



Maryland 9-1-1 Board
 6776 Reisterstown Road, Suite 207
 Baltimore, MD 21215
 Office: (410) 585-3108



OPEN SESSION MEETING MINUTES
May 23, 2024
Virtual (Google Meet)

BOARD MEMBERS IN ATTENDANCE

Jack Markey, Chairman of the Board	Russell Strickland, Secretary, MDEM
Steve Souder, Public-At-Large	Sona Konate, Public At Large
Kenneth Poling, Wireline Industry	Scott Haas, PSAP Director
Cecilia Warren, Accessibility Needs	Shariff Thomas, 9-1-1 Specialist
Sue Greentree, APCO	Michael Block, Cybersecurity
Kevin Mosier, Public Service Commission	Richard Berg, MIEMSS
Daniel Leary, Wireless Industry	Danissa Alston, County Police Services
Julia Fischer, GIS	Duane Hull, Volunteer Fire Service
Chris McNamara, ECC	Major Tawn Gregory, MD State Police
Tammy Price, PSAP Director	

OFFICE OF THE EXECUTIVE DIRECTOR IN ATTENDANCE

Dr. Christy Collins, Executive Director	Josh Friedman, Principal Counsel/AAG
Mike Marshall, Project Coordinator	Shanna Gallegos, AP Officer
Karen Hall, Accountant II	

BOARD MEMBERS NOT IN ATTENDANCE

Michael Walther, County Finance
 Justin Orendorf, PSAP Director
 Tony Rose, PSAP Director
 William Frazier, MENA

GUESTS IN ATTENDANCE

Jorge Castillo	Joe Armentrout	Lisa Madden
Marc Ventre	Antonella Volpe	Rassa Davoodpour
Matthew Moynihan	Pete Landon	Ross Coates
Cassandra Onley	Robert Larimer	Cherish Dargan
Kyra Pulliam	Bryan Ebling	Lorenzo Cropper
Ryan Mattsson	Scott Raley	Charlynn Flaherty
Dawn Baldrige	Jay Mattingly	Stacy Clay
Jonathan Verville	Brad Russum	Stanley Harris
Daniel Heilman	Diane Strong	Ashley Burgan
Steve Pandolfo	Joshua Jack	Jennifer Reidy-Hall
William Corey	Phil English	Tenea Reddick
Phil Lambert	Kristie Dutrow	Walt Puller
Steve Shipley	Tiffany Connor	Travis Bottiglier
Taylor Tompkins	Kevin Frazier	Toni Dunne
Aman Tsadik	Travis Brown	Tyler Danielson
Walter F. Puller	Gary Powell	

I. OPENING

Chairman Markey called the open session to order at 10:00 AM on Thursday, May 23, 2024, via Google Meet.

Chairman Markey requested a roll call of Board members. Chairman Markey confirmed that there was a quorum of the Board.

Chairman Markey noted it was Emergency Medical Services' (EMS) 50th anniversary week. There are 20,000 emergency medical service provider volunteers across the state. There are 1,000 emergency medical dispatches/9-1-1 Specialists who work in the 9-1-1 centers, who provide the location of critical emergencies and provide protocol-based guidance on self-help or bystander care. He thanked them for their service.

Chairman Markey thanked Mr. McNamara for his service to Maryland and his tenure on the Maryland 9-1-1 Board. His service will be missed. Mr. McNamara stated that he has enjoyed his 46 years of service and is looking forward to his next endeavor. He encouraged the members to keep up their great work in Maryland.

APPROVAL OF MINUTES

The Board considered the meeting minutes from April 25, 2024. The Board members were provided with the materials in advance of the meeting for review.

A clarification for an abstained vote regarding going into a closed session for Ms. Konate was discussed with no confirmed correction. Ms. Warren made a motion to approve the meeting minutes from April 25, 2024. Mr. McNamara seconded the motion; the Board approved the minutes. There were no objections.

II. FISCAL REPORT – DR. CHRISTY COLLINS

Executive Director, Dr. Collins, reported the fiscal report as of May 20, 2024. The starting cash balance for FY2024 was \$152,405,761.53. Total revenue received to date is \$109,601,980.31. The total expenditure to date is \$117,054,660.67. The FY2024 cash balance is \$144,953,089.17. The total obligated funds for FY2022 to FY2024 are \$44,971,009.67. Obligated funds are approved projects that are still open and are funds for PSAP use.

Next month will be FY24 second quarter surcharge or regular quarterly disbursements to the PSAPs. You will receive notification on or around June 25, 2024.

