



Maryland 9-1-1 Board
 6776 Reisterstown Road, Suite 207
 Baltimore, MD 21215
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OPEN SESSION MEETING MINUTES
February 29, 2024
Virtual (Google Meet)

BOARD MEMBERS IN ATTENDANCE

Jack Markey, Chairman of the Board	Steve Souder, Public-At-Large
Russell Strickland, Secretary, MDEM	Sona Konate, Public At Large
Kenneth Poling, Wireline Industry	Scott Haas, PSAP Director
William Frazier, MENA	Cecilia Warren, Accessibility Needs
Shariff Thomas, 9-1-1 Specialist	Sue Greentree, APCO
Danissa Alston, County Police Services	Michael Block, Cybersecurity
Julia Fischer, GIS	Kevin Mosier, Public Service Commission
Major Gregory, MD State Police	Tammy Price, PSAP Director
Richard Berg, MIEMSS	Chris McNamara, ECC
Justin Orendorff, PSAP Director	Tony Rose, PSAP Director

OFFICE OF THE EXECUTIVE DIRECTOR IN ATTENDANCE

Dr. Christy Collins, Executive Director	Josh Friedman, Principal Counsel/AAG
Mike Marshall, Project Coordinator	Shanna Gallegos, AP Officer

BOARD MEMBERS NOT IN ATTENDANCE

Michael Walther, County Finance
 Duane Hull, Volunteer Fire Service
 Daniel Leary, Wireless Industry

GUESTS IN ATTENDANCE

William Usilton	Pete Landon	Lt. Jennifer Reidy
Robert Larimer	Lorenzo Cropper	Phil Lambert
Walter F. Puller	Roger Bennett	Toni Dunne
Cassandra Onley	Tyler Danielson	Ross Coates
Kyra Pulliam	Tyler Pease	Jonathan Verville
Valerie Hawkins	Holley Guschke	John Lesko
James Hamilton	Taylor Tompkins	Antonella Volpe
Anna Sierra	Brad Russum	Charlynn Flaherty
Dan Heilman	Diane Strong	Joe Armentrout
Frank McKenzie	James Hamiton	Juliet Anderson
Katie Stafford	Kayman Khaloughi	Kelly Fisher
Kevin Frazier	Kiona Black	Lisa Madden
Matthew Laick	Mitch Nowak	Phil English
Rob Sterner	Rob Williams	Sam Stanton
Steven Mueller	Tamara Maldonado	Tenea Reddick
Tiffany Connor	Tony Rosano	Eric Wildberger
Gary Powell		

I. OPENING

Chairman Markey called the open session to order at 10:00 AM on Thursday, February 29, 2024, via Google Meet.

Chairman Markey requested a roll call of Board members. Chairman Markey confirmed that there was a quorum of the Board.

Chairman Markey wanted to raise the awareness of the Board members that Lieutenant Governor Miller's administration had issued a 2024 State plan and believes it's incumbent on the Board members and participants in the activities within State government to make ourselves aware of what those goals are so we can align our efforts to them. The information is available on the Governor's website and will be posted on the Board's local file. He would like each of the Board members and the subcommittees to consider how we might align the work that we do with those goals.

There has been a significant AT&T national outage since the last meeting. The FirstNet system suffered a significant outage. The Federal Communications Commission is working to discern what happened and what can be done to prevent that in the future.

Chairman Markey participated in 9-1-1 Goes to Washington advancing our advocacy for 9-1-1 issues within Congress. He would encourage Board members and members of the 9-1-1 Community to make their positions regarding the NG9-1-1 ACT which proposes to allocate Federal Communications Commission spectrum revenue to advance Next Generation 9-1-1 deployment across the nation. The 9-1-1 Saves ACT would require the Office Management and Budget to revise the standard occupational classification system to recognize 9-1-1 Specialists as a protective service occupation. He encouraged everyone in the 9-1-1 Community to reach out to your representatives and let them know your position on those two efforts and how you believe they should proceed.

AAG Friedman noted that members would be making their position known as individuals and not on behalf of the Maryland 9-1-1 Board.

APPROVAL OF MINUTES

The Board considered the meeting minutes from the January 25, 2024, meeting. The Board members were provided with the materials for review before the meeting.

