



Maryland 9-1-1 Board
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MINUTES

Public Session – February 24, 2022

BOARD MEMBERS IN ATTENDANCE

Jack Markey, County Emergency Management	Steve Souder, Public-At-Large
William Frazier, MENA	Scott Haas, PSAP Director
Tammy Price, PSAP Director	Al Kirchner, Public-At-Large
Richard Berg, MIEMSS	Major Tawn Gregory, MD State Police
CPT Scott Brillman, Career Fire Services	Chris McNamara, ECC
Susan Greentree, APCO	Justin Orendorff, PSAP Director
Cecilia Warren, Accessibility Needs	Colton O’ Donoghue, Jr., Phone Utility
Tony Rose, PSAP Director	Bryan Ebling, Volunteer Fire Service
Michael Block, Cybersecurity	Shariff Thomas, 9-1-1 Specialist
Daniel Leary, Wireless Industry	

OFFICE OF THE EXECUTIVE DIRECTOR IN ATTENDANCE

Scott G. Roper, Executive Director

BOARD MEMBERS NOT IN ATTENDANCE

Julia Fischer, GIS	Russ Strickland, MDEM
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GUESTS IN ATTENDANCE

Walt Puller, Verizon	Josh Jack, Mission Critical Partners
James Hamilton, Worcester County	Toni Dunne, Motorola Solutions
Dan Heilman, Carousel Industries	Wayne Darrell, Kent County
David Shipley, Wicomico County	Diane Strong, Cecil County
Randall Cunningham, Harford County	LT Jennifer Reidy-Hall
Joe Armentrout, Prince George’s County	Jim Alfree, Queen Anne’s County
Ross Coates, Harford County	Cassandra Onley, Montgomery County
Tim Derenek, AT&T	Ryan Mattsson, Montgomery County
Brian Albert, Washington County	Jeff Clements, Charles County
John Donohue, Cecil County	Krista Dowler, Motorola Solutions
Lisa Madden, Motorola Solutions	Roy Massie, Motorola Solutions
Robert Horne, Mission Critical Partners	Taylor Thompkins, AT&T
Michael Ma, Montgomery County	

OPENING

Chairman Markey called the Public Session to order at 10:15 AM on Thursday, February 24, 2022, via Conference Bridge. Chairman Markey noted that the meeting is being live-streamed and recorded. There was a roll call of Board members, and a quorum confirmed.

APPROVAL OF MINUTES

The Board reviewed the minutes for the Public Session meeting held on January 27, 2022.

Mr. Thomas made a motion to approve the minutes for January 27, 2022. Mr. Frazier seconded the motion. All were in favor and the motion carried.

FISCAL REPORT – SCOTT ROPER

The 9-1-1 Trust Fund balance carried over from Fiscal Year 2021 is \$11,935,513.84. The collections for Fiscal Year 2022 are \$30,795,647.92. The Board has made awards totaling \$30,719,882.31. The available 9-1-1 Trust Fund balance for this month's meeting is \$12,011,297.45.

EXECUTIVE DIRECTOR'S REPORT – SCOTT ROPER

Mr. Roper provided an update to 9-1-1 affecting legislation under consideration by the General Assembly. The crossover date is March 21, 2022. He also discussed an upcoming Department of Defense interoperable communications symposium.

SUBCOMMITTEE REPORTS

Policy and Standards Subcommittee – Steve Souder

The subcommittee has combined with the ECC's subcommittee for efficiency. They will work jointly on issues of common interest, and separately for those issues that are appropriate. The next meeting will be March 17, 2022.

Training and Exercises – Bryan Ebling

Mr. Ebling stated the subcommittee has met with its ECC counterpart, and the chairs have also met. The group will work on issues of common interest, and the subcommittee will work independently as needed.

Cybersecurity – Randall Cunningham and Michael Block

Mr. Cunningham is working with Mr. Block to transition leadership of committee. There was no meeting this month due to scheduling issues.

Technology Subcommittee – James Hamilton

Mr. Josh Jack reported that there was no meeting this month. There is a full list of tasks that the subcommittee will be working on with their counterparts in the ECC.

GIS – Julia Fischer

Robert Horne – The state is 4-5 weeks away from a "go live" with a statewide GIS validation tool. Motorola has requested statewide routing boundaries for Next Generation 9-1-1. The GIS

workgroup needs to develop a forest guide for call routing, and a Memorandum of Understanding for its use and sharing.

Verizon Update – Walt Puller

Mr. Puller reported that there were no network affecting issues. He further added that the Customer Care Center would continue to work remotely through April.

Motorola Solutions Update – Toni Dunne

Ms. Dunne reported that there were no network issues since the last meeting. Ms. Dunne provided an update of NG911 in the various counties that are customers.

AT&T Update – Taylor Thompkins

AT&T reports that there were not network events since the last meeting. There is solid progress with the 12 customers under contact to migrate.

MACo Emergency Communications Committee (ECC) – Ross Coates

Mr. Coates reported the various subcommittees are working to consolidate their activities with the Board's subcommittees.

The Board heard the presentation for Howard County Project 22-218 to accommodate a scheduling conflict with the county. The details for that project are listed in the *Current Projects for Voting Consideration* portion of the minutes.