MARYLAND 9-1-1 BOARD WEBSITE – DR. CHRISTY COLLINS

Dr. Collins introduced Jorge Castillo, Branch Manager of Communications & Outreach with the MDEM Communication Team who has been leading the website content design team.

Mr. Castillo thanked the Board members and his internal team for their contributions to the project. Ten sessions were held, and each session averaged one hour 30 minutes to two hours in length. Mr. Castillo gave a presentation regarding the brand identity of the Maryland 9-1-1 Board.

The goal was to create a strong brand identity for the Maryland 9-1-1 Board. The first step was to establish the Core Values:

- Innovation
- Collaboration
- Leadership
- Direction

Audiences:

- The primary audience is the PSAPs/9-1-1 Centers

- The secondary audience is:
 - Public at Large
 - Service Providers
 - Next Generation 9-1-1 Service Providers (e.g., AT&T, Motorola)
 - Wireless Service Providers (Verizon, T-Mobile, AT&T)
 - Maryland Legislators
 - Associations
 - Emergency Communications Committee (part of MACo)
 - National Association of State 9-1-1s
 - National Emergency Numbers Association (NENA)
 - Association of Public Safety Communications Officials (APCO)

Vision:

- To advance and strengthen the 9-1-1 system in Maryland to ensure reliable access and an outstanding 9-1-1 experience.

Mission:

- The Maryland 9-1-1 Board ensures an effective, innovative, and efficient 9-1-1 system for all of Maryland by leading, educating, and collaborating with stakeholders, partners, counties, and communities.

Brand Promise:

- Ensuring 9-1-1 is always there, always ready, 24/7/365.

Belief System & Messaging Tone:

- Service
 - To all Marylanders, the communities we represent, and those who look to us for expertise
- Marking a Difference
 - For all of Maryland
- Collaboration
 - Deliberate approach applying collective wisdom and expertise to drive innovation in the 9-1-1 community
 - We value diversity (culturally and functionally) in perspectives and actions
- Education
 - Meaningful training and lifelong learning to further our insights and perspectives, and those of our stakeholders.
- Reliability
 - Assuring statewide confidence, consistency, and dependability of the 9-1-1 system
- Transparency
 - The Board will be open, accountable, accessible, and easily understood in its actions

Brand Positioning Statement

What it is:

- The Maryland 9-1-1 Board is a diverse group of 9-1-1 system subject matter experts and stakeholders appointed by the Governor to coordinate the enhancement of county 9-1-1 systems in the state of Maryland.

What it does:

- As the first established 9-1-1 Board in the nation, we provide coordination focused on the enhancement of the 9-1-1 system in Maryland.

How it's done:

- Strong Collaborative Relationships
 - Engage the 9-1-1 community and other stakeholders to develop and share guidance and insight focusing on 9-1-1 answering centers' human capital, processes, and supporting technology.
- Reliability
 - Set standards, recommend policies, and educate stakeholders to create a seamless, interoperable 9-1-1 system that is effective, innovative, and efficient.
- Security
 - Safeguard private information that is shared throughout the 9-1-1 system and set standards and proactive control mechanisms to protect the system from cyber-attacks, intrusions, and service interruptions.
- Funding and Financial Resources
 - Commitment to transparently and ethically collecting and administering 9-1-1 fees and ensuring 9-1-1 call centers receive necessary financial resources so they can serve the public at large. Ensures consistent access to 9-1-1 experiences of the highest possible quality. Funds are used for:
 - Continued improvement, security, and ongoing reliability, maintenance, and operations of the system, including technology and equipment.
 - Improving the experience for individuals with access and functional needs
 - Facilitating recruitment and retention of 9-1-1 Specialist
 - Training, professional development, job-related mental health, and wellness support for 9-1-1 Specialists

How to get involved:

- Visit mdem.maryland.gov/pages/911-board.aspx
- Email 911.Board.Maryland.gov

Maryland 9-1-1 Board Main Logo



Maryland 9-1-1 Board Alternate Logo



New website: <https://mdem.maryland.gov/Pages/911-board.aspx>

Dr. Collins stated that there are several factors. Ms. Fisher and her team's work will be linked on the website. The idea is to have a direct line of communication with the PSAPs to provide an account for them to sign into and manage requested and approved projects.

Chairman Markey recognized Mr. Castillo and his team for their efforts.

