



Maryland 9-1-1 Board
 6776 Reisterstown Road
 Suite 207
 Baltimore, MD 21215
 Office: (410) 585-3108



MINUTES

Public Session – March 30, 2023

BOARD MEMBERS IN ATTENDANCE

Jack Markey, County Emergency Management	Steve Souder, Public-At-Large
Tammy Price, PSAP Director	Richard Berg, MIEMSS
Major Tawn Gregory, MD State Police	Scott Haas, PSAP Director
Susan Greentree, APCO	Al Kirchner, Public-At-Large
William Frazier, MENA	Julia Fischer, GIS
Justin Orendorff, PSAP Director	Chris McNamara, ECC
Tony Rose, PSAP Director	Cecilia Warren, Accessibility Needs
Shariff Thomas, 9-1-1 Specialist	CPT Scott Brillman, Career Fire Services
Michael Block, Cybersecurity	

OFFICE OF THE EXECUTIVE DIRECTOR IN ATTENDANCE

Timothy Tharp, Executive Director

BOARD MEMBERS NOT IN ATTENDANCE

Bryan Ebling, Volunteer Fire Service	Daniel Leary, Wireless Industry
Kenneth Poling, Wireline Industry	Russell Strickland, Secretary, MDEM

GUESTS IN ATTENDANCE

Walt Puller, Verizon	Roger Bennett, Allegany County
Toni Dunne, Motorola Solutions	Joshua Jack, Mission Critical Partners
Ross Coates, Harford County	CPL Robbie Larimer, Dorchester County
Taylor Johnson, Motorola Solutions	Jack Brown, Carroll County
Brain Roosevelt, Motorola Solutions	Diane Strong, Cecil County
LT Jennifer Reidy-Hall, Howard County	Ashley Burgan, Carroll County
James Hamilton, Worcester County	Robert Horne, Mission Critical Partners
LT John McAndrew, Anne Arundel County	Ann Pingel, Anne Arundel County
Cassandra Onley, Montgomery County	Charlynn Flaherty, Prince George’s County
Colleen Mulvehill, Convey 9-1-1	John Lesko II, DoIT
Jeff Bruns, Convey 9-1-1	Taylor Thompkins, AT&T
Mitch Nowak, Motorola Solutions	Jeff Clements, Charles County
Walt Kaplan, Rapid Deploy	

OPENING

Chairman Markey called the public session to order at 10:00 AM on Thursday, March 30, 2023, via the Conference Bridge.

The Board did not meet last month due to the Strategic Planning Day and the absence of the Executive Director. He thanked the members of the 9-1-1 community that offered assistance to Frederick County on March 4 with the tractor-trailer crash. We had outreach from many 9-1-1 centers and emergency management agencies.

Chairman Markey thanked all the members of the 9-1-1 community that participated in the strategic planning session in March. Those that were able to attend certainly appreciate your support, your thoughts, and assistance in guiding 9-1-1 forward in Maryland. All the 9-1-1 centers were able to participate, and all the board members were able to participate. It was a very valuable conversation that will help set the groundwork for us moving forward.

Chairman Markey said thank you for the response this week, for those that may be unaware, on March 27, five Eastern Shore, counties experienced a challenge. We will discuss this a little bit later in the meeting. They had some inbound call levels that no one should need to meet. So, Caroline, Somerset, Worcester, Kent, and Dorchester counties I think did a very admirable job of handling some tough circumstances. I would like to thank Secretary Strickland and the whole MDEM team along with our partners DoIT, Verizon, and others for quickly responding once an anomaly was detected and working together to put the problem down.

A closed session may occur today. We prefer to operate in open sessions, but we recognize that under the Open Meetings Act, there are cases where we do have to close meetings to discuss information that may reveal information, which could be used to compromise 9-1-1 or other connected information systems. If we get to a point where the questioning on any of our projects requires us to go to a close session to continue the conversation to satisfy questions of the Board, before funding the product, we will do so. But we like to have as much conversation as possible in open sessions without the technical details so that all may benefit from the thoughts of the Board and the broader 9-1-1 community including our vendors.

There was a roll call of Board members by Mr. Jack, and a quorum was confirmed.

Chairman Markey ask for approval of the meeting minutes from the January 26 and the February 13 meetings. Frazier asked for various corrections to the January 26 meeting minutes. Frazier made the motion to approve the January 26 meeting minutes as amended, Thomas second the motion. Kirchner made the motion to approve the February 13 meeting minutes, McNamara second the motion. The meeting minutes were approved.