Mr. Frazier noted an error in the Fiscal Report 2024 for January. Dr. Collins acknowledged the error and will provide the correct information when available.

The Chairman stated that there was an administrative error regarding Talbot County's project 24-182, and it will be recalled for approval.

Mrs. Alston asked that her request for real estate on the State's website concerning wellness be noted.

Mr. Souder motioned to approve the meeting minutes from January 25, 2024. Mr. Thomas seconded the motion, and the Board unanimously approved the minutes as amended.

II. FISCAL REPORT – DR. CHRISTY COLLINS

Executive Director Dr. Collins reported there are two documents in the Board members' drive available for review. The FY2024 budget was \$183,925,736. Revenue to date is \$61,772,400. The total reduction of \$80,269,739 brings the total 9-1-1 Trust Fund budget remaining balance to \$103,655,997. The Office of the Executive Director will develop out the fiscal report in the coming months, which will be more transparent.

Quarterly PSAP disbursements are expected to be released from the Comptroller's Office no later than March 25, 2024. The funds received are managed between the vendors and the Comptroller's Office. We are actively collaborating with the Comptroller's Office DBM,

MDEM, and fiscal professionals to try to build this out so that we can give you full transparency as we move forward.

Mr. Souder requested that the Executive Director's Office provide a reader-friendly report of the numbers to make it clearer for the Board and the public. Dr. Collins thought that was a great idea to possibly have a chart.

III. EXECUTIVE DIRECTOR'S REPORT – DR. CHRISTY COLLINS

Dr. Collins provided updates on several matters:

PSAP Inspections: Seven PSAP inspections for 2023 have been uploaded to Google Drive, with plans to build the inspection calendar for 2024. Dr. Collins invited Board members to join her and the office staff on inspections, highlighting upcoming updates to the inspection form.

Project Funding Form: A new request for project funding form is available on Google Drive for review. Members can suggest edits or provide feedback, with the form reviewed by AAG Friedman and Chairman Markey. Mr. Frazier inquired about the form format, and Dr. Collins aims to provide both Word and PDF fillable versions. Mr. Souder suggested enhancements to section 3, with Ms. Fischer requesting a tracked change version.

Board Member Vacancy: There is a Board member vacancy for career fire service in 2024. Dr. Collins created an announcement detailing how interested individuals can contact the Governor's Office. Mr. McNamara, Emergency Communications Committee (ECC) member, announced his retirement after the May 2024 meeting.

Discussion ensued regarding the qualifications for the career fire service member position, with concerns raised about jurisdictions without career fire staff qualifying. Chairman Markey clarified the statutory requirements, emphasizing representation from county fire services, whether volunteer or career. Ms. Greentree highlighted the original discussions around Board expansion, emphasizing representation from both career and volunteer sectors. Chairman Markey suggested formal interpretation collaboration between Dr. Collins and AAG Friedman. Mr. Rose sought clarification on jurisdictions providing emergency services without career fire staff qualifying, which Chairman Markey addressed based on Maryland annotated code section 1305 B 28.

Anna Sierra, Chief Development Officer and Legislative Liaison for the Department of Emergency Management, provided a legislative update:

HB0070/SB0496 - Criminal Law: This bill aims to classify telephone denial of service and digital denial of service attacks against PSAPs as felonies. However, there is uncertainty about its progression out of committee.

SB0252 - 9-1-1 Trust Fund Alterations: This departmental bill addresses concerns regarding conflicting language in the law regarding the use of county portions of the 9-1-1 Trust Fund for PSAP personnel salaries. While there was some concern about the lack of prior consultation with the 9-1-1 Board, the bill seeks to codify current practices without changing Board policy or impacting PSAPs.

Discussion ensued regarding communication processes surrounding departmental bills. Ms. Fischer expressed the need for early notification, while Ms. Sierra acknowledged the oversight and emphasized the importance of improved communication in the future. Mr. Souder highlighted the concerns raised by the Maryland Volunteer Fireman's Association and emphasized the importance of transparency and communication moving forward.