EXECUTIVE DIRECTOR'S REPORT – DR. CHRISTY COLLINS

Dr. Collins reported that they are going to update the forms that are on the website so that we have accurate information. Jorge and his team are going to make sure the process is quick so that everybody has the correct information moving forward.

Dr. Collins introduced Andranese (Nese) Carter, the new Executive Assistant in the Executive Director's Office.

LEGISLATIVE UPDATE – DR. CHRISTY COLLINS

House Bill 0398

House Bill 0398 impacts the Maryland 9-1-1 Board by allowing counties to impose both sales and excise taxes on telecommunications. Previously, Prince George's County could levy only a sales and use tax on telecommunications for its residents. The modification permits the county to impose both taxes on the same items. However, per House Bill 0398, the revenue generated must be allocated to the Prince George's County School System without affecting the 9-1-1 fee.

House Bill 0195/Senate Bill 0817 Purple Alert

Governor Moore signed House Bill 0195/Senate Bill 0817 into law (Chapter 739) in May 2024. This law mandates that the Maryland State Police establish a Purple Alert Program to assist with locating missing persons, similar to an Amber Alert. It activates individuals whose age, health, mental or physical disability, or environmental/weather conditions pose a credible threat. The bill does not require the Maryland State Police to consult with PSAPs or the 9-1-1 Board regarding the program's development or implementation. Additionally, it does not require PSAPs or the 9-1-1 Board to develop any policies or procedures related to issuing or communicating Purple Alerts. Anna Sierra has highlighted some considerations for the PSAP/9-1-1 Board, noting potential impacts such as increased call volumes to non-emergency and emergency lines upon the alert's issuance.

Waterway Incident Notification System (WINS)

The final version of the bill does not require a workgroup but rather a report. If you have any information to share with MDEM, please contact Anna Sierra, who is eager to collaborate before the report is formulated.

9-1-1 Specialist Recruitment and Retention Work Group

This work group will go into effect on June 1, 2024. We currently have no updates, but we will provide information at the next Board meeting as soon as it becomes available.

Board Work Group

The Board Work Group aims to create efficiency and accuracy, providing a historical background in the office to evolve or create new processes and procedures to support statutes and regulations. The second meeting, held on May 22, involved discussions on drafting bylaws, inspection reports, and the PSAP gathering data sheet. We expect to see products from this work group soon.

Training Opportunities

Matthew Moynihan from MDEM provided information regarding training opportunities. An E969 NIMS ICS All Hazards Communications Unit Leader course (COM-L) will be held at the Emergency Management Institute in Emmitsburg, Maryland, from November 18-22. This course will pilot the new curriculum, which FEMA periodically updates and is currently under review. During this period, the old and new versions of the courses will run concurrently, likely through 2027.

We are also scheduling an ICS train-the-trainer course for September in central Maryland. Increasing the cadre of trained instructors for these courses is a priority. Various counties

around the state will host several ICS 300 and 400 courses as well as EOC-focused courses. If you are interested in specific courses in your region or county, please contact Matthew Moynihan.

Board Member Orientation Retreat

The Board Member Orientation Retreat is scheduled for Tuesday, October 29. If you have not received an invitation, please contact Dr. Collins. We are still finalizing the venue and will provide more information in the coming months. The retreat will feature individuals from the AAG Ethics Commission and will be an excellent opportunity for Board members to understand their roles and the structure of the Office of the Executive Director.

Chairman Markey requested that the Board Member Orientation Retreat invite be resent to the Board members.

III. SUBCOMMITTEE REPORTS

Policy and Standards Subcommittee – Steve Souder

Steve Souder reported that the subcommittee is reviewing the APCO and NENA Telecommunicator Emergency Response Taskforce (TERT) programs for potential adoption with modifications to fit Maryland's needs. The subcommittee awaits the outcome of national reviews and modifications.

The subcommittee provided the Technology Subcommittee with a refined list of data elements for the website, and they will determine the best method to gather this information. They are also discussing a policy concerning 9-1-1 call transfers, reviewing NENA's standard on this matter.

The recruitment video is finalized but pending a legal release document before it can be presented.

Training and Exercises Subcommittee – Bryan Ebling

Bryan Ebling reported that the subcommittee reviewed a project for Carroll County and identified missing information per Board Policy 3-301, sending it back for additional details. They discussed the Telecommunicator Cardiopulmonary Resuscitation (TCPR) initiative and training needs across Maryland, collaborating with PSAPs to address data requests.

The subcommittee finalized a tool for PSAPs to request project funding, following the 3-301 policy. This tool offers recommendations but is not mandatory. They are also working with the Cybersecurity Subcommittee on various initiatives and meeting with Michael Block on one of these projects.

