



Maryland 9-1-1 Board
7229 Parkway Drive, Suite #200
Hanover, MD 21076



OPEN SESSION MEETING MINUTES
Thursday, April 24, 2025
Virtual (Google Meet)

BOARD MEMBERS IN ATTENDANCE

Jack Markey, Board Chair	Cecilia Warren, Accessibility Needs
Chris Meyer, Fire Service	Danissa Alston, County Police Services
Julia Fischer, GIS	Justin Orendorf, PSAP Director
Kenneth Poling, Wireline Industry	Richard Berg, MIEMSS
Russell Strickland, Secretary MDEM	Scott Haas, PSAP Director
Shariff Thomas, 9-1-1 Specialist	Steve Souder, Public-At-Large
Susan Greentree, APCO	Tammy Price, PSAP Director
Major Tawn Gregory, MSP	Tenea Reddick, MACo-ECC
Tony Rose, PSAP Director	William Frazier, MENA

OFFICE OF THE EXECUTIVE DIRECTOR IN ATTENDANCE

Dr. Christy Collins, Executive Director	Elizabeth Simpson, Counsel/AAG
Mike Marshall, Inspections & Training Chief	Nese Carter, Executive Assistant
Peter Giguere, Accountant Supervisor	Shanna Gallegos, Administrative Officer
Bethlehem Kibret, DSCI Intern	

BOARD MEMBERS NOT IN ATTENDANCE

Kevin Mosier, Public Service Commission	Michael Block, Cybersecurity
Sona Konate, Public-At-Large	

GUESTS IN ATTENDANCE

Special Guest: Sen. Cheryl Kagan

Angie Reynolds	Anna Sierra	Antonella Volpe
Barry Scheitlin	Brad Russum	Bryan Ebling
Charlynn Flaherty	Chris Thompson	Christine Milano
Christopher Hopkins	Clayton Taylor	Cynthia Mims
Dan Heilman	Daniel Leary	Dawn Baldrige
Dawn Blanchard	Edward Soffe	Gene Ikner
Holley Guschke	Jamis Hamilton	Jeff Ledbetter
Lt. Jeniffer Reidy-Hall	Joe Armentrout	Joe Grube
John Lesko II	Jonathan Verville	Joshua Jack
Justin Shawley	Karen Saymansk	Kelly Fisher
Kristie Dutrow	Kyra Pulliam	Lorenzo Cropper
Pete Landon	Phil English	Phil Lambert
Ross Coates	Rob Williams	Robert Horne
Robert Larimer	Roger Bennett	Ryan Mattsson
Sarah Schmidt	Scott Raley	Sarah Newsome
Stanley Harris	Steve Shipley	Steven Muller
Tamara Maldonado	Taylor Tompkins	Tiffany Connor
Valerie Hawkins	William Usilton	David Black

I. OPENING

Chair Markey called the open session to order at 10:00 AM on Thursday, April 24, 2025, through Google Meet.

Chair Markey requested a roll call of Board members and confirmed a quorum was present.

APPROVAL OF MINUTES

The Board considered the meeting minutes from the March 27, 2025 Open Session Board meeting. The Board members were provided with materials in advance of the meeting for review.

Mr. Frazier made a motion to approve March 27, 2025, Board Meeting Minutes. Mr. Souder seconded the motion. The motion carried unanimously.

II. FISCAL REPORT- PETER GIGUERE

The financial report included figures as of April 15, 2025. It showed an approved budget of \$184M. There was \$100M in incoming funds for Surcharge and Prepaid Fees. Expenditures to date totaled \$152M, leaving an available budget of \$32M. With Obligated Funds to Projects totaling \$95M, there was a net (\$63M) remaining. While there was a net negative showing at the bottom, it is unlikely that the board will distribute that much for Projects in the last quarter of the year.

Administrative expenses continue to account for less than 1% of the 9-1-1 Board's total expenses. Both the Financial Report and the supporting Chart that document this data are available on the Board's website.

To avoid issues caused by mid-month entries, we will be reporting financials for the month-end rather than a date close to the Board meeting. Financials will be dated the last day of the month. For example, next month, the financials will be dated April 30, and the June report will be dated May 31.

