



Department of Public Safety and Correctional Services

Maryland 9-1-1 Board
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Towson, Maryland 21286-3068
Office: (410) 339-6383 FAX: (410) 339-6306

MINUTES

Public Session – June 24, 2021

BOARD MEMBERS IN ATTENDANCE

Anthony Myers, Public Service Commission
William Frazier, MENA
Al Kirchner, Public-At-Large
Colton O’ Donoghue, Jr., Phone Utility
Steve Souder, Public-At-Large
Susan Greentree, APCO
Julia Fischer, GIS

OFFICE OF THE EXECUTIVE DIRECTOR IN ATTENDANCE

Scott G. Roper, Executive Director

BOARD MEMBERS NOT IN ATTENDANCE

Bryan Ebling, Volunteer Fire Service
Major Tawn Gregory, MD State Police
Richard Berg, MIEMSS

GUESTS IN ATTENDANCE

Brian Albert, Washington County
Ross Coates, Harford County
Tammy Price, Baltimore County
Dan Heilman, Carousel Industries
Jimmy Lichtenstein, AT&T
Charlie Schwab, Montgomery County
Mike Beagles, Mission Critical Partners
Kayman Khaloughi, Prince George’s County
CPT Marc Fruchtbau, MD Military Dept.
CPT Scott Brillman, Emergency Management
Andrew Jordon, Intrado
Walt Puller, Verizon
Josh Jack, Mission Critical Partners
Chief James Wilkison, Anne Arundel County
Nicholas Kovich, Dorchester County
Tim Deranek, AT&T
CPL Robbie Larimer, Dorchester County
Dan Riska, AT&T
Senator Cheryl Kagan
Sean Scott, Seculore Solutions
John Markey, Emergency Management
Randy Cunningham, Large County
Rich Johnson, Intrado

## OPENING

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Chairman Myers called the Public Session to order at 10:06 AM on Thursday, June 24, 2021, via conference bridge. Chairman Myers noted that the meeting is being live-streamed and recorded. A rollcall of Board members was held, and a quorum was confirmed. Chairman Myers also noted that Senator Kagan will be joining the call when available.

Chairman Myers noted that Maryland and most of the nation are entering into a new phase of the response to the Covid-19 Pandemic. Governor Hogan recently announced that Maryland's Covid-19 State of Emergency will end by July 1, 2021. Since March of last year, this body has met virtually to accomplish its Public Meetings. To that end, there may be questions about how future meetings will be conducted. For the foreseeable future, the 911 Board will continue to host its meetings virtually. The Board has been effective in meetings its obligations in using this format and will continue to do so for the foreseeable future.

The full status of this year's 911 related bills is now known. There were a number of changes to the 9-1-1 statute, the Board and its related activities. Most notable are a change in the composition of the Board and its transition from the Department of Public Safety and Correctional Services to Maryland Department of Emergency Management (MEMA). The move to MEMA takes effect on October 1st; however, the change in Board membership became effective on June 1st. Effective June 1st, the Board went from 17 members to 24 members, with both voting and non-voting members. Please bear with us as we exercise parliamentary procedure within the newly formed membership and voting structure.

In light of the recently approved law, the status of certain long serving members has changed. First the terms of the two Emergency Management Positions terminated on June 1st, with one of the positions being eliminated in total. Those positions were held by Jack Markey and Captain Scott Brillman. The large county and the small county seats were also eliminated from the Board. The large county seat was held by Randy Cunningham. The Small County seat was vacant following the resignation of Anna Sierra in May. The new legislation also moves certain Board members from voting members to non-voting. The existing positions that move to non-voting status include:

- the Wireline Carrier position, currently occupied by Colton O'Donoghue; and
- the Wireless position which is currently vacant.

The new law also creates several new seats on the Board to include one position each for:

- Maryland Emergency Management Agency;
- A 911 Specialist;
- Accessibility Needs (to be recommended by the Secretary of Disabilities);
- The Maryland Association of Counties (MACo) Emergency Communications Committee (ECC);
- Four Regionally Defined Public Safety Answer Point Directors;
- Cybersecurity; and
- County Finance (recommended by MACo).