The Occupational Wellness document is near finalization and is expected to be approved at the June meeting before being presented to the Board and possibly reviewed by legal counsel. They are also working with MDEM to identify past TERT information.

With Chris McNamara's retirement, the subcommittee will lose a valuable member. His dedication to training 9-1-1 Specialists in Maryland is deeply appreciated, and we wish him well in his retirement.

Cybersecurity Subcommittee – Michael Block

Michael Block reported that the Cybersecurity and Infrastructure Security Agency (CISA) will assist with the Maryland State Cybersecurity Tabletop Exercise. They plan to engage three to five members per county, including IT Directors and PSAP Directors, to exercise and train on their plans. Invitations will be extended to the Board once details are finalized. Etta Squires and her office will provide a presentation.

Block is working with the MWCOG on state cyber initiatives and has arranged for a representative to speak about a cyber mutual aid operations plan.

Technology Subcommittee – James Hamilton

James Hamilton was absent, and Joshua Jack reported that the subcommittee did not meet last month. The next meeting will cover national outages, enhancing 9-1-1 center resiliency, 9-1-1 and 9-8-8 integration, statewide data collection, call diversion, and NNI.

Location-based routing from wireless providers, supported by Comtech and Verizon Wireless, is now live using vetted PSAP boundaries.

Geographic Information System (GIS) – Julia Fischer

Julia Fischer reported on the Statewide contract for six-inch and three-inch resolution imagery. A new contract with updated specifications will be publicly solicited soon. The Eastern Shore imagery is approved for production, with no additional flights anticipated. Pilot areas have been selected, and final preparations for content delivery are underway. The updated delivery timeline is mid-November, and the Western Shores project is closed.

The Statewide GIS data validation project continues, with Mission Critical Partners hiring a new developer to support and expand the validation application. Fischer is working with Motorola and AT&T to align data validation standards across counties.

The school mapping data program, effective July 1, maps internal and external school features. Oversight is by the IAC and MCSS, with final standards expected in October 2024. ArcGIS Indoors will be deployed statewide to support this effort.

Fischer is also working on an amendment to legislation concerning the Maryland coordinate system, preparing for a shift in the datum. This shift will impact various state boundaries and data accuracy. Outreach and coordination across state levels and industries are critical for this transition.

The Maryland TUGIS Geospatial Conference on August 7-8 at Towson University will feature a live call-taking session and a Public Safety Special Interest group meeting. There will be a panel discussion on GIS support during the Francis Scott Key Bridge incident and an update on 9-1-1 modernization efforts from the DoD.

IV. ADDITIONAL REPORTS

Verizon Update – Walt Puller

Walt Puller reported no major 9-1-1 network events. They continue to work with Next Generation 9-1-1 providers to complete the migrations in Maryland.

Motorola Solutions Update – Toni Dunne

Toni Dunne reported no incidents with next generation core services. The network-to-network interface (NNI) testing with AT&T is nearly complete, and they are working on the implementation plan. They completed ESInet to ESInet call transfers between two Pennsylvania counties and Washington and Carroll counties and are awaiting Comtech's notification for adjacent counties to go live on their ESInet for further testing. Baltimore City's ESInet went live smoothly, thanks to the Baltimore City team and their MCP partners.

AT&T Update – Taylor Thompkins

Taylor Thompkins reported no major service outage events. About 90% of the NNI testing has gone well, but there is an issue with a loopback causing calls on the border to continue looping between platforms. Both sides are working on this, likely requiring code rewriting. Baltimore County is progressing well toward its NG911 migration, expected to be completed by late Q2 or Q3.

MACo Emergency Communications Committee (ECC) – Ross Coates

Ross Coates highlighted the benefits of their in-person meetings, emphasizing the collaboration and communication opportunities that in-person meetings provide. He thanked Dr. Collins and Mr. Marshall for attending. They have updated the notification list to ensure good collaboration and communication among 9-1-1 leadership and supervisory roles, with the final list to be sent to the Maryland Department of Emergency Management by the end of the month.

The 9-1-1 centers received a notification from the State Medical Director regarding Telecommunicator Cardiopulmonary Resuscitation (T-CPR), emphasizing the importance of quick recognition of cardiac arrest and starting CPR during the triage process. They are also pursuing an international call list of emergency centers outside the US for faster information transfer. Ross Coates requested anyone with relevant information to contact him.