III. EXECUTIVE DIRECTORS UPDATE - DR. CHRISTY COLLINS

Dr. Collins provided an update on the 9-1-1 Board Workgroup activities. The Workgroup convened remotely on April 17, 2025, and will meet again on May 14, 2025. Three major deliverables have emerged from their efforts.

First, the Workgroup completed a draft of the revised funding matrix. This draft consolidates the previous funding matrix and the narrative funding guide into a single, clearer document. It also includes updates to reflect current operational needs and clarifies the delegation of authority between the Office of the Executive Director (OED) and the Board. Dr. Collins recommended that the Board refer to the Joint Governance, Policy, and Standards Workgroup for further review and feedback. No formal action was required at this time.

Second, the Workgroup recommended implementing a consent agenda format to streamline Board meetings. Under this proposed model, routine updates, such as quarterly

reports from telephone vendors and most Workgroup reports, would be grouped for approval at the start of the meeting. Individual items could still be pulled out for discussion at any time. A sample consent agenda, based on the March meeting, was shared for review. No action was requested at this meeting; the proposal was presented for future consideration.

Third, Dr. Collins reported on the formalization of the Board's election process for leadership transition. A new Standard Operating Procedure (SOP) has been uploaded to the Board Member Drive outlining the nomination and election process. Nominations for Board Chair will open on April 25, 2025, and close on May 9, 2025. The Office of the Executive Director will contact nominees between May 12 and May 16 to confirm acceptance. Electronic voting will take place on May 30, and the newly elected Chair will be announced at the June 17 meeting. Nominations will be submitted through a Google Form, and self-nominations are permitted.

During the discussion, concerns were raised about the timing of elections in relation to expiring and incoming Board appointments. Dr. Collins acknowledged the concerns but noted that the timing aligns with the recently approved Board bylaws, which specify that elections should occur at the June Board meeting following nominations in April. She further clarified that members whose terms are ending have valuable experience in contributing to the election process and that incoming members typically do not participate in leadership selection due to their limited familiarity with Board operations. The discussion concluded with general agreement to proceed as outlined, with appreciation for the transparency and organization of the process.

LEGISLATIVE UPDATE- ANNA SIERRA

Ms. Sierra provided a legislative update, beginning with a follow-up on the 311 Workgroup. Originally assigned to a different agency, the workgroup has now been shifted to Maryland Department of Emergency Management (MDEM), and Ms. Sierra will be convening the group. There are designated seats for both the MDEM and the 9-1-1 Board. The workgroup's purpose will be to conduct a feasibility study on the implementation of 311 systems, built upon a study completed last year.

Ms. Sierra also noted that the legislative summary had been prepared before the Governor signed the bills into law the previous day. She confirmed that Senator Kagan's Public Safety Answering Point (PSAP) Interference Return Bill has now been signed. A few bills of interest to the 9-1-1 Board did not pass during this session include;

- HB106/SB805, which aimed to expand the definition of first responders.
- HB316, which proposed adding 9-1-1 technicians to the 9-1-1 specialist classification.
- HB444, which relates to interference with critical infrastructure.
- HB1002, which concerns fireworks regulation and tax revenue for the 9-1-1 Trust Fund.
- HB1361 which proposed a standardized law enforcement report writing system.

House bills passed include;

- HB76/SB396, which covers death benefits for public safety officers and maintains 9-1-1 specialists in its provisions.
- HB445/SB81, which criminalizes interference with 9-1-1 systems.

- HB1027/SB775, which has been amended to direct the Department of Information Technology (DoIT) to study the feasibility of a statewide 3-1-1 system.
- SB36 and HB421, which remove restrictions on using 9-1-1 Trust Funds for 988 integrations.
- SB138/HB423, which reestablished the 9-1-1 Board's regulatory authority under the Maryland Department of Emergency Management (MDEM).

Ms. Sierra discussed the state budget. Although it was a challenging budget year, the General Assembly passed a balanced budget without requiring an extension. There were no significant changes to the 9-1-1 Board's budget, and no impacts to the 9-1-1 Trust Fund through the Budget Reconciliation and Financing Act (BRFA).