Of the newly created positions, the MEMA position is non-voting. With respect to the previously mentioned Emergency Management positions whose terms expired on June 1st, one of the positions is eliminated and the other requires new appointment by the Governor. To that end, we have recommended to the Governor's Appointments Office that Jack Markey be reappointed to represent Emergency Management. We have also recommended that Captain Scott Brillman be appointed to represent the Career Fire Services position.

Obviously, the new legislation creates a number of vacancies that we will have to contend with for hopefully a brief period of time. Appointments to the Board are made by the Governor through the Governor's Appointments Office with advice and consent from the Senate. We are dependent upon this appointment process to fill vacancies and will continue to work with the Appointment's Office to that end.

There are a number of legislative directives from this year's session that affect 9-1-1. Ahead of today's meeting, Executive Director Roper circulated a draft outline of the legislation that impacts 9-1-1 and the parties responsible for accomplishing the various measures. Executive Director Roper will review the legislative assignments during the Executive Directors Report. Final assignments are expected to be decided today. Also, while the document suggests various subcommittee deliverables, subcommittees are always expected to draft a recommendation for the full body's consideration before moving forward with any official action. That requirement exists whether it is so noted on the draft document prepared by Executive Director Roper.

The Board has discussed the past six months or so the Board has discussed its intent to hold a Planning Day. While we have historically held Planning Days in the November timeframe, we anticipate conducting a Planning Day in the August to September time frame this year.

Chairman Myers further stated that this body meets monthly in public session to conduct official business and to take formal action on matters requiring a formal vote. While the Board meets monthly, much of the Board's work occurs outside of the Public Meetings in subcommittees and in meetings with less than a quorum as permitted by the Open Meetings Act. All members are encouraged and expected to participate in a subcommittee or to take on projects that contribute to the work of the Board outside of the monthly Public Meetings.

Board members should use appropriate channels to solicit information regarding Board activities or to make suggestions about matters related to Board activities. This process fosters a cohesive exchange.

Chairman Myers concluded with a statement that the Board will go into executive session at the end of the public session agenda. The Board will be discussing the issue of cybersecurity and critical infrastructure. At the end of the public agenda, the Board will take a vote to go into closed session as permitted by the Open Meetings Act. At the beginning of the closed session, there will be a roll call to ensure that only authorized participants are on the call. The Board will not return to a public session at the conclusion of the closed session, but rather will end the meeting at that time.

#### **APPROVAL OF MINUTES**

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The Board reviewed the minutes for the Public Session meeting held on May 27, 2021.

**Mr. Souder made a motion to approve the minutes for May 27, 2021. Mr. Frazier seconded the motion. All were in favor and the motion carried.**

#### **FISCAL REPORT – SCOTT ROPER**

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Mr. Roper advised the Board that the 9-1-1 Board total FY 21 award expenditures as of 06/24/2021 are \$42,782,489.44. The Board's FY 2020 unencumbered carry-over is \$17,772,083.11, and its estimated collections are \$33,826,220.38. The Board's FY 21 Trust Fund cash balance as of 06/24/2021 is \$8,815,814.05.

## **EXECUTIVE DIRECTOR'S REPORT – SCOTT ROPER**

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Mr. Roper provided updates regarding the Federal Communications Commission's (FCC) recent consent decree with the major wireless carriers to provide Z-axis data. Data will be height above ellipsis. Mr. Roper has spoken with representatives of Motorola Solutions, who indicate that in the near future, the Vesta phone systems will be able to query a database to convert the height above ellipsis to height above ground level without any modifications to the county's GIS data.

Mr. Roper stated that he spoke with representatives from OnStar, which will soon provide access to OnStar services over smart speakers.

Mr. Roper reported that the FCC has released a Notice of Proposed Rule Making (NPRM) for 9-1-1 network reliability and resiliency. The subcommittees will be reviewing and making recommendations that will be aggregated into one filing.

Mr. Roper then discussed a spreadsheet sent out to Board members ahead of the meeting that outlined changes to the Board's enabling legislation. Recommendations were made to which entity, subcommittee or Executive Director, would be responsible for the Board's requirements. That spreadsheet is an addendum to these minutes.