APPROVAL OF MINUTES

The Board considered the meeting minutes from January 26, 2023. The Board members are provided with the material in advance of the meeting so they may review them.

Mr. Frazier asked for various corrections to the January 26, 2023, meeting minutes. Frazier made the motion to approve the January 26, 2023, meeting minutes as amended, Thomas second the motion.

Mr. Frazier made a motion to approve the meeting minutes from January 26, 2023, as amended. Mr. Thomas seconded the motion. All were in favor and the motion was carried.

The Board considered the meeting minutes from February 13, 2023. The Board members are provided with the material in advance of the meeting so they may review them.

Mr. Kirchner made a motion to approve the meeting minutes from February 13, 2023. Mr. McNamara seconded the motion. All were in favor and the motion was carried.

FISCAL REPORT – TIMOTHY THARP

The 9-1-1 Trust Fund balance carried over for the fiscal year 2022 was \$24,530,205.19. The collections for the fiscal year 2023 are \$50,765,770.64. The Board has made awards totaling \$22,405,272.81. Leaving a Trust Fund balance of \$28,360,497.83.

EXECUTIVE DIRECTOR'S REPORT – TIMOTHY THARP

Mr. Tharp reported there was no planned Board meeting for February. We did have an emergency meeting to address a situation. We had our second day of strategic planning involving all Board members, and all PSAP directors, all of them were invited most attended. It was a very productive full day of strategic planning that followed a Board planning day. I met with our facilitators on Tuesday this week, to discuss the structure of the strategic plan that they are going to produce for us coming out of those sessions. I expect to have a final report by the end of April. I think there was consent in the room that having a strategic plan to guide our actions and decisions over the next five years was very important. We have 24 jurisdictions that have 24 individual sets of issues to deal with. While we have some commonalities of themes across them, there are slightly different ways to get it done. So as a collective understanding of where we're headed together and the direction that we're moving in.

I found the strategic planning to be highly successful. The feedback from the participants was roundly positive. And I would expect us to continue to have similar types of planning events on an annual basis. Maybe not strategic planning, but certainly, if we're engaging in a strategic plan and beginning execution, we should have at a minimum an annual update to see where we are on that roadmap and understand, you know what's left to be done. The window was set at five years because things change so rapidly that it's difficult to accurately plan outside that window. Although we may see goals that are outside the five-year window, there are things that we can be doing to position ourselves to achieve those longer-term objectives.

From the Board office staff, a few administrative updates. As we continue to finalize the move from DPSCS to MDEM, there was office space in the DPSCS facility in Reisterstown. The office space is being handed back over to DPSCS. We are removing the Board items that we need to continue to maintain, and we will have office space in MDEM facilities as soon as those are secured. The team predominantly operates remotely for now. We have office and conference space available as needed to support our efforts.

We are continuing to work towards process mapping. All the administrative processes of the Board office in a move towards looking at the potential to automate some of the systems and some of the processes to become a little more user-friendly, provide greater transparency, and make all of it, a little more seamless process. This will take some of the manual steps out that tend to slow down the processes.

We have added a project program manager to our team, Mike Marshall. Mike is acting in the capacity of my deputy because we do have vacant deputy positions and we're working on the hires. Those individual spots have not been our top priority so far but they're quickly rising to the top. I am finished with the updates to the position description for the Executive Director's role. We are working on assembling a hiring package to advertise this position.

Chairman Markey stressed the importance of having a set of issues that we are working on that we can share with the broader state and local government community and our vendors. Another key partner is the comptroller's office. Chairman Markey reported as part of our strategic alignment, he was able to meet with the comptroller to discuss some of the longer-standing issues that the 9-1-1

community and the county fiscal community have experienced with bill payments coming out of the comptroller's office. Visibility of where they are in the process from the county to the 9-1-1 Board office to the comptroller and back through the process as much as I would like to report that there's an easy button to push to fix that, I think the State's fiscal system needs modernization our comptroller, and treasurer and do it and others are working on the plan to modernize the system. The 9-1-1 community should be prepared to articulate what the challenges are so that we can participate in the design and participate in structuring of a system that will deliver better service for all of us. He asked the comptroller for us to be partners. I know Secretary Strickland has also met with the comptroller. This is a top priority for us to try to keep it moving forward.