SB0649/HB1092 - Public Safety Answering Point Personnel Training: Sponsored by Senator Kegan and Delegate White Holland, this bill aims to enhance CPR training for 9-1-1 Specialists. While supportive of increased training, concerns were raised regarding codifying specific training requirements for a particular call type. The bill proposes funding options but leaves funding decisions to the Board's discretion.

Discussion ensued regarding the need for additional training, with input from Dr. Kevin Seaman and the American Heart Association emphasizing the importance of more extensive training. Concerns were voiced regarding the potential limitations of codifying specific training requirements.

Ms. Greentree highlighted the success of pilot programs for additional training, expressing support for further training initiatives. Ms. Sierra emphasized the Board's authority to set standards without legislative mandates, aiming to avoid potential constraints on future training initiatives.

Mr. Haas expressed appreciation for addressing concerns raised by the bill, emphasizing the importance of balancing training requirements with the Board's autonomy.

SB1034/HB1162 - 9-1-1 Specialist Recruitment and Retention Workgroup: Sponsored by Senator Carozza and mirroring a previous working group, this bill proposes establishing a specialized group to address recruitment and retention challenges among 9-1-1 specialists. Concerns were raised regarding potential duplication of efforts and the need for clarity on the group's role and relationship to existing initiatives.

Discussion ensued regarding the similarities to previous working groups and the potential for overlap in responsibilities. Ms. Sierra noted that while the bill mandates the formation of this group, its operational dynamics, especially with respect to staffing, remain unclear.

Questions were raised about the necessity of a legislatively mandated group given existing efforts within the 9-1-1 Board and its subcommittees. Clarification was sought regarding the potential redundancy of efforts and the necessity of co-staffing with the Department of Legislative Services.

Ms. Sierra highlighted the need for further clarification on the group's functions and its alignment with ongoing initiatives within the 9-1-1 Board.

SB0700/HB1313 – Law Enforcement Officers’ Pension System – Membership – 9-1-1 Specialists: Sponsored by Senator Carozza, this bill aims to include 9-1-1 Specialists within the Law Enforcement Officers Pension System (LEOPS). However, there's ambiguity regarding whether they must be sworn law enforcement officers to qualify, which is already the case for eligibility. The bill's intent and its targeted population require further clarification. Typically, the department refrains from involvement in county-related pension matters, and thus, no stance has been taken on this bill pending clarity on its objectives.

HB0190/SB1069 – Workers’ Compensation – Occupational Disease Presumptions – First Responders: This bill proposes adding certain conditions to the list of presumptions under workers' compensation law, particularly for first responders, including 9-1-1 Specialists. Presumptions simplify the adjudication process by linking specific conditions with employment. While these types of bills are introduced regularly, the State typically refrains from involvement, leaving it to counties and workers' compensation groups to address.

SB1090 - Maryland Center for School Safety – Statewide Secure Schools Emergency Response Program: Reintroduced by Senator Waldstreicher, Senator Kegan, and Delegate Foley, this bill, colloquially known as the school panic button bill, aims to establish a statewide emergency notification system for public schools. Following collaborative efforts with various stakeholders, including PSAP representatives, amendments were proposed to transform the program into a grant-based initiative rather than mandating a specific technology solution. Additional amendments were made to expand eligible expenses, such as directional amplifiers, intercom systems, and public address systems, to enhance school safety.

Discussion revolved around concerns regarding the accessibility and inclusiveness of the proposed technology, with Ms. Fischer highlighting potential challenges with the

application process and technology standards. Chairman Markey emphasized the need for evidence-based solutions and comprehensive approaches to school safety, stressing the importance of aligning technology with people and processes.

Ms. Sierra addressed concerns raised about potential vendor limitations and cybersecurity standards, noting efforts to ensure flexibility and standards-setting authority for the Maryland Center for School Safety. Mr. Souder underscored the importance of considering the role of 9-1-1 Specialists in school safety initiatives.

In addition, Ms. Sierra discussed SB0691, focusing on firefighter and EMS scholarship programs, and SB0470, the GAPS Act, which seeks to broaden apprenticeship opportunities in public safety. Ms. Sierra invited Board members to participate in weekly legislative review calls to stay informed about relevant bills and offered assistance with any inquiries.

Dr. Collins encouraged Board members to reach out to Ms. Sierra with questions or concerns, emphasizing the importance of staying engaged in legislative discussions.

