-1-1 Center was made by Phil Lambert.

**Mr. Thomas moved to fund Project 24-333 for Frederick County in the amount of \$248,278.53 for Operation & Maintenance of 9-1-1 Center to be approved. Mr. Frazier seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 24-337 in the amount of \$373,891.50 for Frederick County's SecuLore Cybersecurity Solutions was made by Phil Lambert.

**Mr. Block moved to fund Project 24-337 for Frederick County in the amount of \$373,891.50 for SecuLore Cybersecurity Solutions to be approved. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 24-338 in the amount of \$5,890.00 for Charles County's CitiCall Software License was made by Antonella Volpe.

**Mr. Souder moved to fund Project 24-338 for Charles County in the amount of \$5,890.00 for CitiCall Software License. Mr. Frazier seconded the motion. Mr. Rose recused himself from the vote. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 25-001 in the amount of \$5,500.00 for Charles County's Helping Hands Training was made by Antonella Volpe.

**Mr. Block moved to fund Project 25-001 for Charles County in the amount of \$5,500.00 for Helping Hands Training. Mr. Orendorf seconded the motion. Mr. Rose and Mr. Souder recused themselves from the vote. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 25-009 in the amount of \$10,000.00 for Charles County's 9-1-1 Simulator was made by Antonella Volpe.

**Mr. Souder moved to fund Project 25-009 for Charles County in the amount of \$10,000.00 for a 9-1-1 Simulator. Ms. Price seconded the motion. Mr. Rose recused himself from the vote. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 25-017 in the amount of \$57,600.00 for Charles County's Platinum Extended Service Plan through Priority Dispatch was made by Antonella Volpe.

**Mr. Thomas moved to fund Project 25-017 for Charles County in the amount of \$57,600.00 for Platinum Extended Service Plan through Priority Dispatch. Mr. Souder seconded the motion. Mr. Rose recused himself from the vote. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 24-343 in the amount of \$42,750.00 for Howard County's ProQA Licenses (4 medical, 3 fire, 3 police) was made by Lt. Jennifer Reidy.



**Mr. Souder moved to fund Project 24-343 for Howard County in the amount of \$42,750.00 for ProQA Licenses (4 medical, 3 fire, 3 police). Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 25-006 in the amount of \$1,338.13 for Howard County's Climate Controllers was made by Lt. Jennifer Reidy.

**Mr. Souder moved to fund Project 25-006 for Howard County in the amount of \$1,338.13 for Climate Controllers. Major Gregory seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 24-344 in the amount of \$2,970.00 for Allegany County's Priority Dispatch EMD Protocol 41: Caller in Crisis was made by Steve Shipley.

**Mr. Shipley withdrew the request for funding.**

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A funding request for Project 24-363 in the amount of \$49,670.89 for Allegany County's VESTA Call Handling Position was made by Steve Shipley.

**Mr. Frazier moved to fund Project 24-363 for Allegany County in the amount of \$49,670.89 for a VESTA Call Handling Position. Mr. Orendorf seconded the motion. Major Gregory recused herself from the vote. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 24-365 in the amount of \$123,321.00 for Allegany County's Next Gen Core Service was made by Steve Shipley.

**Ms. Price moved to fund Project 24-365 for Allegany County in the amount of \$123,321.00 for Next Gen Core Service. Mrs. Alston seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 24-367 in the amount of \$40,614.60 for Allegany County's Security Access and Video Server Upgrade was made by Steve Shipley.

**Mr. Block moved to fund Project 24-367 for Allegany County in the amount of \$40,614.60 for Security Access and Video Server Upgrade. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 25-012 in the amount of \$77,232.80 for Allegany County's VESTA Cybersecurity Systems was made by Steve Shipley.

**Mr. Souder moved to fund Project 25-012 for Allegany County in the amount of \$77,232.80 for VESTA Cybersecurity Systems. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 25-013 in the amount of \$3,078,118.79 for Allegany County's VESTA System Refresh was made by Steve Shipley.

**Mr. Thomas moved to fund Project 25-013 for Allegany County in the amount of \$3,078,118.79 for VESTA System Refresh. Mr. Frazier seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 24-347 in the amount of \$28,800.00 for Anne Arundel County's Priority Dispatch License Renewal was made by Captain Dixon.