Mr. Souder asked if projects totaling less than \$10,000 could be approved by the Executive Director's office instead of the projects being approved by the Board. This would reduce the number of projects the Board has to approve and streamline the process. Mr. Souder commented on the vacant executive director position. He asked that it not be limited to state employees and that it be opened up for a wider potential group of people that might be in the 9-1-1 field and or interested in what Maryland is doing.

Executive Director Tharp replied that we should evaluate executive director approval for projects. This should be a topic for the Policy and Standards Committee, to review the current requirements or standards and make recommendations at the next meeting.

Chairman Markey stated that he is open to that idea. He thinks the business process of the Board is one of the pieces that we need to carefully look at to be efficient. We have a responsibility for millions of dollars' worth of revenue. We can be more efficient on small projects that are not novel projects. They're ones that we have consistently considered that we can develop good policy guidance for the Executive Directors Office. With no further discussions from the other members of the Board, a tasking was made to the Policy and Standards Committee to work with the Executive Director's Office on updating the guidance for projects that may be awarded funding by the Executive Director under the policy guidance of the Board.

Executive Director Tharp informed that the advertisement is an open one. There are no limitations on the advertisement for the position of the Office of the Executive Director. It's not just open to state employees, it's open to anybody anywhere.

SUBCOMMITTEE REPORTS

Policy and Standards Subcommittee – Steve Souder

The subcommittee is working on a recruitment video that would be available to all PSAPs for use. This would provide information about how to contact a jurisdiction.

Mr. Souder discussed possible future funding legislation regarding Next Generation 9-1-1 and what impact it could have on the State of Maryland. He would like to establish a way to determine how much money the State has spent on Next Generation 9-1-1 efforts to seek reimbursement if possible due to that legislation. Mr. Souder will work with the Executive Director regarding this matter.

Chairman Markey stated our responsibility is to coordinate the needs to enhance the 9-1-1 system. Thanks to the Next Generation 911 Commission, some operational costs will be borne by the state fee and the opportunity for some projects to be considered as part of a multiple-year effort. But we need to know the answer to that question that you've articulated. This was a topic of great discussion at 9-1-1 goes to Washington with NENA and APCO and the National 9-1-1 Office.

Mr. Souder reminded the Board that in April is National Public Safety Telecommunicator Week. He would like the Board to recognize the event. Chairman Markey has already requested that the recognition be made.

Training and Exercises – Bryan Ebling

Kyra Pulliam, with Mission Critical Partners, reported on behalf of Mr. Ebling who was unable to join the call. We are meeting monthly to accommodate the impact of staffing in the communication centers and to ensure that we have better attendance. We have been talking about occupational wellness issues. The standards and best practices related to that. We are also working on investigating TERT, not necessarily from a disaster management application, but in terms of potential use for augmenting staffing, during critical staffing, and related areas. We'll be meeting next week to discuss those matters a bit further. And as always continue to monitor the ongoing training that is offered in the state and make sure that those are kept on the website that is available to all the public safety telecommunicators across the state of Maryland, and are keeping track of upcoming conferences.

Cybersecurity – Michael Block

The Cybersecurity Subcommittee has been discussing the vendor access control Best Practices Guide to determine if any further additions or revisions need to be made. After the revisions are completed, the guide will be submitted to the Board for consideration and adoption. We are working on a cyber response checklist template for the PSAPs. Steps to take if they suspect a cyber-attack is imminent or happening. The committee discussed Maryland Senate Bill 677 regarding the statewide secure school's emergency response program, and if there were potential cybersecurity concerns with an app rollout. It doesn't appear that's going to pass this session, but we have had some preliminary discussions concerning the bill. The cyber tabletop is being developed with assistance from Mission Critical Partners.

Executive Director Tharp stated he has been in touch with DoIT and he fully supports and appreciates the cybersecurity checklist's initial actions. Several state-level efforts are in place related to that same topic. To keep us aligned particularly, if there was a larger scale incident and DoIT were to become involved, there would be some continuity of effort to align with the state efforts. DoIT has been asked to provide a representative to the subcommittee and they have assigned the acting CISO, John Bruns. He will be joining the cyber subcommittee and working with them to help, make sure that we are aligning our efforts.

Technology Subcommittee – James Hamilton

Mr. Jack reported on behalf of Mr. Hamilton. The Technology Subcommittee met this past week. They received a briefing from T-Mobile regarding web-based routing and how it would integrate with deployed ESInets. T-Mobile would be sending the handset location to the PSAP. There will be a recommendation based on the information received.

