

# Maryland 9-1-1 Board Open Session

March 27, 2025, 10am  
Google Meet Link: [Click Here](#)  
Dial In: (US): +1 405-643-0102  
PIN: 514 459 142#

## Open Meeting Agenda

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- I. **Call to Order and Opening Remarks** Chair Jack Markey
  - a. Roll call and verification of quorum
  - b. Approval of meeting agenda
  - c. Approval of past minutes (02/27/25)
  
- II. **Financial Report** Peter Giguere
  
- III. **Executive Director's Update** Dr. Christy Collins
  
- IV. **Workgroup Reports**
  - a. Policy and Standards Steve Souder
  - b. Training Bryan Ebling
  - c. Cybersecurity Michael Block
  - d. Technology James Hamilton
  - e. GIS Julia Fischer
  
- V. **Additional Updates**
  - a. Verizon Walt Puller
  - b. Motorola Solutions Angie Reynolds
  - c. AT&T Taylor Tompkins
  - d. County PSAP Ross Coates

## VI. PROJECTS FUNDING CONSIDERATION

*Reviewed by Training Workgroup denoted with asterisk (\*)*

Project#	County	Cost	Project Description
25-249	Allegany	\$2,540.00	Emergency Backup PSAP Generator Repairs
25-250	Allegany	\$15,889.83	VESTA Phone System
25-283	Allegany	\$31,842.00	PSAP Generator
25-243	Frederick	\$9,500.00	Mindbase Wellness Platform

25-286	Frederick	\$93,123.00	Thirty (30) 9-1-1 Operator Chairs
25-252	Prince George's	\$61,170.00	Telehealth Psychological Support Services
25-253	Wicomico	\$2,660.00	Priority Dispatch Annual Maintenance
25-275	Wicomico	\$800.00	Stress Handling Training
25-254	Worcester	\$57,526.20	Voice Logging Recorder
25-259	Cecil	\$12,600.00	GIS Planimetric Data
25-260	Cecil	\$4,275.00	Renewal CritiCall Software License
25-261	Cecil	\$2,118.00	Renewal Telecomm Exchange
25-269	Cecil	\$6,000.00	Denise Amber Lee's- A Victim's Plea
25-262	Caroline	\$108,880.11	Annual Recurring Maintenance
25-282	Caroline	\$169,598.12	9-1-1 Furniture Consoles
25-263	Charles	\$3,150.00	FRONTLINE- Training Management Software Renewal
25-270	Charles	\$48,008.00	QPR Renewal
25-265	Montgomery	\$9,995.00	NextGen Hero Project: 9-1-1 Simulator
25-266	Montgomery	\$324,732.08	FY26 Priority Dispatch Protocol Maintenance
25-278	Montgomery	\$12,649.50	Virtual Academy Software
25-285	Montgomery	\$46,224.00	Priority Dispatch- AI Skills Lab
25-272	Washington	\$18,294.64	9-1-1 Center Access Camera Installation
25-276	Somerset	\$102,328.25	VESTA Support Extension

25-277	Somerset	\$1,908,782.57	VESTA Refresh
25-280	Howard	\$281,050.00	Priority Dispatch One Plan
25-281	Carroll	\$76,260.00	Multi County APCO/NENA Conference
25-284	Talbot	\$590,695.00	Two (2) Generators & Backup Switches
25-287	Baltimore County	\$30,503.00	Twenty (20) Laptops

**Total: \$4,031,194.30**

**PROJECT EXTENSIONS – REQUIRING BOARD APPROVAL**

Project #	County	Cost	Description	Date Approved	Remaining
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**Total: \$0**

**PROJECT EXTENSION – APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR**

Project #	County	Cost	Description	Date Approved	Remaining
24-223	Worcester	\$2,796.00	APCO-Communications Center Manager	02/29/2024	\$932.00
24-246	Worcester	\$1,864.00	Protocol Training-CTO	03/28/2024	\$444.00

**Total: \$1,376.00**

**PROJECTS FOR DE-ENCUMBERING OF FUNDING**

Project #	County	De-Encumbering	Project Description

**Total: \$0**

**PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR**

<b>Project #</b>	<b>County</b>	<b>Cost</b>	<b>Project Description</b>
24-179	Garrett	\$2,696.00	Miltenberger Training
25-251	Caroline	\$2,118.00	Priority Dispatch-Protocol Guides
25-273	Caroline	\$1,668.70	Headsets
25-228	Worcester	\$820.00	APCO Certification & Recertification Courses
25-271	Worcester	\$960.00	Priority Dispatch Certification & Recertification Courses
25-256	Howard	\$1,120.00	EFD Protocol Certification
25-257	Howard	\$975.00	EMD Protocol Certification
25-258	Howard	\$1,120.00	EPD Protocol Certification
25-264	Carroll	\$2,150.00	EMD/EFD/EPD Recertification Courses
25-267	Baltimore County	\$12,888.00	Protocol Pilot Guides
25-268	Baltimore County	\$1,000.00	Denise Amber Lee- CTO Program
25-274	Kent	\$885.00	IAED Protocol Certification
25-279	Wicomico	\$3,025.00	Priority Dispatch- EMD/EFD Certification Classes

**TOTAL: \$31,425.70**

**VII. Open Discussion Items - (PSAPs/Public/Board Members)**

**VIII. Upcoming Reminders**

- a. Next Public Meeting Date: Thursday, April 24, 2025  
(Location: Google Meet)
- b. Projects request for funding due by Thursday, April 10, 2025

**IX. Adjournment**

Chair Jack Markey