Dr. Collins provided an update on the 9-1-1 Board website redesign, noting that it is still in progress and expected to be completed by early March. Ms. Warren highlighted Governor Moore's announcement of a digital accessibility policy for the State and directed attention to the Accessibility Director at DoIT for further information. Ms. Fischer assured ongoing collaboration with DoIT to ensure website accessibility compliance.

Regarding the 9-1-1 Board Restructuring Work Group initiative, Dr. Collins reported that two volunteers have already stepped forward and emphasized the need for additional Board members to join the committee. Ms. Greentree, Ms. Warren, and Mr. Haas volunteered to participate. AAG Friedman clarified that the work group will focus on making recommendations rather than implementing changes.

Chairman Markey clarified that the aim is not to restructure the Board but to address feedback on improving the efficiency and clarity of the Board office's administrative processes. The proposed Administrative Workflow work group will review best practices and opportunities for improvement, with Dr. Collins facilitating coordination. Mr. Friedman emphasized that the group's task is to review and bring recommendations back to the Board for action. To establish the workgroup, Chairman Markey called for a motion, suggesting Dr. Collins as the facilitator. He stressed the importance of Board members providing feedback to enhance processes in line with the Governor's objectives.

Ms. Fischer made the motion and Mr. Souder: seconded the motion.

Mrs. Alston offered to volunteer for the workgroup. Responses to Dr. Collins' information email were requested to keep track of volunteers.

Chairman Markey noted that there was a motion and second and asked for a vote. All were in favor; there were no objections. The motion carried.

IV. SUBCOMMITTEE REPORTS

Policy and Standards Subcommittee – Steve Souder

Mr. Souder asked Kyra Pulliam from Mission Critical Partners for an update on the recruitment video. Pulliam mentioned that they've identified trends from other state videos to strengthen the message for the Maryland 9-1-1 Board. They've shifted to a voiceover approach and are editing existing footage to highlight collaboration between 9-1-1 and first responders. They plan to meet soon to finalize the video. Mr. Souder expressed anticipation for the new version.

Regarding data sharing on the website, they're collaborating with the ECC and PSAP Directors to inform the public about 9-1-1 centers sensitively. This will be the initial step in

providing informative content. As the website evolves and the Board functions differently, they aim to offer more engaging information for Maryland residents and the 1,700 9-1-1 Specialists.

Mission Critical Partners is obtaining the NENA document on TERT management, which will guide their efforts in implementing a TERT program in Maryland. Once ready, this framework will inform organizational strategies.

Training and Exercises Subcommittee – Bryan Ebling

Mr. Ebling was absent from the call. Cassandra Onley, ECC co-chair of the subcommittee, provided an update on their recent meeting. They discussed the TCPR and reviewed Mission Critical Partners' training objective submission checklist, which will aid PSAPs in meeting guidelines. Next month, they plan to review the checklist as a committee.

Mr. Rose shared insights on Charles County's TCPR pilot program, highlighting improved efficiency and outcomes. He expressed a desire to present protocols and data to the Board. Chairman Markey suggested Mr. Rose collaborate with the Training and Exercises Subcommittee to gather information for the presentation.

Cybersecurity Subcommittee – Michael Block

Mr. Block announced the upcoming Second Annual Run to the Rescue 5K fundraiser supporting first responders at Frederick Community College on April 27. He encouraged participation, highlighting the event's fun atmosphere with food trucks, music, and family activities.

The cybersecurity subcommittee received a presentation from Thomas Gagnon of CISA, offering services to PSAPs. They appreciated his input and hope jurisdictions in Maryland utilize his expertise for cyber preparedness.

Mr. Block encouraged PSAPs requesting funding for cyber monitoring to participate in cyber tabletop exercises. He expressed interest in observing these exercises in the future.

He and Jack met with Netta Squires from DoIT to explore coordination between their office and the Cybersecurity Subcommittee. A presentation to the Board will follow once the relationship is defined.

The subcommittee circulated a note-taking template for cyber response at PSAPs but has not received feedback. Mr. Block proposed adopting the template, emphasizing its flexibility for adjustments as needed, and deferred to the Chairman for a vote on adoption.