They have also been discussing statewide data collection gathering and what data points people are comfortable sharing.

Additionally, they are researching cloud based call handling of non-emergency calls. This would help to free up staff to handle the 9-1-1 emergency calls.

The recommendation the subcommittee made for all PSAPs to have dual diverse circuits is moving forward. There are projects on today's agenda that are requesting funding.

GIS – Julia Fischer

The statewide data validation process is progressing as anticipated. We are in production of Phase 1, and we have seen results. We are engaging with the ESInet providers vendors because of some of the discrepancies that we have seen between the standard, and what data we are seeing within those systems. We're working with the ECC to ensure that the proper channels are being used to

communicate those concerns and then any resolutions. Moving on to Phase 2 planning and will be additional enhancements and requirements based on the continued needs and evolution of the project.

The Next Generation 9-1-1 GIS meeting will be held on April 26 from 1:30 to 3:30 pm. We'll continue our conversation at a regional level, regarding spatial tolerance, staffing, considerations CAD integrations, and the z-axis. Datum shift which has to do with coordinate systems. There is some legislation that is associated with that, and it will need to be addressed. It's not GIS, there's not an impact on 9-1-1 specifically, it is an impact on all GIS. The imagery program is progressing well.

We are close to completing the collection of the Western Shore imagery. We are having a little bit of an issue trying to get into some of the more secure areas, based on the recent movements of the President but we are making headway and we should have that last bit collected. John Lesko is scheduled to attend the April Board meeting. He'll be doing a presentation to provide an update on the technology that is utilized to complete that imagery capture and processing to the deliverables. We are going to be rebuilding the contract within the next few years. He has some recommendations for updates to the contract and he wants to make you aware of those recommendations. He is a certified photogrammetrist and an expert in the field of imagery.

We continue to work on developing additional resources for 911.Maryland.gov. The regional coordination page has been drafted. We are also working on the next generation 911 dashboard prototype. We would like to utilize our GIS capabilities to help visualize the data that is appropriate to share with the public, but we also have ways if there's value of also having a secure dashboard for internal analysis and visualization. Recently, we have had opportunities and will continue to look for opportunities to get out into the community.

I recently went to the National Stage Geographic Information Council Conference. 9-1-1 was one of the many topics and I continued to engage and learn and share. We talked about security and how that impacts the work that we're doing within GIS privacy of the data, as well as the upcoming shift in the coordinate's datum. We attended the LEAP conference, and we have some notes that we brought back that we can share, with our community. I went to the American University Emerging Technologies for emergency response. I learned a lot about advances in data and advances in technology.

Verizon Update – Walt Puller

Mr. Puller reported that on March 27, around one o'clock, the PSAPs on the Eastern Shores experienced an increased volume of calls on their CAMA trunk network. These calls were presented without anyone on the line and no ANI or ALI. The PSAPs quickly identified them as phantom calls or even possibly a TDOS event that affected all the counties. Multiple PSAPs reported to Verizon that they were receiving phantom calls. Verizon could see from the reports that the calls came from the same region. We quickly grouped those tickets and started looking for what may have been affecting the PSAPs and we started looking at higher-level network troubles.

A preliminary investigation revealed that the lower-level CAMA circuits were working as designed. We were able to determine that the CAMA network at a higher level was being affected by a higher-level system within Verizon. We typically refer to these higher levels as OC 48, There could be millions of all kinds of different circuits that are riding on those systems. We found the problem, it was a detector fiber network that caused the facilities to bounce, when that bouncing occurred at that higher-level facility, it produced multiple errors. The duration of the event was approximately three hours. There were no CAMA trunk alarms noted because the CAMA trunks were up and working. The failure was a high-level network failure that Verizon did see and did receive alarms. We're working on this during our normal course of action.

AT&T Update – Taylor Thompkins

Mr. Thompkins reported there were no major issues to report with the ESInet. We successfully cut Wicomico County last week. In April we have Worcester, Kent, and Somerset Counties. In May, we have Caroline and Cecil and then Dorchester comes up in June. We are working on Baltimore County and Harford. We hope we can get that done in the third quarter. Everybody's pushing very hard to get that done. We're making good progress and continue to work through anything we find along the way to try to make this process a little more seamless and make sure everybody has all the information they need to operate successfully.