Mission Critical Partners Update – Joshua Jack

Joshua Jack provided a written report, noting that 23 of the 24 PSAPs have migrated successfully. The Baltimore City migration transition went extremely well.

V. CURRENT PROJECTS FOR VOTING CONSIDERATION

A recalled funding request for Project 24-288 in the amount of \$15,750.00 for Somerset County's PSAP tile raised floor replacement was made by Gary Powell.

Ms. Greentree moved to go into a closed session to discuss project 24-288 for Somerset County per the General Provision Article Section 3.305B.7 to obtain legal advice. Mr. Souder seconded the motion. All were in favor and the motion carried. There were no objections.

Mr. Berg moved to fund Project 24-288 for Somerset County in the amount of \$15,750.00 for PSAP floor replacement to be approved. Major Gregory seconded the motion. A roll call vote was conducted. There were eight yea votes, three nay votes and four abstained from voting, the motion carried.

A funding request for Project 24-296 in the amount of \$205,822.07 for Allegany County's console furniture was made by Steve Shipley.

Mr. Thomas moved to fund Project 24-296 for Allegany County in the amount of \$205,822.07 for console furniture to be approved. Ms. Price seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-310 in the amount of \$12,199.80 for Allegany County's VESTA was made by Steve Shipley.

Ms. Warren moved to fund Project 24-310 for Allegany County in the amount of \$12,199.80 for VESTA to be approved. Mr. Berg seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-299 in the amount of \$702,135.00 for Calvert County's One Plan licensing for 5 years was made by Stacy Clay.

Ms. Price moved to fund Project 24-299 for Calvert County in the amount of \$702,135.00 for One Plan licensing. Ms. Greentree seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-318 in the amount of \$206,586.67 for Calvert County's annual maintenance was made by Stanley Harris.

Mr. Souder moved to fund Project 24-318 for Calvert County in the amount of \$206,586.67 for annual maintenance to be approved. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-321 in the amount of \$9,583.34 for Calvert County's Frontline Public Safety Solutions Software was made by Stanley Harris.

Mr. Berg moved to fund Project 24-321 for Calvert County in the amount of \$9,583.34 for Frontline Public Safety Solutions Software to be approved. Mrs. Alston seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-300 in the amount of \$1,317,600.00 for Anne Arundel County's One Plan licensing for 5 years was made by John McAndrew.

Mr. Souder moved to fund Project 24-300 for Anne Arundel County in the amount of \$1,317,600.00 for One Plan licensing. Ms. Price seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-308 in the amount of \$552,956.64 for Howard County's NextGen Core Service was made by Lt. Reidy.

Mr. Thomas moved to fund Project 24-308 request for Howard County in the amount of \$552,956.64 for NextGen Core Service to be approved. Major Gregory seconded the motion. Mr. McNamara abstained from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-317 in the amount of \$3,005,597.50 for Montgomery County's Public Safety Communications Phase 2 HVAC upgrade was made by Cassandra Onley.

Mr. Berg moved to fund Project 24-317 for Montgomery County in the amount of \$3,005,597.50 for Public Safety Communications Phase 2 HVAC to be approved. Ms. Greentree seconded the motion. Mr. Thomas and Mrs. Alston recused themselves from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-322 in the amount of \$22,950.00 for Harford County's Association of Public Safety Communications Officials Annual Conference was made by Ross Coates.

Mr. Souder moved to fund Project 24-322 for Harford County in the amount of \$22,950.00 for the Association of Public Safety Communications Officials Annual Conference to be approved. Ms. Greentree seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-323 in the amount of \$112,465.48 for St. Mary's County's VESTA maintenance was made by Scott Raley.

Mr. Berg moved to fund Project 24-323 for St. Mary's County in the amount of \$112,465.48 for VESTA maintenance to be approved. Mr. McNamara seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-324 in the amount of \$2,687,116.07 for Wicomico County's VESTA replacement and modernization project was made by Lorenzo Cropper.

Ms. Greentree moved to fund Project 24-324 for Wicomico County in the amount of \$2,687,116.07 for the VESTA replacement and modernization project to be approved. Mr. Souder seconded the motion. All were in favor and the motion carried. There were no objections.

VI. PROJECT EXTENSIONS – REQUIRING BOARD APPROVAL

None

VII. PROJECT EXTENSIONS – APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

Project# 23-245 Carroll County 1 year extension multi-discipline (EMD, EFD, and EPD) Protocol Training Certifications

Chairman Markey asked for unanimous consent for the project extension approved by the Office of the Executive Director to stand. There were no objections.