Mr. Block made the motion to adopt the template submitted by the Cybersecurity Subcommittee. Mr. Souder seconded the motion. All were in favor and the motion carried. There were no objections. Major Gregory abstained from the vote.

AAG Friedman requested that if a document was presented last month and it is discussed again this month that it be included in the documents again for this monthly meeting. Chairman Markey agreed that a process should be adopted to address this.

Technology Subcommittee – James Hamilton

Mr. Hamilton provided updates on recent FCC regulations mandating location-based routing for wireless carriers, aiming to improve 9-1-1 services. The Technology Subcommittee emphasizes utilizing locally vetted GIS data for accurate routing, urging carriers to leverage this resource.

Efforts continue with Maryland's ESInet and NGCS providers to ensure reliable i3 transfers, prioritizing thorough testing for accuracy and reliability.

Regarding TERT, discussions are ongoing, with plans to develop technical considerations documentation initially. There's also consideration for reinstating statewide data collection to aid TERT support efficiently.

On February 22, AT&T and FirstNet faced a nationwide disruption, prompting reflection on network management practices. Mr. Hamilton underscored the importance of robust change management processes and vigilance to prevent similar incidents in PSAP networks.

Kayman Khaloughi highlighted that FCC's location-based routing excludes IP NG911 format delivery, warranting attention.

Mr. Souder suggested exploring AI's role in PSAPs, echoed by Governor Moore's interest. Chairman Markey will further discuss this with the Technology Subcommittee, emphasizing cautious adoption despite technological potential. Mr. Hamilton is exploring AI's application in the 3-1-1 system, emphasizing prudent implementation.

Geographic Information System (GIS) – Julia Fischer

Ms. Fischer highlighted collaborative efforts between the Technology Subcommittee and her team, emphasizing collective expertise's effectiveness over isolated endeavors.

Regarding imaging projects, the Western Shore Project is near completion, with data distribution underway. The Eastern Shore Project has commenced six-inch resolution imaging capture.

Legislatively, House Bill 0472/Senate Bill 0540 concerning school mapping data program progress. Coordination ensures synergy between related initiatives, emphasizing the importance of not duplicating efforts.

Regular meetings, like the virtual conference on addresses and center lines, convene GIS professionals to consolidate efforts and discuss automation of data workflows. The monthly GIS workgroup fosters detailed discussions on 9-1-1-specific GIS topics.

Collaboration with DC representatives underscores shared GIS efforts, aiming to align data standards across jurisdictions for seamless integration into NG911 systems.

Dr. Collins reminded subcommittees to submit reports by the week's end, with Ms. Fischer clarifying the ECC GIS Subcommittee's responsibility. A template was provided to subcommittee chairs for guidance.

V. Additional Reports

Verizon Update – Walt Puller

Mr. Puller stated there were no major 9-1-1 network events to report. There's a great effort across the nation regarding the importance of notification on outages. We are going to be revisiting our contact list for your 9-1-1 centers in the state of Maryland and across the United States. We will be focusing on wireless notifications. We want to make sure that we're gathering the correct people in your center so that they're going to get those messages and try to keep updating those timelier than possibly we have in the past.

Motorola Solutions Update – Toni Dunne

Ms. Dunne provided updates on Motorola's NG911 Core Services, reporting no incidents. Weekly collaboration with AT&T continues to test features, aiming for completion by Q1's end for NNI enhancements. Test results will define migration paths and managed procedures, facilitating customer implementation.

Installation of dual circuits at Maryland NG911 deployments progresses, with firewall configuration underway to activate redundancy for live traffic. Baltimore City's NG911 migration remains on schedule, with user meeting details distributed.

AT&T Update – Taylor Thompkins

Mr. Thompkins acknowledged Mr. Hamilton's response regarding the AT&T Mobility incident, emphasizing the seriousness of the situation and collaborative efforts to prevent

its recurrence. Progress continues with Baltimore County's NG911 migration, targeting Q3 for completion, with preparations underway for Harford County's migration on March 5. Additionally, plans are in place to incorporate Baltimore and Harford counties into the statewide NNI transfer if needed. Significant progress is being made on the i3 NNI, with rigorous testing ongoing. Once completed, PSAP migration over NNI will enable statewide database querying across platforms.