Chairman Myers recognized Senator Cheryl Kagan. Senator Kagan provided updates for the work of the Commission to Advance Next Generation 9-1-1 Across Maryland. The commission is working on a variety of issues in its committees, including 9-8-8, a statewide 3-1-1 implementation, carrier collections, PTSD worker's compensation for post-traumatic stress disorder (PTSD), modifying the enabling legislation to allow a county to raise its county local 9-1-1 fee above the current cap, and the reclassification of 911 specialists as first responders.

## **SUBCOMMITTEE REPORTS**

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### **Policy and Standards Subcommittee – Steve Souder**

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Mr. Souder reported the activities of the Policy and Standards subcommittee. The subcommittee has been working on outage notifications with the Maryland Emergency Management Agency and the Metropolitan Washington Council of Governments PSAP Directors' Group. Mr. Josh Jack added that the subcommittee was reviewing the FCC's NPRM. Mr. Souder thanked Mission Critical Partners for their efforts.

### **Training and Exercises – Bryan Ebling**

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Mr. Josh Jack reported on behalf of Mr. Ebling. The Training Guideline are in final draft, and have been sent to the Maryland Association of Counties (MACo) Emergency Communications Committee (ECC) for comments. The ECC met on June 10<sup>th</sup>, and discussed the guideline as part of its agenda. The guideline will next go to the Policy and Standards subcommittee for review, and be presented to the Board at the July meeting. It is anticipated that the guideline will be ready for Board approval in August.

### **Cybersecurity – Randall Cunningham**

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The subcommittee met this month to discuss NPRM, and will defer to the Policy and Standards and Technology subcommittees for most of the comments. The subcommittee is working on best practices guideline for the PSAPs. Mr. Cunningham thanked Mission Critical Partners for their assistance.

## **Technology Subcommittee –James Hamilton**

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Mr. Jack provided the report on behalf of Mr. Hamilton. The NPRM and proposed comments are at top of the subcommittee’s agenda. The subcommittee had a presentation regarding the Z-axis Mission Critical Partners provided a subject matter expert to give an overview. The subcommittee continues to work PSAP hardening and resiliency.

## **GIS – Julia Fischer**

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Ms. Fischer commented that the Z-value issue is complex, and should be given its due respect to provide best value for the information coming in with each call. Open data has become a conversation (government to government data sharing for NG911) within the GIS workgroup. Jurisdictions will be rerunning validation of NG911 data as it has been a few years, and the GIS community wants to check that it is still at 98% accuracy. Ms. Fischer added that the Maryland Department of Information Technology (DoIT) handles GIS and IT support for MEMA, which may aid the Board’s transition from its current department to its new department.

## **Verizon Update – Walt Puller**

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Mr. Puller reported that there have been no 9-1-1 network affecting outages. The Verizon Customer Care Center is working remotely, with no issues with productivity and/or call events. Verizon is appreciative of the PSAPs updating their contact data. Verizon is assisting the PSAPs in Rockville/Hyattsville tandem with their NG911 cutovers. Mr. Cunningham mentioned issues with Ellicott City wireless trunks.

## **Mission Critical Partners Update - Josh Jack**

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Mission Critical Partners’ updates were provided to Board members ahead of the meeting. Mr. Jack provided an overview of the various Maryland projects that are underway.

## **MACo Emergency Communications Committee (ECC) – Ross Coates**

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Mr. Coates reports that the carrier notification issue is the current focus of the ECC, and has been covered by other reports.

## **CURRENT PROJECTS FOR VOTING CONSIDERATION**

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*Mr. Kirchner was not present for the project funding portion of the agenda.*

Funding request for Project 21-307 in the amount of \$573,453.05 for Dorchester County’s ESInet and Next Generation Core Services Implementation and Five-Years of Service was made by Nicholas Kovich and CPL Robbie Larimer. Josh Jack and Jimmy Lichtenstein and were available to answer questions. Also included in the county’s request was a change to the county’s 9-1-1 plan to migrate 9-1-1 service from Verizon to AT&T. Chairman Myers noted that this is the first project to be considered under the Board’s new structure.