9-8-8 and 9-1-1 COORDINATION UPDATE- EDWARD SOFFE, Maryland Department of Health

Mr. Soffe provided an update on the collaboration efforts between Maryland's 9-8-8 and 9-1-1 systems. At the state level, a 9-8-8/9-1-1 Workgroup has been established, with participation from Dr. Collins, John, the Behavioral Health Administration (BHA), and the Office of Suicide Prevention. This group meets monthly to strengthen coordination between crisis response systems.

In addition, each of Maryland's 24 local behavioral health authorities has appointed a "local crisis champion," tasked with working directly with their local 9-8-8 center leadership, 9-1-1 Public Safety Answering Point (PSAP) leadership, law enforcement, and other key stakeholders. Local concerns, barriers, and operational issues are escalated to the state-level workgroup for review.

Much of the current work has been centered on data collection to guide management decisions. Using a model adapted from a Harvard Government Performance Lab report, the group is collecting data on call volumes, specific 9-1-1 call types, and call transfer patterns between 9-1-1 and 9-8-8. One focus area includes tracking calls that are transferred and subsequently redirected back to the originating system, to help identify areas where transfer processes can be improved.

Mr. Soffe noted that while strong working relationships already exist between 9-1-1 and 9-8-8 centers, the goal is to formalize these partnerships through Memoranda of Understanding (MOUs). Formal agreements are being encouraged to strengthen operational consistency across jurisdictions. He concluded by thanking the Board for the opportunity to present and emphasized that further initiatives will continue to build on this foundational work.

INSPECTIONS & TRAINING CHIEF - MIKE MARSHALL

Mr. Marshall provided a brief administrative update, reminding Board members and PSAPs that several outstanding data submissions remain. Three counties have not yet submitted their audit surveys, and six counties are still missing data surveys from the first half of last year. Additionally, only 12 submissions have been received for KARI's Law reporting for the first quarter (February and March).

Mr. Marshall encouraged everyone to check their emails and reach out to the OED if any

documents need to be resent.

IV. WORKGROUP REPORTS

POLICY & STANDARDS - STEVE SOUDER

Mr. Souder provided an update on the recent activities of the Policy and Standards Workgroup. The group met earlier in the week to discuss progress on the Telecommunicator Emergency Response (TERT) program. After several months of limited advancement, the Workgroup has identified promising approaches occurring within Maryland that could help develop a credible TERT initiative for the 9-1-1 community. Mr. Souder referenced recent efforts in Baltimore, where fire communications personnel were prepared for deployment following Hurricane Michelle, but logistical barriers such as funding, insurance, and operational support prevented activation.

These challenges highlighted the need for clear protocols and frameworks, which the Workgroup is now working to address. Mr. Souder expressed optimism that the group's new momentum, informed by experiences from other states such as Iowa, would lead to real progress, while acknowledging that challenges remain.

In addition to the TERT discussion, Mr. Souder also reported on ongoing work related to 9-1-1 data collection. Prince George's County has established a data collection matrix, and the Workgroup is assessing how 9-1-1 data submissions can integrate into this broader framework. Further updates will be provided as the Workgroup continues its efforts. Mr. Souder concluded by thanking the Board for their patience and ongoing support.

TRAINING & EXERCISE - BRYAN EBLING

Mr. Ebling provided an update on the Training Workgroup recent activities. The committee met on April 10, 2025, shortly before the project submission deadline; no training projects requiring workgroup review were submitted. The workgroup continues to develop a training feedback process intended to help guide future Board-supported training initiatives. A draft survey document containing approximately 25 elements is being refined and will ultimately be converted into an electronic survey for both class participants and PAP managers to provide feedback.

The workgroup is also in the planning phase for a statewide PSAP exercise focused on alternative communication methods during a simulated communications breakdown. This exercise will be like one held in November 2024, with support from MDEM. Planning activities will continue over the next month.