MACo Emergency Communications Committee (ECC) – Ross Coates

Mr. Coates provided an update on the subcommittees' collaboration with ECC members to enhance 9-1-1 services in Maryland. He announced an upcoming vendor product expo on March 27, organized by the Baltimore Metropolitan Council Cooperative Purchasing unit and MACo ECC. Over 50 vendors will showcase products and discuss best practices in emergency communications. With over 150 public safety communications representatives expected to attend from Maryland, Delaware, DC, Virginia, and Pennsylvania, the event will feature breakout sessions highlighting software products and essential equipment used by 9-1-1 specialists. Board members interested in attending can contact Mr. Coates or Joshua Jack for further information or registration assistance.

Mission Critical Partners Update – Joshua Jack

Mr. Jack was unable to attend, Kyra Pulliam reported that Mr. Jack has provided a written report to the Board.

VI. CURRENT PROJECTS FOR VOTING CONSIDERATION

A funding request for Project 24-182 in the amount of \$3,495.00 for Talbot County's CitiCall (missed the official vote on 1/25) was made by Holley Guschke.

Ms. Greentree moved to fund Project 24-182 for Talbot County in the amount of \$3,495.00 for CitiCall to be approved. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-203 in the amount of \$25,295.00 for Allegany County's Annual Recorder Maintenance was made by Roger Bennett.

Mr. Souder moved to approve Project 24-203 for Allegany County in the amount of \$25,295.00 for Annual Recorder Maintenance. Mr. McNamara seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-213 in the amount of \$81,000.00 for Allegany County's RapidSOS was made by Roger Bennett.

Mr. Rose moved to fund Project 24-213 for Allegany County in the amount of \$81,000.00 for RapidSOS. Ms. Greentree seconded the motion. Mr. Souder abstained from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-228 in the amount of \$56,099.88 for Baltimore City's Convey911 was made by Tenea Reddick.

Mr. Thomas moved to fund Project 24-228 for Baltimore City in the amount of \$56,099.88 for Convey911. Mrs. Alston seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-229 in the amount of \$11,100.00 for Baltimore City's ESInet Maintenance was made by Tenea Reddick.

Mr. Frazier moved to fund Project 24-229 for Baltimore City in the amount of \$11,100.00 for ESInet Maintenance. Ms. Price seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-210 in the amount of \$1,985.00 for Cecil County's MdE Adore was made by Diane Strong.

Ms. Greentree moved to fund Project 24-210 for Cecil County in the amount of \$1,985.00 for MdE Adore to be approved. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-221 in the amount of \$19,609.00 for Cecil County's CCTV Security System was made by Diane Strong.

Mr. Thomas moved to fund Project 24-221 for Cecil County in the amount of \$19,609.00 for the CCTV Security System to be approved. Major Gregory seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-235 in the amount of \$6,000.00 for Charles County's Records Management Software (Frontline) was made by Antonella Volpe.

Mr. Thomas moved to fund Project 24-235 for Charles County in the amount of \$6,000.00 for Records Management Software to be approved. Ms. Price seconded the motion. Mr. Rose abstained from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-019A in the amount of \$3,804.72 for Howard County's Console Furniture (Additional Funding) was made by Lt. Jennifer Reidy.

Mr. Souder moved to fund Project 24-019A for Howard County in the amount of \$3,804.72 for Console Furniture (Additional Funding) to be approved. Ms. Greentree seconded the motion. Mr. McNamara abstained from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-212 in the amount of \$2,783.00 for Howard County's PEACEq/Adore was made by Lt. Jennifer Reidy.

Mr. Souder moved to fund Project 24-212 for Howard County in the amount of \$2,783.00 for PEACEq/Adore to be approved. Mr. Thomas seconded the motion. Mr. McNamara abstained from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-232 in the amount of \$71,291.15 for Montgomery County's KOVA Software was made by Cassandra Onley.

Mr. Frazier moved to fund Project 24-232 for Montgomery County in the amount of \$71,291.15 for KOVA Software to be approved. Mr. McNamara seconded the motion. Mr. Thomas and Mrs. Alston abstained from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-233 in the amount of \$61,325.18 for Montgomery County's Satellite Trunking Maintenance was made by Cassandra Onley.