**Mr. Souder to fund up to of \$573,453.05 for Dorchester County’s ESInet and Next Generation Core Services Implementation and Five-Years of Service, and to permit the modification to the county’s 9-1-1 plan. Mr. Frazier seconded the motion. All were in favor and the motion carried.**

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Funding request for Project 21-308 in the amount of \$256,191.00 for Dorchester County's Cybersecurity Assessment and PSAP Network Monitoring was made by Nicholas Kovich and CPL Robbie Larimer. Josh Jack and Mike Beagles were available to answer questions.

**Mr. Frazier moved to fund up to \$256,191.00 for Dorchester County's Cybersecurity Assessment and PSAP Network Monitoring. Mr. Souder seconded the motion. All were in favor and the motion carried.**

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Funding request for Project 21-301 in the amount of \$26,821.40 for Harford County's Conduits – Backup PSAP was made by Ross Coates and Randall Cunningham.

**Mr. Souder moved to fund up to \$26,821.40 for Harford County's Conduits – Backup PSAP. Ms. Fischer seconded the motion. All were in favor and the motion carried.**

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Funding request for Project 21-305 in the amount of \$27,137.50 for Harford County's 9-1-1 Phone System- Relocation in Backup PSAP was made by Ross Coates and Randall Cunningham.

**Mr. Souder moved to fund up to \$27,137.50 for Harford County's 9-1-1 Phone System-Relocation in Backup PSAP. Mr. Frazier seconded the motion. All were in favor and the motion carried.**

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Funding request for Project 21-302 in the amount of \$2,905.28 for Montgomery County's Logging Recorder – Additional NIC Cards was made by Charlie Schwab.

**Ms. Greentree moved to fund up to \$2,905.28 for Montgomery County's Logging Recorder – Additional NIC Cards. Mr. Frazier seconded the motion. All were in favor and the motion carried.**

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Funding request for Project 21-303 in the amount of \$1,674,905.56 for Montgomery County's Next Generation 9-1-1 Annual Service Charges was made by Charlie Schwab. Jimmy Lichtenstein was available to answer questions.

**Mr. Frazier moved to fund up to \$1,674,905.56 for Montgomery County's Next Generation 9-1-1 Annual Service Charges. Ms. Greentree seconded the motion. All were in favor and the motion carried.**

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Funding request for Project 21-304 in the amount of \$10,000.00 for Montgomery County's NENA 9-1-1 Center Supervisor's Course was made by Charlie Schwab.

**Mr. Souder moved to fund up to \$10,000.00 for Montgomery County's NENA 9-1-1 Center Supervisor's Course. Ms. Greentree seconded the motion. All were in favor and the motion carried.**

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Funding request for Project 21-306 in the amount of \$43,992.00 for Anne Arundel County's Emergency Dispatch Protocols Quality Assurance Reviews was made by Chief James Wilkison.

**Ms. Greentree moved to fund up to \$43,992.00 for Anne Arundel County's Emergency Dispatch Protocols Quality Assurance Reviews. Mr. Frazier seconded the motion. All were in favor and the motion carried.**

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**PROJECT EXTENSIONS – REQUIRING BOARD APPROVAL**

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- Charles County 18-144 (ESInet & NGCS Implementation) March 2022

**Chairman Myers made a motion to extend Charles County Project 18-144 until March 2022. Ms. Greentree seconded the motion. All were in favor and the motion carried.**

**PROJECT EXTENSIONS – APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR**

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- None for this month

**PROJECTS FOR DE-OBLIGATION**

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- Charles County 21-295 (CTO Training) \$20.00
- Carroll County 21-025 (Mapping – Additional Licenses) \$1,611.00
- Howard County 21-209 (CTO Training) \$144.00
- Worcester County 21-183 (Headsets) \$69.75

**Mr. Frazier made a motion to de-obligate \$1,844.75 from the listed projects. Ms. Fischer seconded the motion. All were in favor and the motion carried.**

**PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR**

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Under authority granted by the Board, the Executive Director approved the following projects that have met all guidelines established by the Board:

- Caroline County 21-293 (Protocol Recertification) \$740.00
- Charles County 21-295 (CTO Training) \$459.00
- Montgomery County 21-298 (Protocol Training) \$78,425.00
- Montgomery County 21-299 (Protocol Recertification) \$2,000.00
- Montgomery County 21-300 (Headsets.) \$8,252.50
- Carroll County 21-291 (ETC Manuals - 5) \$225.00

**CYBERSECURITY BRIEFING**

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At 12:50 PM, Mr. Souder made a motion for the Board to go into closed session to discuss PSAP cybersecurity. This exception to the Open Meetings Act is permissible under the General Provisions Article § 3-305(b)(10) *to discuss public security, if the public body determines that public discussion would constitute a risk to the public or to public security, including: (i) the deployment of fire and police services and staff; and (ii) the development and implementation of emergency plans.* Mr. Frazier seconded the motion. Ms. Greentree, Mr. Frazier, Ms. Fischer, Mr. Souder, and Mr. Kirchner voted in favor of the motion. No one opposed the motion. Mr. Berg, Mr. Ebling and Major Gregory were not present for the vote. Other persons present at the closed session were Chairman Myers, Mr. Roper, Mr. Cunningham, CPT Fruchtbaum, Mr. Heilman, Mr. Jordon, Mr. Lichtenstein, Mr. Riska, Mr. Jack, Mr. Beagles, Mr. Johnson, Mr. Scott, Mr. Deranek, Mr. Markey, Mr. Khaloughi, and CPL Larimer.

The Board received briefings from Mission Critical Partners, Seculore Solutions and the Board’s Cybersecurity Subcommittee. Those individuals that presented were then excused from the closed session, and the Board discussed next steps and assigned task items for follow up.

No votes were taken in closed session.

**ADDITIONAL INFORMATION**

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At 3:50 PM, Mr. Kirchner made a motion to end the closed session and adjourn the meeting. The motion carried without objection.

A handwritten signature in black ink that reads "Anthony Myers". The signature is written in a cursive, slightly slanted style.

Anthony Myers, Chairman  
Emergency Number Systems Board

**PRESIDING OFFICER'S WRITTEN STATEMENT FOR CLOSING A MEETING ("CLOSING STATEMENT")  
UNDER THE OPEN MEETINGS ACT (General Provisions Article § 3-305)**

This form has two sides. *Complete items 1 – 4 before closing the meeting.*

**1. Recorded vote to close the meeting: Date:** June 24, 2021; **Time:** 12:50 PM; **Location:** Virtual; **Motion to close meeting made by:** Steve Souder; **Seconded by:** William Frazier; **Members in favor:** Ms. Greentree, Mr. Frazier, Ms. Fischer, Mr. Souder, and Mr. Kirchner; **Opposed:** none; **Abstaining:** None; **Absent:** Mr. Berg, Mr. Ebling and Major Gregory.

**2. Statutory authority to close session (check all provisions that apply).**

**This meeting will be closed under General Provisions Art. § 3-305(b) only:**

(1)\_\_\_ "To discuss the appointment, employment, assignment, promotion, discipline, demotion, compensation, removal, resignation, or performance evaluation of appointees, employees, or officials over whom this public body has jurisdiction; any other personnel matter that affects one or more specific individuals"; (2)\_\_\_ "To protect the privacy or reputation of individuals concerning a matter not related to public business"; (3)\_\_\_ "To consider the acquisition of real property for a public purpose and matters directly related thereto"; (4)\_\_\_ "To consider a matter that concerns the proposal for a business or industrial organization to locate, expand, or remain in the State"; (5)\_\_\_ "To consider the investment of public funds"; (6)\_\_\_ "To consider the marketing of public securities"; (7)\_\_\_ "To consult with counsel to obtain legal advice"; (8)\_\_\_ "To consult with staff, consultants, or other individuals about pending or potential litigation"; (9)\_\_\_ "To conduct collective bargaining negotiations or consider matters that relate to the negotiations"; (10) X "To discuss public security, if the public body determines that public discussion would constitute a risk to the public or to public security, including: (i) the deployment of fire and police services and staff; and (ii) the development and implementation of emergency plans"; (11)\_\_\_ "To prepare, administer, or grade a scholastic, licensing, or qualifying examination"; (12)\_\_\_ "To conduct or discuss an investigative proceeding on actual or possible criminal conduct"; (13)\_\_\_ "To comply with a specific constitutional, statutory, or judicially imposed requirement that prevents public disclosures about a particular proceeding or matter"; (14)\_\_\_ "Before a contract is awarded or bids are opened, to discuss a matter directly related to a negotiating strategy or the contents of a bid or proposal, if public discussion or disclosure would adversely impact the ability of the public body to participate in the competitive bidding or proposal process." (15)\_\_\_ "To discuss cybersecurity, if the public body determines that public discussion would constitute a risk to: (i) security assessments or deployments relating to information resources technology; (ii) network security information . . . or (iii) deployments or implementation of security personnel, critical infrastructure, or security devices."