**Ms. Price moved to fund Project 24-347 for Anne Arundel County in the amount of \$28,800.00 for Priority Dispatch License Renewal. Mr. Block seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 24-348 in the amount of \$242,880.00 for Garrett County's Priority Dispatch QA/QI was made by Ken Collins.

**Ms. Price moved to fund Project 24-348 for Garrett County in the amount of \$242,880.00 for Priority Dispatch QA/QI. Ms. Greentree seconded the motion. Mr. Orendorf recused himself from the vote. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 24-349 in the amount of \$75,919.20 amended from the original request of \$87,399.20 for Garrett County's Annual Maintenance Reimbursement was made by Ken Collins.

**Ms. Price moved to fund Project 24-349 for Garrett County in the amount of \$75,919.20 for Annual Maintenance Reimbursement. Mr. Frazier seconded the motion. Mr. Orendorf recused himself from the vote. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 24-339 in the amount of \$11,712.75 for Calvert County's VESTA Maintenance was made by Stanley Harris.

**Mr. Souder moved to fund Project 24-339 for Calvert County in the amount of \$11,712.75 for VESTA Maintenance. Mr. Rose seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 24-345 in the amount of \$64,800.00 for Calvert County's Rapid Deploy Radius Mapping was made by Stanley Harris.

**Ms. Fischer moved to fund Project 24-345 for Calvert County in the amount of \$64,800.00 for Rapid Deploy Radius Mapping. Mr. Frazier seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 25-004 in the amount of \$164,566.77 for Calvert County's Dynatrace was made by Stanley Harris.

**Ms. Fischer moved to have Project 25-004 for Calvert County's Dynatrace for \$164,566.77 be referred to the Technology Subcommittee for evaluation and the evaluation not to exceed 60 days. Mr. Souder seconded the motion. Mr. Rose was opposed to the motion and the motion carried.**

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A funding request for Project 24-353 in the amount of \$146,812.50 for Cecil County's NICE Logging Recorders was made by John Donahue.

**Ms. Price moved to fund Project 24-353 for Cecil County in the amount of \$146,812.50 for NICE Logging Recorders. Ms. Greentree seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 24-354 in the amount of \$32,902.60 for Caroline County's Eventide Nexlog Logging Recorder was made by Steve Hurlock.

**Mr. Souder moved to fund Project 24-354 for Caroline County in the amount of \$32,902.60 for Eventide Nexlog Logging Recorder. Mrs. Alston seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 24-368 in the amount of \$1,589,502.17 for Kent County's Phone System Upgrade was made by Pete Landon.

**Mr. Haas moved to fund Project 24-368 for Kent County in the amount of \$1,589,502,17 for Phone System Upgrade. Mr. Rose seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 25-002 in the amount of \$5,500.00 for Worcester County's AQUA Case Review Software was made by Jen Corsini.

**Ms. Price moved to fund Project 25-002 for Worcester County in the amount of \$5,500.00 for AQUA Case Review Software. Ms. Greentree seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 25-003 in the amount of \$32,585.23 for Somerset County's Recurring Annual Maintenance was made by Gary Powell.

**Mr. Souder moved to fund Project 25-003 for Somerset County in the amount of \$32,585.23 for Recurring Annual Maintenance. Mr. Block seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 25-005 in the amount of \$178,260.84 for St. Mary's County's AT&T ESInet Yearly Fee was made by Scott Raley.

**Mr. Thomas moved to fund Project 25-005 for St. Mary's County in the amount of \$178,260.84 for AT&T ESInet Yearly Fee. Mr. Block seconded the motion. All were in favor and the motion carried. There were no objections.**

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A funding request for Project 25-011 in the amount of \$2,105,569.03 for St. Mary's County's VESTA 9-1-1 Upgrade was made by Scott Raley.

**Mr. Block moved to fund Project 25-011 for St. Mary's County in the amount of \$2,105,569.03 for VESTA 9-1-1 Upgrade. Mr. Rose seconded the motion. All were in favor and the motion carried.**

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A funding request for Project 25-010 in the amount of \$591,795.72 for Baltimore County's Telephone ESInet Integration was made by Tammy Price.