VIII. PROJECTS FOR DE-ENCUMBERING OF FUNDING

Project #	County	De-Encumbering	Project Description
24-066	Charles	\$520.00	Protocol Recertification
23-314	Charles	\$295.13	PSAP Security
23-305	Montgomery	\$1,650.81	Language Translation Services
24-111	St. Mary's	\$4,300.00	CMCP NENA Training
21-193	Wicomico	\$3,034.02	Generator- Primary PSAP
22-147	Wicomico	\$1,720.00	Training- ED-Q
22-184	Wicomico	\$638.00	Training Various APCO Topics
22-317	Wicomico	\$180.00	Protocol Training
23-079	Wicomico	\$170.00	Protocol Training
23-118	Wicomico	\$20.00	Protocol Training
23-147	Wicomico	\$20.00	ETC Manuals(4)
23-150	Wicomico	\$1,135.00	Protocol Training
23-209	Wicomico	\$550.00	Training (IAED Multi Discipline, EMD-Q & EFD-Q)
23-211	Wicomico	\$1,958.00	Protocol Maintenance
23-302	Wicomico	\$810.00	Protocol Training
24-087	Wicomico	\$995.00	Protocol- AQUA Training
24-119	Wicomico	\$220.00	Protocol Recertification

TOTAL \$18,215.96

Mr. Thomas moved to de-encumbering funds for the projects noted in the above table in the amount of \$18,215.96. Mr. Berg seconded the motion. All were in favor and the motion carried. There were no objections.

IX. PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

Under authority granted by the Board, the Executive Director approved the following projects that have met all guidelines established by the Board:

Project #	County	Cost	Project Description
24-282	Prince George's	\$15,758.25	Protocol Recertification
24-293	Prince George's	\$5,310.00	Protocol Training
24-294	Prince George's	\$3,720.00	Protocol Training
24-297	Charles	\$3,000.00	Protocol Training
24-298	Charles	\$1,464.00	Protocol CTO-Training
24-301	Carroll	\$3,650.00	Protocol Training
24-303	Somerset	\$3,275.00	Protocol Training
24-305	Frederick	\$6,110.00	Protocol Recertification
24-306	Frederick	\$3,275.00	Protocol Training
24-307	Howard	\$225.00	ETC Manuals
24-309	Washington	\$4,002.00	Virtual Academy Training
24-311	Worcester	\$3,410.00	Protocol Recertification
24-312	Worcester	\$1,592.00	EMD/EPD Manuals
24-313	Allegany	\$60.00	Protocol Recertification
24-314	Caroline	\$2,499.92	Public Education Materials
24-315	Allegany	\$120.00	Protocol Recertification

Total \$57,471.17

Chairman Markey asked for unanimous consent for the project approved by the Office of the Executive Director to stand. There were no objections.

X. OPEN DISCUSSION ITEMS

Chairman Markey emphasized the importance of the Board's involvement in policy development, particularly regarding the deployment of artificial intelligence (AI) and machine learning (ML) services in Maryland 9-1-1 Centers. He mentioned Rapid SOS's new offering, which might prompt PSAP Directors to seek Board funding for related projects. He invited interested 9-1-1 Directors or staff members to participate in these discussions by contacting 911.board@maryland.gov. Chairman Markey has had preliminary talks with Nishant Shah, the AI policy lead within DoIT, stressing the need to address AI and ML across policy, technology, and cybersecurity. He underscored the necessity for state law, policy, and regulations to evolve with Board involvement.

Mr. Berg moved to have the Policy and Standards Subcommittee address funding eligibility for PSAP-specific building maintenance requests to establish proper guidelines. Mr. Souder seconded the motion, which passed unanimously.

Mr. Berg inquired about the de-encumbering of project funding for other counties. Dr. Collins explained that the onsite inspection/audit process includes reviewing all open projects using an Excel spreadsheet provided to the PSAP by the Office of the Executive Director.

Chairman Markey announced plans for a new system to enhance transparency regarding authorized projects, their status, and funding, with DoIT assisting in this effort.

XI. UPCOMING REMINDERS

The next public meeting is Thursday, June 27, 2024, on Google Meet.

Projects for Funding are due by June 13, 2024.

XII. ADJOURNMENT

Mrs. Alston made a motion for an adjournment, seconded by Mr. McNamara. All were in favor and there was no opposition to adjournment. The Open Session meeting adjourned at 2:00 PM.

Jack Markey, Chairman
Maryland 9-1-1 Board