**Continued →**

3. For each provision checked above, disclosure of the topic to be discussed and the public body's reason for discussing that topic in closed session.

Citation (insert # from above)	Topic	Reason for closed-session discussion of topic
§3-305(b) (10)	Public Security	Discussion of the current state of PSAP cybersecurity and possible next steps.
§3-305(b) ( )		

4. This statement is made by Anthony Myers, Presiding Officer.

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**WORKSHEET FOR OPTIONAL USE IN CLOSED SESSION: INFORMATION FOR SUMMARY TO BE DISCLOSED IN THE MINUTES OF THE NEXT OPEN MEETING. (See also template for summary.)**

➤ For a meeting closed under the statutory authority cited above:

Time of closed session: 12:50 PM to 3:50 PM

Place: Google Meet

Purpose(s): discussion of PSAP Cybersecurity

Members who voted to meet in closed session: Ms. Greentree, Mr. Frazier, Ms. Fischer, Mr. Souder, and Mr. Kirchner.

Persons attending closed session: Chairman Myers, Mr. Roper, Mr. O'Donogue, Mr. Ebling, Ms. Greentree, Mr. Markey, Ms. Fischer, Mr. Souder, Mr. Kirchner, Randy Cunningham, Capt Marc Fruchtbaum (MMD), Dan Heilman (Carousel), Andrew Jordon (Intrado), Jimmy Lichtenstein (AT&T), Dan Riska (AT&T), Josh Jack (MCP), Mike Beagles (MCP), Rich Johnson (Intrado), Sean Scott (Seculore), Tim Deranek (AT&T), Kayman Khaloughi, and Robbie Larimer Authority under § 3-305 for the closed session: (b)(10)

Topics actually discussed: State of Cybersecurity in PSAPs, best practices and next steps.

Actions taken: informational briefing, no votes taken.

Each recorded vote: No votes taken

➤ For a meeting recessed to perform an administrative function (§ 3-104): Time: \_\_\_\_\_

Place: \_\_\_\_\_

Persons present: \_\_\_\_\_

Subjects discussed: \_\_\_\_\_

Meeting reopened at 3:50 PM

Public session adjourned at 3:50 PM

(Form Rev.10/1/2018)

Article	Title & Subtitle	Requirement	Due	Assigned	Status
Public Safety	Section 6	The Emergency Number Systems Board shall study and report to the House Judiciary Committee and the Senate Judicial Proceedings Committee, in accordance with § 2-1257 of the State Government Article, regarding whether certain types of calls for 9-1-1 service should be diverted to a person or entity other than law enforcement agencies.	12/31/2021	Executive Director	Report to be compiled from data gathered by the City of Baltimore and other jurisdictions that have indicated that they are or will be doing this type of call diversion.

Article	Title & Subtitle	Requirement	Effective	Assigned	Status
Public Safety	§1-301	Changes references to DPSCS to MD Department of Emergency Management	10/1/2021	No action required	
Public Safety	§1-305	Moves MD 9-1-1 Board from DPSCS to MD Department of Emergency Management	10/1/2021	Executive Director	Internal discussions with DPSCS and MEMA have begun te enact the transfer
Public Safety	Section 6	MD 9-1-1 Board staff shall transfer to MD Department of Emergency Management	10/1/2021	Executive Director	Internal discussions with DPSCS and MEMA have begun te enact the transfer
Public Safety	Section 11	All functions, powers, duties, assets, liabilities and records of the 9-1-1 Board I DPSCS shall be transferred to the 9-1-1 Board in the MD Department of Emergency Management	10/1/2021	Executive Director	Internal discussions with DPSCS and MEMA have begun te enact the transfer
Public Safety	Section 11	All functions, powers and duties of the Secretary of DPSCS with respect to the MD 9-1-1 Board shall transfer to the Secretary of the Maryland Department of Emergency Management	10/1/2021	Executive Director	Internal discussions with DPSCS and MEMA have begun te enact the transfer