Mr. Ebling acknowledged the update provided on the TERT program by Mr. Souder, noting that the Training Workgroup will play a supporting role in the development of the program. Additionally, the workgroup discussed peer support credentialing, recognizing that Maryland does not currently have a statewide credentialing process for peer support training. Further discussions will be held to determine how best to support PSAPs in this area.

The Workgroup discussed the possibility of occasional in-person or hybrid meetings in the future to accommodate travel limitations for members located farther from central Maryland. Dr. Collins offered the use of their facility as a potential host site for such meetings.

CYBERSECURITY - GENE IKNER

Mr. Ikner provided an update on behalf of the Cybersecurity Workgroup. The group last met on April 22, 2025. Mr. Ikner reported that the workgroup, with assistance from other agencies, successfully conducted a Cybersecurity tabletop exercise at the Carroll County Department of Fire and EMS on February 7, 2025. The exercise was well attended by county PSAPs, IT staff, and other stakeholders.

Although the workgroup has encountered delays in obtaining the official after-action report from CISA due to contract uncertainties, they anticipate receiving the report at a later date.

In the meantime, the group plans to conduct an internal evaluation based on attendee feedback, which will help guide planning for future exercises and initiatives.

TECHNOLOGY - JAMES HAMILTON

Mr. Hamilton reported that the Technology Workgroup has not met since the last Board meeting on March 27th but is scheduled to meet next week. He noted no major developments but anticipated that Motorola and AT&T would provide updates related to network-to-network interfaces and the FCC reliability order.

Mr. Hamilton discussed preliminary conversations with Julia Fischer regarding the formation of an ad hoc workgroup to explore indoor positioning systems, focusing on locating callers within buildings rather than general mapping. The workgroup will evaluate available technologies, their cost-effectiveness, and the possibility of developing model legislation to support indoor location awareness standards.

Mr. Hamilton also commented on concerns related to the second draft of school mapping standards, encouraging PSAPs to work closely with local school systems to ensure any projects benefit public safety operations.

GEOGRAPHIC INFORMATION SYSTEM (GIS) - JULIA FISCHER

Ms. Fischer provided a comprehensive update on behalf of the GIS Working Group. She announced the launch of the latest version of Maryland's Geospatial Data Program (formerly MD iMap), a major IT development project that transitioned the infrastructure to the cloud, improving scalability, security, and performance. Ms. Fischer also updated the Board on the statewide imagery program, noting that imagery for Allegany, Baltimore, Carroll, Frederick, Garrett, Harford, and Washington Counties, as well as the City of Baltimore, has been fully captured and is now entering the analytical triangulation phase.

She reported on quarterly regional GIS meetings that now include participation from surrounding states such as Virginia, Delaware, Pennsylvania, and occasionally others like North Dakota. These meetings allow jurisdictions to address shared challenges, including new airspace restrictions around Washington, D.C., which could impact future imagery collection efforts.

Ms. Fischer then highlighted the office's leadership role in developing a statewide standardized indoor mapping program for all public spaces, building upon the NG9-1-1 GIS infrastructure already in place across Maryland's 24 jurisdictions. This effort will define

common indoor mapping standards to improve public safety response, accessibility, and situational awareness in emergencies. Ms. Fischer strongly encouraged PSAPs to coordinate with local education agencies on public school indoor mapping projects and noted that feedback on Version 2 of the school mapping standards is open until May 20, 2025.

Emphasized that the GIS Office's initiatives are being developed in close partnership with local GIS staff, with monthly meetings fostering collaboration and dialogue. She highlighted additional work being done by the GIS Subcommittee under the Emergency Communications Committee (ECC), particularly efforts to resolve validation discrepancies caused by minor differences in coordinate system transformations between state-recommended practices and vendor processes. Although the variation amounts to approximately three feet, Ms. Fischer explained that such differences can have serious operational impacts, especially in public safety contexts, and that efforts are ongoing to align practices and minimize these gaps.

Efforts are underway to standardize road centerlines statewide using the NENA data standard. This initiative will enhance accuracy for public safety and everyday navigation, reducing reliance on commercial providers and improving data quality for directions and routing within jurisdictions.