Motorola Solutions Update – Toni Dunne

Ms. Dunne reported Motorola Solutions had no service-impacting events to report. As of yesterday, we have completed all our OSP migrations in Maryland and we'll begin working with Verizon to start decommissioning. We would like to offer a briefing to the Board next month, in a closed session, on our transition plan regarding migrations.

VESTA Solutions had a name change and is now Motorola Solutions Connectivity, Inc. There are no changes necessary to existing contracts.

MACo Emergency Communications Committee (ECC) – Ross Coates

Mr. Coates stated we have received excellent feedback from the PSAP directors regarding the 9-1-1 planning day that was held earlier in March. The session was interactive and engaging, and I think it sets the community on a forward path.

The 9-1-1 PSAP directors have been monitoring some of the legislation that is progressing through the Maryland General Assembly today and throughout the current legislative session. We are working with our legislative affairs offices and lobbying agencies to ensure that things that are introduced passed and discussed are sustainable and achievable for the Maryland PSAP community.

We have several projects coming up for the Board's approval. One of them pertains to the recruitment, retention, and advancement of leaders. It is a multi-county project for educational opportunities for PSAP leadership and future leaders of the 9-1-1 community.

Mission Critical Partners Update – Joshua Jack

Mr. Jack reported that a written briefing was submitted to the Board members as part of their monthly packet. Mr. Jack noted regarding the statewide ESInet effort, 14 of the 24 PSAPs have migrated. The remaining ten should migrate within the calendar year.

In the statewide cybersecurity project, two-thirds of the jurisdiction have their assessments completed. Another third has their response plans completed. All centers have been touched at this point. MCP is working to complete the reports.

CURRENT PROJECTS FOR VOTING CONSIDERATION

A funding request for Project 23-184 in the amount of \$5,730.00 for Howard County's training software was made by Lieutenant Jen Reidy-Hall and Darrin Sargent from Vector Solutions. This is for guardian tracking and quality assurance, \$500.00 is an implementation charge, \$350 annual fee and \$61 per dispatcher annually.

Mr. Thomas moved to fund Project 23-184 for Howard County in the amount of \$5,730.00 for training software to be approved. Mr. Berg seconded the motion. Mr. McNamara recused himself from the vote. All were in favor and the motion carried.

A funding request for Project 23-185 in the amount of \$39,844.00 for Howard County's phone system (RapidSOS premium licensing) was made by Lieutenant Jen Reidy-Hall and Mr. Jamison Peevyhouse, Mr. Joshua Robinson, and Ms. Amy Marion from Rapid SOS.

Mr. Berg moved to fund Project 23-185 Howard County in the amount of \$39,844.00 for phone system (RapidSOS premium licensing). Mr. Rose seconded the motion. Mr. Souder and Mr. McNamara recused themselves from the vote. All were in favor and the motion carried.

A funding request for Project 23-234 in the amount of \$4,800.00 for Howard County's training – ADORE software upgrade was made by Lieutenant Jen Reidy-Hall.

Ms. Price moved to fund Project 23-234 for Howard County in the amount of \$4,800.00 for training ADORE software upgrade to be approved. Mr. Frazier seconded the motion. Mr. McNamara recused himself from the vote. All were in favor and the motion carried.

A funding request for Project 23-193 in the amount of \$25,295.00 for Allegany County's maintenance – logging recorder was made by Mr. Bennett.

Ms. Souder moved to approve Project 23-193 for Allegany County in the amount of \$25,295.00 for maintenance – logging recorder. Mr. McNamara seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-233 in the amount of \$21,465.50 for Allegany County's satellite fail over phone system was made by Mr. Bennett.

Mr. Rose moved to fund Project 23-233 for Allegany County in the amount of \$21,465.50 for satellite fail over phone system to be approved. Ms. Greentree seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-200 in the amount of \$758.00 for St. Mary's County's protocols – pilot and QA guides was made by Scott Raley.

Mr. Berg moved to fund Project 23-200 for St. Mary's County in the amount of \$758.00 for the protocols – pilot and QA guides. Mr. Thomas seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-203 in the amount of \$1,535,143.00 for Prince George's County's annual maintenance was made by Charlene Flaherty.

Mr. Souder moved to fund Project 23-203 for Prince George's County in the amount of \$1,535,143.00 for annual maintenance. Ms. Greentree seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-210 in the amount of \$6,055.00 for Montgomery County's Maintenance - ADORE Training Software was made by Cassandra Onley.