Article	Title & Subtitle	Requirement	Effective	Assigned	Status
Public Safety	§1-304.3 (A)	9-1-1 Accessible Service experiencing an outage lasting more than 30 minutes and affecting more than 600,000 user minutes shall (1) as soon as practical notify the affected PSAP(s) and the Maryland Joint Operations Center (MJOC) of the outage occurring on the provider's network, (2) in advance of the next scheduled 9-1-1 Board meeting notify the Board of any 9-1-1 affecting outage on the provider's network and (3) at the next scheduled meeting of the 9-1-1 Board provide a report detailing the 9-1-1 service affecting issue on the 9-1-1 service provider's network.	6/1/2021	Policy and Standards	P&S Chair to hold conversation with MEMA regarding next steps
Public Safety	§1-304.3 (B)	A provider of a 9-1-1 accessible service shall calculate user minutes in accordance with the applicable regulation of the FCC	6/1/2021		
Public Safety	§1-304.3 (C)	The Board and the Maryland Joint Operations Center (MJOC) shall adopt procedures and implement safeguards to ensure that sensitive information submitted by the provider of a 9-1-1 accessible service under this section is maintained confidentially	6/1/2021	Policy and Standards	P&S Chair to hold conversation with MEMA regarding next steps
Public Safety	§1-305	The Board's membership increases from 17 to 24 members (with 3 non-voting members)	06/01/2021 and 10/1/2021	Governor's Appointments Secretary. Emergency Management positions terminate on June 1, 2021, and may be reappointed by the Governor to ensure a level of continuity of Board membership	Emergency Management positions terminate on June 1, 2021, and may be reappointed by the Governor to ensure a level of continuity of Board membership
Public Safety	§1-306(b)(15)	Adds individual psychological well-being and resilience to training requirements	6/1/2021	Training Subcommittee	

Article	Title & Subtitle	Requirement	Effective	Assigned	Status
Public Safety	§1-306(b)(17)	Adds to Board responsibilities supporting 9-1-1 Specialist recruiting activities consisting of (I) a database that offers information on recruitment guidance, best practices and strategies, (II) recruitment projects, including projects designed to reach minorities, and (III) a website that contains links to job opportunities throughout the state for 9-1-1 Specialists	6/1/2021	Executive Director, DPSCS Communications, P&S and Training Subcommittees	All materials on a State of Maryland website must be 508 compliant and accessible. Subcommittees to determine what material should be kept online. There may be need to bring in a third party contractor to assist.
Public Safety	§1-306(e)(1)	Develop onboarding standards for newly hired 9-1-1 Specialists	6/1/2021	Training Subcommittee	
Public Safety	§1-308(b)(2)	Adds the word "funding" and removes the word "fundings" from subsequent parts of this section	6/1/2021	No action required	
Public Safety	§1-308(b)(2)(IX)	Adds the funding of county recruitment activities as an allowable expense	6/1/2021	Policy and Standards	Determination of what should be allowed, the amount and the approval process.
Public Safety	§1-308(b)(3)(II)	Prohibits use of 9-1-1 funds for 9-8-8 suicide prevention hotline	6/1/2021	Consistent with FCC's position on 9-8-8 being a 9-1-1 fee diversion	No other action needs to be taken
Public Safety	§1-309(c)(5)(I)	Prohibits use of 9-1-1 funds for 9-8-8 suicide prevention hotline	6/1/2021	Consistent with FCC's position on 9-8-8 being a 9-1-1 fee diversion	No other action needs to be taken
Public Safety	§1-312(a)(2)	Prohibits use of county 9-1-1 funds for 9-8-8 suicide prevention hotline	6/1/2021	Consistent with FCC's position on 9-8-8 being a 9-1-1 fee diversion	No other action needs to be taken