Maryland continues to participate in regional and national coordination efforts to improve cross-border GIS data sharing, further supporting public safety and 9-1-1 operations. Ms. Fischer concluded by offering to provide her full report and presentation materials to the Board Office for broader distribution.

V. ADDITIONAL UPDATES

VERIZON UPDATE – KAREN SAYMANSKY

No updates to report

MOTOROLA SOLUTIONS UPDATE – ANGIE REYNOLDS

Ms. Reynolds reported that there were no NGCS incidents to report at this time. From a broader technology perspective, an executive call is scheduled for tomorrow to discuss the FCC Report and Order.

Additionally, Mr. John Leco will provide an update on Network-to-Network Interface (NNI) developments during the Technical Committee meeting scheduled for Monday.

AT&T UPDATE - TAYLOR TOMPKINS

Mr. Tompkins provided an update on NGCS provisioning and testing activities. There were no outages to report. He noted all provisioning work is expected to be completed by the third week of May. Due to delays in meeting earlier deadlines, lab testing is now scheduled for the week of June 16, 2025.

Following successful lab testing and soak testing, the team plans to move into production, with Harford County serving as the initial testing PSAP. Broader rollout to other PSAPs will follow shortly after a successful initial test.

MACO EMERGENCY COMMUNICATIONS COMMITTEE (ECC) - ROSS COATES

Mr. Coates provided several brief updates. He highlighted last week's recognition of National Public Safety Telecommunicator Week, noting widespread acknowledgement across Maryland's PSAPs. He reported that a small workgroup is being established to explore ways to continually recognize the daily contributions of 9-1-1 specialists throughout the state, not just during designated recognition weeks. Mr. Coates emphasized the importance of acknowledging 9-1-1 specialists as first responders, both at the federal and state levels.

Additionally, he shared that the Maryland Center for School Safety has reached out following the passage of House Bill 782 regarding initiatives to detect deadly weapons within schools and rapidly report incidents to law enforcement. A representative from the Board will be assigned to participate in this effort, and updates will be provided as work progresses.

Mr. Coates also reported on the Maryland Association of Counties (MACo) Emergency Communications Committee elections, noting that Chair Ann Pingle from Anne Arundel County remains in her position and that Ashley Bergen, the new 9-1-1 Director for Carroll County, has been elected as Secretary. The ECC is taking a brief strategic pause to reassess its priorities and ensure alignment with Board and statewide initiatives for the coming year.

Mr. Coates announced progress toward eliminating legacy selective router processes, with the last major carrier moving toward direct connection into AT&T's Next Generation 9-1-1 network. Testing with Verizon Wireless is scheduled to begin next week in Harford County, representing a major step forward in implementing true i3-standard call delivery

VI. PROJECTS FOR FUNDING CONSIDERATION

A funding request for Project 25-284 in the amount of \$490,743.20 for Talbot County's Two (2) Generators & Backup Switches was made by Holley Guschke.

Mr. Souder made a motion to approve Project 25-284 for Talbot County in the amount of \$490,743.20. Mr. Thomas seconded the motion. All were in favor and the motion carried without objection.

A funding request for Project 25-291 in the amount of \$37,415.65 for St. Mary's County Chair Replacement was made by Scott Raley.

Mr. Berg made a motion to approve Project 25-291 for St. Mary's County, in the amount of \$37,415.65. Mr. Thomas seconded the motion. All were in favor and the motion carried without objection.

A funding request for Project 25-292 in the amount of \$72,829.58 for Allegany County's Console Furniture Upgrade was made by Roger Bennett.

Mr. Souder made a motion to approve Project 25-292 for Allegany County in the amount of \$72,829.58. Ms. Alston seconded the motion. All were in favor and the motion carried without objection.

A funding request for Project 25-297 in the amount of \$3,000.00 for Worcester County's QA Certification Courses was made by James Hamilton.

Mr. Souder made a motion to approve Project 25-297 for Worcester County in the

amount of \$3,000.00. Mr. Frazier seconded the motion. All were in favor and the motion carried without objection.

A funding request for Project 25-298 in the amount of \$360.00 for Worcester County's APCO Conference was made by James Hamilton.