Ms. Price moved to fund Project 23-210 for Montgomery County in the amount of \$6,055.00 for Maintenance - ADORE Training Software. Major Gregory seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-213 in the amount of \$10,750.00 for Washington County's Training - NENA Center Supervisor was made by Kelly Fisher.

Mr. Rose moved to fund Project 23-213 for Washington County in the amount of \$10,750.00 for Training - NENA Center Supervisor. Mr. Thomas seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-251 in the amount of \$269,984.24 for Washington County's ESInet Network Enhancements was made by Kelly Fisher and Lisa Madden.

Mr. Souder moved to fund Project 23-251 for Washington County in the amount of \$269,984.24 for ESInet Network Enhancements. Mr. McNamara seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-218 in the amount of \$2,959.62 for Harford County's public education materials was made by Ross Coates.

Ms. Price moved to fund Project 23-218 for Harford County in the amount of \$2,959.62 for public education materials. Mr. Thomas seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-219 in the amount of \$12,106.00 for Harford County's maintenance - logging recorder (PDs) was made by Ross Coates.

Mr. Rose moved to fund Project 23-219 for Harford County in the amount of \$12,106.00 for maintenance - logging recorder (PDs). Mr. Berg seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-236 in the amount of \$25,425.00 for Harford County's maintenance - logging recorder (primary/backup PSAP) was made by Ross Coates.

Mr. Thomas moved to fund Project 23-236 for Harford County in the amount of \$25,425.00 for maintenance - logging recorder (primary/backup PSAP). Mr. McNamara seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-247 in the amount of \$17,825.00 for Harford County's NENA Conference - Multi-Counties was made by Ross Coates.

Ms. Greentree moved to fund Project 23-247 for Harford County in the amount of \$17,825.00 NENA Conference - Multi-Counties. Mr. Thomas seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-223 in the amount of \$10,391.00 for Cecil County's annual maintenance was made by Diane Strong.

Mr. Thomas moved to fund Project 23-223 for Cecil County in the amount of \$10,391.00 for annual maintenance. Mr. Souder seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-231 in the amount of \$5,000.00 for Wicomico County's Protocols - AQUA Licenses was made by Lorenzo Cropper.

Mr. Souder moved to fund Project 23-231 for Wicomico County in the amount of \$5,000.00 for Protocols - AQUA Licenses. Mr. Thomas seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-227 in the amount of \$4,844.00 for Charles County's maintenance - ADORE training software was made by Antonella Volpe.

Mr. Souder moved to fund Project 23-227 for Charles County in the amount of \$4,844.00 for maintenance - ADORE training software. Major Gregory seconded the motion. Mr. Rose recused himself from the vote. All were in favor and the motion carried.

A funding request for Project 23-232 in the amount of \$249,788.76 for Charles County's ESInet and NGCS maintenance was made by Jeff Clements.

Mr. Thomas moved to fund Project 23-232 for Charles County in the amount of \$249,788.76 for ESInet and NGCS maintenance. Mr. McNamara seconded the motion. Mr. Rose recused himself from the vote. All were in favor and the motion carried.

A funding request for Project 23-256 in the amount of \$108,367.35 for Charles County's annual maintenance was made by Jeff Clements.

Ms. Price moved to fund Project 23-256 for Charles County in the amount of \$108,367.35 for annual maintenance. Ms. Greentree seconded the motion. Mr. Rose recused himself from the vote. All were in favor and the motion carried.

A funding request for Project 23-246 in the amount of \$111,778.62 for Caroline County's annual maintenance was made by Steve Hurlock.

Mr. Berg moved to fund Project 23-246 for Caroline County in the amount of \$111,778.62 for annual maintenance. Mr. Frazier seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-248 in the amount of \$19,004.58 for Dorchester County's PSAP security was made by Robert Larimer.

Mr. Berg moved to fund Project 23-248 for Dorchester County in the amount of \$19,004.58 for PSAP security. Mr. Thomas seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-249 in the amount of \$361,944.28 for Garrett County's ESInet network enhancements was made by Ken Collins.

Mr. Thomas moved to fund Project 23-249 for Garrett County in the amount of \$361,944.28 for ESInet network enhancements. Mr. Souder seconded the motion. Mr. Orendorf recused himself from the vote All were in favor and the motion carried.