Mr. Rose moved to fund Project 24-233 for Montgomery County in the amount of \$61,325.18 for the Satellite Trunking Maintenance to be approved. Mr. Frazier seconded

the motion. Mr. Thomas and Mrs. Alston abstained from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-208 in the amount of \$1,728,673.00 for Prince George's County's Annual Maintenance was made by Kayman Khaloughi.

Mr. Block moved to fund Project 24-208 for Prince George's County in the amount of \$1,728,673.00 for Annual Maintenance to be approved. Mr. Rose seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-209 in the amount of \$84,467.74 for Prince George's County's Protocol License Renewal was made by Kayman Khaloughi.

Mr. Berg moved to fund Project 24-209 for Prince George's County in the amount of \$84,467.74 for Protocol License Renewal to be approved. Mr. McNamara seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-239 in the amount of \$49,260.72 for Queen Anne's County's Aerial Imagery was made by Phil English.

Mr. Berg moved to fund Project 24-239 for Queen Anne's County in the amount of \$49,260.72 for Aerial Imagery to be approved. Mr. Frazier seconded the motion. Mr. Souder, Mr. Hass, and Ms. Fischer abstained from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-240 in the amount of \$4,062.40 for Queen Anne's County's Furniture was made by Phil English.

Mr. Block moved to fund Project 24-240 for Queen Anne's County in the amount of \$4,062.40 for Furniture to be approved. Mr. Frazier seconded the motion. Mr. Souder and Mr. Hass abstained from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-217 in the amount of \$35,740.00 for Somerset County's QPR-License was made by Gary Powell.

Ms. Greentree moved to fund Project 24-217 for Somerset County in the amount of \$35,740.00 for QPR-License to be approved. Mr. Frazier seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-222 in the amount of \$28,693.07 for Somerset County's Aerial Imagery was made by Gary Powell.

Mr. Berg moved to fund Project 24-222 for Somerset County in the amount of \$28,693.07 for the Aerial Imagery to be approved. Mr. Souder seconded the motion. Ms. Fischer abstained from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-226 in the amount of \$75,700.00 for Talbot County's RapidSOS was made by Holley Guschke.

Mr. Block moved to fund Project 24-226 for Talbot County in the amount of \$75,700.00 for RapidSOS to be approved. Mr. Thomas seconded the motion. Mr. Souder abstained from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-236 in the amount of \$38,371.38 for Talbot County's Aerial Imagery was made by Katie Stafford.

Mr. Thomas moved to fund Project 24-236 for Talbot County in the amount of \$38,371.38 for Aerial Imagery to be approved. Mr. Frazier seconded the motion. Ms. Fischer abstained from the vote. All were in favor and the motion carried.

A funding request for Project 24-238 in the amount of \$38,443.94 for Wicomico County's Aerial Imagery was made by Lorenzo Cropper.

Mr. Thomas moved to fund Project 24-238 for Wicomico County in the amount of \$38,443.94 for Aerial Imagery to be approved. Mr. Berg seconded the motion. Ms. Fischer abstained from the vote. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-241 in the amount of \$1,600.00 for Worcester County's 1st Responder Seminar (Mental Health/Wellness) was made by Jen Corsini.

Mr. Souder moved to fund Project 24-241 for Worcester County in the amount of \$1,600.00 for the 1st Responder Seminar (Mental Health/Wellness) to be approved. Ms. Greentree seconded the motion. All were in favor and the motion carried. There were no objections.

A funding request for Project 24-244 in the amount of \$64,572.67 for Worcester County's Aerial Imagery was made by James Hamilton.

Mr. Berg moved to fund Project 24-244 for Worcester County in the amount of \$64,572.67 for Aerial Imagery to be approved. Mr. Frazier seconded the motion. Ms. Fischer abstained from the vote. All were in favor and the motion carried. There were no objections.

PROJECT EXTENSIONS – REQUIRING BOARD APPROVAL

Carroll County	23-064	1 year - GIS Planimetrics	\$183,636.94
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Mr. Souder moved to approve Project 23-064 for Carroll County in the amount of \$183,636.94 for the project extension to be approved. Mr. Thomas seconded the motion. All were in favor and the motion carried. There were no objections.