Ms. Alston made a motion to approve Project 25-298 for Worcester County in the amount of \$360.00. MAJ Gregory seconded the motion. All were in favor and the motion carried without objection.

A funding request for Project 25-300 in the amount of \$150,000.00 for Montgomery County's 2025-2026 Language Interpretation was made by Tamara Maldonado.

Mr. Souder made a motion to approve Project 25-300 for Montgomery County in the amount of \$150,000.00. Ms. Greentree seconded the motion. Mr. Thomas and Ms. Alston recused themselves from the vote. All were in favor and the motion carried without objection.

A funding request for Project 25-301 in the amount of \$57,600.00 for Charles County's Priority Dispatch- Platinum Plan was made by Antonella Volpe.

Mr. Thomas made a motion to approve Project 25-301 for Charles County in the amount of \$57,600.00. Ms. Reddick seconded the motion. Mr. Rose recused himself from the vote. All were in favor and the motion carried without objection.

A funding request for Project 25-311 in the amount of \$59,912.26 for Charles County's Fence Replacement was made by Chris Thompson.

Ms. Alston made a motion to approve Project 25-311 for Charles County in the amount of \$59,912.26. Ms. Price seconded the motion. Mr. Rose recused himself from the vote. All were in favor and the motion carried without objection.

A funding request for Project 25-304 in the amount of \$171,696.71 for Calvert County's DATAMARK VEP Validator made by Stanley Harris.

Ms. Fischer made a motion to approve Project 25-304 for Calvert County in the amount of \$171,696.71. Mr. Frazier seconded the motion. All were in favor and the motion carried without objection.

A funding request for Project 25-306 in the amount of \$81,151.65 for Kent County's DATAMARK GIS Support Services was made by Pete Landon.

Mr. Souder made a motion to approve Project 25-306 for Kent County in the amount of \$81,151.65. Ms. Fischer seconded the motion. All were in favor and the motion carried without objection.

A funding request for Project 25-307 in the amount of \$147,198.30 for Kent County's Primary PSAP Refresh made by Pete Landon.

Mr. Souder made a motion to approve Project 25-307 for Kent County in the amount of \$147,198.30. Mr. Frazier seconded the motion. All were in favor and the motion carried without objection.

A funding request for Project 25-314 in the amount of \$94,609.25 for Kent County's Annual

Maintenance & Recurring Costs made by Pete Landon.

Mr. Thomas made a motion to approve Project 25-314 for Kent County in the amount of \$94,609.25. Ms. Greentree seconded the motion. All were in favor and the motion carried without objection.

A funding request for Project 25-269A in the amount of \$12,000.00 for Cecil County's Denise Amber Lee's- A Victims Plea Training was made by Cynthia Mims.

Mr. Thomas made a motion to approve Project 25-269A for Cecil County in the amount of \$12,000.00. Mr. Frazier seconded the motion. Mr. Souder recused himself from the vote. All were in favor and the motion carried without objection.

A funding request for Project 25-310 in the amount of \$29,365.00 for Cecil County's GIS Software License Renewal was made by David Black.

Ms. Greentree made a motion to approve Project 25-310 for Cecil County in the amount of \$29,365.00. Mr. Souder seconded the motion. All were in favor and the motion carried without objection.

A funding request for Project 25-312 in the amount of \$2,660.00 for Dorchester County's CitiCall Software Renewal was made by Robert Larimer.

Ms. Price made a motion to approve Project 25-312 for Dorchester County in the amount of \$2,660.00. Ms. Greentree seconded the motion. All were in favor and the motion carried without objection.

A funding request for Project 25-313 in the amount of \$61,644.00 for Wicomico County's GIS Assistance was made by Lorenzo Cropper.

Mr. Souder made a motion to approve Project 25-313 for Wicomico County in the amount of \$61,644.00. Ms. Reddick seconded the motion. All were in favor and the motion carried without objection.

VII. PROJECT EXTENSIONS-REQUIRING BOARD APPROVAL

None.