A funding request for Project 23-250 in the amount of \$281,384.90 for Carroll County's ESInet network enhancements was made by Jack Brown.

Mr. Berg moved to fund Project 23-250 for Carroll County in the amount of 281,384.90 for ESInet network enhancements. Mr. McNamara seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-253 in the amount of \$6,365.00 for Carroll County's Criticall pre-employment screening software was made by Jack Brown.

Ms. Price moved to fund Project 23-253 for Carroll County in the amount of \$6,365.00 for pre-employment screening software. Mr. Thomas seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-252 in the amount of \$219,268.00 for Baltimore City's NG911 - SME support was made by Wayne Harris and Rob Sterner with Mission Critical Partners.

Mr. Souder moved to fund Project 23-252 for Baltimore City in the amount of \$219,268.00 for NG911 - SME support. Ms. Greentree seconded the motion. Mr. Billman recused himself from the vote. All were in favor and the motion carried.

A funding request for Project 23-260 in the amount of \$547,000.00 for Worcester County's cybersecurity monitoring was made by James Hamilton.

Mr. Berg moved to fund Project 23-260 for Worcester County in the amount of \$547,000.00 for cybersecurity monitoring. Mr. Frazier seconded the motion. Ms. Greentree recused herself from the vote. All were in favor and the motion carried.

A funding request for Project 23-264 in the amount of \$41,280.00 for Anne Arundel County's GIS support was withdrawn by John McAndrew.

Project 23-264 for Anne Arundel County in the amount of \$41,280.00 for GIS support was removed from the session per Mr. McAndrew's request.

A funding request for Project 23-265 in the amount of \$124,233.63 for Anne Arundel County's phone system VESTA upgrade was made by John McAndrew.

Ms. Greentree moved to fund Project 23-265 for Anne Arundel County in the amount of \$124,233.63 for phone system VESTA upgrade. Mr. Souder seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-266 in the amount of \$678.00 for Anne Arundel County's in line mute switches was made by John McAndrew.

Mr. Souder moved to fund Project 23-266 for Anne Arundel County in the amount of \$678.00 for in line mute switches. Mr. Thomas seconded the motion. All were in favor and the motion carried.

A funding request for Project 23-259 in the amount of \$321,982.24 for Baltimore County's UPS-construction design and management was made by Tammy Price.

Mr. Thomas moved to fund Project 23-259 for Baltimore County in the amount of \$321,982.24 for UPS-construction design and management. Mr. Berg seconded the motion. Ms. Price recused herself from the vote. All were in favor and the motion carried.

PROJECT EXTENSIONS – REQUIRING BOARD APPROVAL

➤ Frederick County	21-217 (NG911 Implementation-SME Support)	October 2024
➤ Frederick County	21-218 (Phone System Refresh)	October 2024
➤ Montgomery County	20-162 (ASAP to PSAP Implementation)	March 2024

Mr. Berg moved to fund the three projects read into the record for project extensions. Mr. Thomas seconded the motion. All were in favor and the motion carried.

PROJECTS EXTENSIONS – APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

➤ Montgomery County	22-223 (Generator-Engineering Study and Design)	March 2024
➤ Queen Anne's County	21-266 (Public Education Materials)	April 2023
➤ Baltimore County	22-259 (ESInet Implementation and First Year)	March 2024

PROJECTS FOR DE-ENCUMBERING OF FUNDING

- None

PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

Under authority granted by the Board, the Executive Director approved the following projects that have met all guidelines established by the Board:

➤ Allegany County	23-187	CTO Certification	\$30.00
➤ Allegany County	23-217	CTO Certification	\$30.00
➤ Allegany County	23-237	Training - APCO CTO and PST Manuals	\$323.73
➤ Allegany County	23-238	Training - APCO CTO Manuals	\$215.82
➤ Allegany County	23-239	Protocol Training (EFD)	\$365.00
➤ Allegany County	23-240	Protocol Training (EMD)	\$365.00
➤ Allegany County	23-241	Protocol Training (EPD)	\$365.00
➤ Allegany County	23-242	Training - PST Recertification	\$30.00
➤ Anne Arundel County	23-182	ETC Manuals (11)	\$495.00
➤ Baltimore City	23-263	Protocol Training and Certification	\$21,195.00
➤ Baltimore County	23-198	Protocol Training (EMD, EFD, & EPD)	\$3,540.00
➤ Baltimore County	23-054A	Protocol Recertification (additional funding)	\$2,720.00
➤ Calvert County	23-216	ETC Manuals (3)	\$135.00
➤ Caroline County	23-215	Public Education Materials	\$2,500.00
➤ Caroline County	23-258	Headsets	\$3,529.07
➤ Carroll County	23-199	Protocol Recertification	\$2,640.00
➤ Carroll County	23-243	ETC-I Certification	\$1,050.00
➤ Carroll County	23-244	ETC Manuals (4)	\$180.00
➤ Carroll County	23-245	Protocol Training (EMD, EFD, & EPD)	\$6,195.00
➤ Cecil County	23-201	Protocol Training	\$4,380.00
➤ Cecil County	23-202	Protocol Recertification	\$1,200.00
➤ Cecil County	23-222	Training - APCO CTO	\$1,862.00
➤ Charles County	23-186	Training (ED-Q)	\$1,000.00
➤ Charles County	23-224	Training - NENA Serving Equally	\$24,750.00
➤ Charles County	23-225	Training - Emergency Mental Health Dispatching	\$495.00
➤ Charles County	23-226	Training - APCO CTO	\$1,317.00
➤ Charles County	23-255	Chairs (22)	\$18,426.53
➤ Charles County	23-262	Maintenance - Protocols	\$57,600.00
➤ Dorchester County	23-188	ETC Training	\$299.00
➤ Dorchester County	23-189	Training - IAED EPD	\$840.00
➤ Dorchester County	23-190	Training - IAED EMD	\$975.00
➤ Dorchester County	23-191	Training - IAED EFD-QA	\$500.00
➤ Dorchester County	23-205	Annual Maintenance	\$16,951.50
➤ Dorchester County	23-206	Training - IAED EPD	\$325.00
➤ Dorchester County	23-207	Training - IAED EMD	\$325.00
➤ Dorchester County	23-208	Training - IAED EMD	\$325.00
➤ Dorchester County	23-221	Protocol Maintenance and Training	\$72,896.50
➤ Dorchester County	23-235	Protocols - QA Training	\$4,900.00
➤ Frederick County	23-228	Protocol Recertification	\$7,401.00
➤ Frederick County	23-229	Protocol Training	\$7,665.00
➤ Frederick County	23-230	ETC Manuals (5)	\$225.00
➤ Harford County	23-194	Training - APCO CTO	\$2,334.00
➤ Harford County	23-195	Protocol Reaccreditation	\$650.00
➤ Harford County	23-196	ProQA Training	\$408.00
➤ Howard County	23-220	Protocol Training	\$1,625.00
➤ Montgomery County	23-180	Training (ED-Q / Recert (EMD, EFD, & EPD))	\$1,650.00

➤	Montgomery County	23-181	Protocol - AQUA Training	\$100.00
➤	Montgomery County	23-214	Protocol Maintenance	\$315,037.21
➤	Prince George's County	23-197	Training (EMD-Q, EPD-Q, EFD-Q)	\$19,000.00
➤	St Mary's County	23-192	ETC Training	\$1,794.00
➤	St Mary's County	23-257	ProQA Training	\$1,500.00
➤	Washington County	23-212	Protocol Training (EMD, EFD, & EPD)	\$1,950.00
➤	Wicomico County	23-209	Training (Multi Discipline, EMD-Q & EFD-Q)	\$5,550.00
➤	Wicomico County	23-211	Protocol Maintenance	\$1,958.00
➤	Worcester County	23-261	Protocols - Cardsets for EPD and EFD	\$2,970.00
			TOTAL	\$627,088.36

ADDITIONAL ITEMS

Senator Cheryl Kagan provided an update on the Senate Bill 340 (Antiswatting Act of 2023). The bill has passed the Senate and is being heard by the House. There are differences in the two bills and the variances will need to be discussed. She is hopeful the Senate version will prevail because it is a cleaner bill. TDOS/DDOS bill has passed in the House and has not passed in the Senate. Her top priority this session is working on a statewide 3-1-1. To save money they have proposed merging 2-1-1 with 3-1-1. She congratulated the Board members that have been confirmed and thanked the Board for their work.

The next meeting is Thursday, April 23, 2023.

At 3:03 PM, Mr. Thomas made a motion to adjourn the meeting. Mr. Frazier seconded the motion. All were in favor and the meeting was adjourned.

Jack Markey, Chairman
Maryland 9-1-1 Board