Article	Title & Subtitle	Requirement	Effective	Assigned	Status
Public Safety	§1-314(c)(1)	Allows a county or municipality's designee to inspect multi-line telephone systems for compliance with direct dialing of 9-1-1	6/1/2021	County Government	Should be reported through quarterly "Kari's Law" reporting by counties.
Public Safety	§1-314(c)(2)	Allows the Maryland State Fire Marshall to inspect multi-line telephone systems for compliance with direct dialing of 9-1-1 in the absence of a county or municipal authority	6/1/2021	County Government and MD State Fire Marshall	Should be reported through quarterly "Kari's Law" reporting by counties.
Public Safety	Section 2	The terms of the members representing Emergency Management that are serving prior to the enactment of the effective date of this act shall end on June 1, 2021. The Governor may extend the term on one member for the continuity of membership of the Board	6/1/2021	Board Chair and Appointments Office	Incumbants in the Emergency Management positions have been submitted to the Governor's Appointment Secretary for reappointment to the Board
Public Safety	Section 3	The terms of the 11 initial members shall expire as follows: two in 2021, three in 2022, three in 2023 and three in 2024	6/1/2021	Appointments Office	
Public Safety	Section 4	University of Maryland to conduct a study of worker's compensation for 9-1-1 Specialists, and deliver its report to the Governor, Board and Commission to Advance NG911 Across MD	8/1/2021	University of Maryland	This report is in process
Public Safety	Section 4	The Commission to Advance NG911 Across MD shall deliver a report that describes demographic information of county 9-1-1 Specialists, prerequisites for employment, salary data and a plan for implicit bias training	12/31/2021	Commission	

<b>Representing</b>	<b>Incumbant</b>	<b>Voting</b>	<b>Notes</b>
Telephone Company	E. Colton O'Donoghue	No	Position moved from voting to non-voting member
Wireless Telephone Industry	Vacant	No	Position moved from voting to non-voting member
MEMA	Vacant	No	
MIEMSS	Rich Berg	Yes	
Department of State Police	Major Tawn Gregory	Yes	
MD Public Service Commission	Anthony Myers	Yes	
APCO	Sue Greentree	Yes	
Career Fire Services	Vacant	Yes	Captain Scott Brillman submitted to Appointments Office for consideration for this position.
Volunteer Fire Services	Bryan Ebling	Yes	
Law Enforcement	Vacant	Yes	
Emergency Management	Scott Brillman/Jack Markey	Yes	One Emergency Management Position is eliminated, both appointees have terms ending on June 1, 2021. Jack Markey has been submitted to the Appointments Office for reappointment
9-1-1 Specialist	Vacant	Yes	New position
Accessibility Needs	Vacant	Yes	New position, appointed by Secretary of Disabilities
MACo Emergency Communications Committee	Vacant	Yes	New position
PSAP (Allegany, Garrett and Washington Counties)	Vacant	Yes	New position
PSAP (Calvert, Charles, Frederick, Montgomery, Prince George's and Saint Mary's Counties)	Vacant	Yes	New position
PSAP (Anne Arundel, Baltimore City, Baltimore County, Carroll County, Harford County, and Howard County)	Vacant	Yes	New position

Representing	Incumbant	Voting	Notes
PSAP (Caroline, Cecil, Dorchester, Kent, Queen Anne's, Somerset, Talbot, Wicomico and Worcester Counties)	Vacant	Yes	New position
Cybersecurity	Vacant	Yes	New position
County Finance	Vacant	Yes	New position, recommeded by MACo
MENA	William Frazier	Yes	
Geographic Information Systems	Julia Fischer	Yes	
Public-At-Large	Steve Souder	Yes	
Public-At-Large	Albert Kirchner	Yes	
Small County	Vacant	N/A	Position Eliminated
Large County	Randall Cunningham	N/A	Position Eliminated
Emergency Management	Scott Brillman/Jack Markey	N/A	One Emergency Management Position is eliminated, both appointees have terms ending on June 1, 2021. Both members have been submitted for reappointment

Confirmed voting members as  
of June 1, 2021