VIII. PROJECTS EXTENSIONS- APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

Project #	County	Cost	Description	Date Approved	Remaining
24-317	Montgomery	\$3,005,597.50	Phase II Electrical Upgrade	5/23/24	\$2,387,135.76

TOTAL: \$2,387,135.76

IX. PROJECTS FOR DE-ENCUMBERING OF FUNDING

Project #	County	De-Encumbering	Project Description
19-147	Prince George's	\$25,340.24	NG911 Consultant Services
21-187	Prince George's	\$10,775.61	Recurring Charges- ESInet and NGCS
22-034	Prince George's	\$38,390.17	Maintenance-Annual Recurring Charges
22-204	Prince George's	\$69,960.00	Training (Survive and Thrive Core Stress Resilience Training Classes
23-027	St. Mary's	\$27,791.31	ESInet and NGCS Recurring Charges
23-084	St. Mary's	\$4,640.00	Protocol Training
23-257	St. Mary's	\$100.00	ProQA Training
23-291	St. Mary's	\$525.00	ETC-I Certification
24-046	St. Mary's	\$488.00	CTO Training
24-052	St. Mary's	\$300.00	Protocol Training
24-294	Prince George's	\$35.00	Protocol Training
25-073	Prince George's	\$5.00	ECT/EFD/EPD/EMD Training & Certification
25-219	Caroline	\$8,700.00	Regional Cleaning Project

TOTAL: 187,05033

X. PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

Under authority granted by the Board, the Executive Director approved the following projects that have met all guidelines established by the Board:

Project #	County	Cost	Project Description
25-288	Prince George's	\$4,510.00	IAED Protocol Certifications
25-309	Prince George's	\$16,272.00	Headsets & Cables
25-289	Worcester	\$597.00	EMD/EFD/EPD- Pilot Guides
25-293	Worcester	\$840.00	Priority Dispatch- Certification Courses
25-294	Worcester	\$1,040.00	Priority Dispatch Training Classes
25-295	Worcester	\$1,007.00	EMD Cardset
25-299	Worcester	\$2,375.00	APCO- Communications Training
25-290	Talbot	\$550.00	APCO- CTO Class
25-302	Anne Arundel	\$225.00	IAED-EMD/EPD Certifications
25-303	Harford	\$16,740.00	Emergency Telecommunicator Certification Training
25-305	Calvert	\$2,499.15	Promotional Materials
25-308	Montgomery	\$5,880.50	Headset Bases
25-315	Baltimore City	\$280.00	EFD Certifications
25-316	Baltimore City	\$4,500.00	EFDQ Certifications
25-317	Baltimore City	\$975.00	EFD Certifications

TOTAL: 58,290.65

XI. OPEN DISCUSSION ITEMS

Senator Cheryl C. Kagan provided an update on recent legislative accomplishments. She shared that a correction to the MDM regulations has been signed into law. Additionally, after seven years of persistence, legislation addressing cyberattacks (DDoS) on 9-1-1 centers was successfully passed by both chambers and signed into law earlier this week. Senator Kagan noted that this was a major highlight of her legislative agenda, which resulted in the passage of 16 bills this year.

She also discussed progress made on legislation related to retirement benefits for 9-1-1 specialists. While the bill passed unanimously in the Senate, further efforts will be

needed to advance it in the House during the 2026 session. Senator Kagan asked for the Board's advice and support as they continue working on this issue.

In addition to legislative updates, Senator Kagan provided information on the workgroup she is chairing, which focuses on improving recruitment, training, retention, benefits, shift structures, unionization, and retirement for 9-1-1 specialists. A survey was sent to all Primary and many Secondary PSAPs, and she emphasized the importance of returning completed surveys. The data collected will help guide the workgroup's recommendations and is intended for improvement, not to highlight vacancies or deficiencies. Dr. Christy Collins and other Board members are participating in the workgroup and will assist in shaping the final recommendations.

XII. UPCOMING REMINDERS

The next public Board Meeting will be on Thursday, May 22, 2025, on Google Meet. Project requests for funding are due by Thursday, May 15, 2025.

XIII. ADJOURNMENT

Ms. Alston moved to adjourn the meeting, with the motion seconded by Mr. Frazier . The motion carried unanimously, and the Open Session meeting adjourned at 3:00 p.m.