Carroll County	23-250	1 year - ESInet Network Enhancements	\$281,384.90
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Mr. Souder moved to approve Project 23-064 for Carroll County in the amount of \$281,384.90 for the project extension. Mr. McNamara seconded the motion. All were in favor and the motion carried. There were no objections.

Montgomery County	23-106	1 year - VESTA Enhanced Data Window	\$8,923.92
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Mr. McNamara moved to approve Project 23-064 for Carroll County in the amount of \$8,923.92 for the project extension to be approved. Ms. Price seconded the motion. All were in favor and the motion carried. There were no objections.

PROJECT EXTENSIONS – APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

None

PROJECTS FOR DE-ENCUMBERING OF FUNDING

Project #	County	De-Encumbering	Project Description
17-063	Howard	\$3,594.00	Mapping – Western Shore Orthophotography
22-095	Baltimore Co.	\$5,923.73	UPS Study (Primary and Backup PSAPs)
23-046	Calvert	\$69.00	NENA Training Classes – Various Topics
23-324	Cecil	\$290.00	Training (ETC, EMD, EPD, & EFD)
24-008	Cecil	\$170.00	Protocol Training and Certification
23-221	Dorchester	\$21,337.41	Protocol Maintenance and Training
24-147	Prince George's	\$270.00	Protocol Training (IAED)
Total		\$31,654.14	

Mr. Thomas moved to de-encumbering funds for the projects noted in the above table in the amount of \$31,654.14. Mr. McNamara seconded the motion. All were in favor and the motion carried. There were no objections.

PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

Under authority granted by the Board, the Executive Director approved the following projects that have met all guidelines established by the Board:

Project #	County	Cost	Project Description
24-202	Allegany	\$210.00	Protocol Training
24-204	Allegany	\$145.00	Protocol Training - CTO
24-215	Anne Arundel	\$2,950.00	Protocol Cardset Trays
24-216	Anne Arundel	\$3,396.00	Protocol Recertification
24-205	Carroll	\$60.00	Protocol Training - CTO
24-220	Carroll	\$1,960.00	Protocol Recertification
24-218	Cecil	\$1,464.00	Protocol Training - CTO
24-201	Charles	\$2,594.00	Protocol Training - CTO
24-227	Dorchester	\$1,344.55	Public Education
24-191	Howard	\$17,203.76	Headsets
24-192	Howard	\$13,650.00	Protocol Training
24-211	Howard	\$270.00	ETC Manuals
24-234	Montgomery	\$5,489.00	Headset Bases
24-207	Prince George's	\$4,425.00	Protocol Training (IAED)
24-230	Queen Anne's	\$655.00	ETC Instructor (IAED)
24-237	Wicomico	\$2,394.99	Public Education
24-206	Worcester	\$975.00	Protocol Training
24-219	Worcester	\$1,600.00	Protocol Training
24-223	Worcester	\$2,796.00	Communication Center Manager - APCO
24-224	Worcester	\$955.00	Headsets
24-225	Worcester	\$571.65	Headset-Wireless Adapter
Total		\$65,108.95	

VII. OPEN DISCUSSION ITEMS

Chairman Markey stated that April 14th-20th 2024 is National Public Safety Telecommunicator Week. Last year he made a personal appearance in each of the counties. I would love to have Board members think about whether they can find a time during that week to get out there and say thank you. I was overwhelmed by the staff's kindness and appreciation for the simple

act of showing up and saying how much you think about what they do each day. So, please give some consideration to doing that by working with Dr. Collins to get people out there just to say thank you.

Mr. Souder wanted to recognize Chris McNamara regarding his retirement. He thanked him for his good work and appreciation for all that he had given to the 9-1-1 Community.

UPCOMING REMINDERS

The next meeting is Thursday, March 28, 2024, on Google Meet

Projects for Funding is due by March 14, 2024

VIII. ADJOURNMENT

Mr. Thomas made a motion for an adjournment, seconded by Mrs. Alston. All were in favor and there was no opposition to adjournment. The Open Session meeting adjourned at 3:00 PM.

Jack Markey, Chairman
Maryland 9-1-1 Board