**Mr. Souder moved to fund Project 25-010 for Baltimore County in the amount of \$591,795.72 for Telephone ESInet Integration. Mr. Thomas seconded the motion. Ms. Price recused herself from the vote. All were in favor and the motion carried. There were no objections.**

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#### **PROJECT EXTENSIONS – REQUIRING BOARD APPROVAL**

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None.

#### **PROJECT EXTENSIONS – APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR**

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Project #24-042    Frederick County Extension Request    \$67,712.64

**PROJECTS FOR DE-ENCUMBERING OF FUNDING**

Project #	County	De-Encumbering	Project Description
21-018	St. Mary's	\$1,324.00	Protocols- Quality Assurance
22-048	St. Mary's	\$185.00	Protocol Recertification
24-295	Prince George's	\$180.00	Protocol Recertification
19-068	Kent	\$2,293.19	Phone System Refresh
23-344	Calvert	\$30.00	Protocol Recertification
24-201	Charles	\$584.00	Protocol Training (APCO)
24-297	Charles	\$220.00	Protocol Training
24-323	St. Mary's	\$0.09	VESTA Maintenance Contract Extension

**TOTAL      \$4,816.28**

**Mr. Thomas moved to de-encumbering funds for the projects noted in the above table in the amount of \$4,816.28. Ms. Price seconded the motion. All were in favor and the motion carried. There were no objections.**

**PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR**

Under authority granted by the Board, the Executive Director approved the following projects that have met all guidelines established by the Board:

Project #	County	Cost	Project Description
24-327	Washington	\$2,651.00	IAED Recertification
24-329	Prince George's	\$510.00	ETC Manuals
24-330	Prince George's	\$160.00	Protocol Recertification
24-355	Prince George's	\$10,500.00	Protocol Training-Priority Dispatch
24-331	Anne Arundel	\$810.00	Protocol Recertification
24-332	Anne Arundel	\$768.00	Protocol Recertification
24-335	Anne Arundel	\$7,559.25	Fifteen (15) amplifiers
24-334	Charles	\$450.00	ETC Manuals
24-336	Charles	\$4,755.90	Twelve (12) headsets
24-341	Charles	\$5,368.25	Five (5) laptops
24-366	Charles	\$1,500.00	Protocol Recertification
24-351	Allegany	\$1,504.50	Priority Dispatch Recertification Training
24-352	Allegany	\$195.00	APCO PST Recertification
24-364	Allegany	\$135.00	APCO PST Recertification
24-340	Montgomery	\$9,000.00	IAED Protocol Recertification
24-346	Worcester	\$1,350.00	Priority Dispatch ETC & EMD Courses
25-002	Worcester	\$5,500.00	AQUA EPD & EFD Courses
24-350	Garrett	\$1,333.00	Recertification Reimbursement
24-357	Talbot	\$734.00	Priority Dispatch EMD, EPD, & EFD Classes
24-358	Talbot	\$390.00	IAED Recertification
24-361	Calvert	\$1,280.00	ETC, EMD & EPD Training Courses
24-360	Carroll	\$545.00	CTO APCO Certification
24-362	Somerset	\$2,500.00	Public Education Materials
24-304	Frederick	\$19,800.00	Protocol Training
25-007	Howard	\$2,260.00	Thirty (30) Headsets
25-014	Washington	\$885.00	EPD, EFD & EMD Training- Priority Dispatch

**Total      \$82,443.90**

**Chairman Markey asked for unanimous consent for the project approved by the Office of the Executive Director to stand. There were no objections.**

## **VII. OPEN DISCUSSION ITEMS**

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No comments were received.

## **VIII. UPCOMING REMINDERS**

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The next public meeting is Thursday, August 29, 2024, on Google Meet.

Projects for Funding are due by August 15, 2024.

## **IX. ADJOURNMENT**

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Mr. Souder made a motion for an adjournment of the meeting, and it was seconded by Mr. Rose. All were in favor and there was no opposition to adjournment. The Open Session meeting adjourned at 2:08 PM.

Jack Markey, Chairman  
Maryland 9-1-1 Board