Mission Critical Partners Update - Josh Jack

Mission Critical Partners' updates were provided to Board members ahead of the meeting, with many items covered during subcommittee reports. Mr. Jack noted that there is a MCP cybersecurity newsletter circulated to interested stakeholders.

Captain Brillman mentioned that the APCO Meeting will be held on April 14, 2022 from 10:00 AM to 2:00 PM will be held at *La Fontaine Bleue* in Glen Burnie. The focus will be on mental health. Vendors will be present. Both breakfast and lunch will be served. There is no cost to attend.

CURRENT PROJECTS FOR VOTING CONSIDERATION

Funding request for Project 22-218 in the amount of \$2,530.00 for Howard County's ADORE Training Software was made by LT Reidy-Hall and Chris McNamara.

Mr. Thomas moved to fund up to \$2,530.00 for Howard County's ADORE Training Software. Captain Brillman seconded the motion. Mr. McNamara recused himself from the vote. All were in favor and the motion carried.

Funding request for Project 22-212 in the amount of \$151,771.70 for Kent County's Logging Recorders – Primary and Backup PSAPs was made by Wayne Darrell.

Mr. Ebling moved to fund up to \$151,771.70 for Kent County's Logging Recorders – Primary and Backup PSAPs. Ms. Greentree seconded the motion. All were in favor and the motion carried.

Projects 22-213 and 22-204 were tabled at the request of Prince George's County

Funding request for Project 22-216 in the amended amount of \$1,958.00 for Cecil County's Maintenance and Recurring Charges was made by Diane Strong.

Mr. Ebling moved to fund up to \$1,958.00 for Cecil County's Maintenance and Recurring Charges. Mr. Thomas seconded the motion. All were in favor and the motion carried.

Funding request for Project 22-233 in the amount of \$1,618.50 for Cecil County's Fiber Conduits was made by John Donohue.

Mr. Ebling moved to fund up to \$1,618.50 for Cecil County's Fiber Conduits. Ms. Greentree seconded the motion, conditional upon the county and AT&T determining if this cost is eligible under the existing contract. Mr. Souder and Mr. Kirchner recused themselves from the vote. All were in favor and the motion carried.

Funding request for Project 22-219 in the amount of \$233,167.00 for Queen Anne's County's Next Generation 9-1-1 Implementation Subject Matter Expert Support (Multi-County Project) was made by Jim Alfree on behalf of the Eastern Shore counties. Josh Jack was available to answer questions.

Mr. Thomas moved to fund up to \$233,167.00 for Queen Anne's County's Next Generation 9-1-1 Implementation Subject Matter Expert Support (Multi-County Project). Mr. Souder seconded the motion. Mr. Haas recused himself from the vote. All were in favor and the motion carried.

Funding request for Project 22-224 in the amount of \$35,825.90 for Washington County's 9-1-1 Phone System – ESInet Integration was made by Brian Albert.

Mr. Souder moved to fund up to \$35,825.90 for Washington County's 9-1-1 Phone System – ESInet Integration. Mr. McNamara seconded the motion. All were in favor and the motion carried.

Funding request for Project 22-223 in the amount of \$328,120.00 for Montgomery County's Generator – Engineering Study was made by Cassandra Onley and Ryan Mattsson. Michael Ma was available to answer questions.

Ms. Price moved to fund up to \$328,120.00 for Montgomery County's Generator – Engineering Study. Mr. Ebling seconded the motion. All were in favor and the motion carried.

Funding request for Project 22-225 in the amount of \$53,402.36 for Montgomery County's Telaria Satellite Call Routing and Cloud-Based ACD was made by Cassandra Onley and Ryan Mattsson.

Mr. Souder moved to fund up to \$53,402.36 for Montgomery County's Telaria Satellite Call Routing and Cloud-Based ACD. Ms. Price seconded the motion. All were in favor and the motion carried.

Funding request for Project 22-229 in the amount of \$249,788.80 for Charles County's Next Generation 9-1-1 Annual Recurring Service Charges was made by Jeff Clements.

Mr. Berg moved to fund up to \$249,788.80 for Charles County’s Next Generation 9-1-1 Annual Recurring Service Charges. Mr. McNamara seconded the motion. Mr. Rose and Mr. Block recused themselves from the vote. All were in favor and the motion carried.

Funding request for Project 22-230 in the amount of \$18,500.00 for Charles County’s Maintenance – VESTA Command Posts was made by Jeff Clements.

Mr. Thomas moved to fund up to \$18,500.00 for Charles County’s Maintenance – VESTA Command Posts. Mr. Ebling seconded the motion. Mr. Rose and Mr. Block recused themselves from the vote. All were in favor and the motion carried.

PRESENTATION – MOTOROLA SOLUTIONS

The Board received a presentation from Motorola Solutions regarding cloud-based 9-1-1 call routing.

PROJECT EXTENSIONS – REQUIRING BOARD APPROVAL

- ✦ None for this month

PROJECT EXTENSIONS – APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

- ✦ Frederick County 21-217 (NG911 SME Support) March 2023
- ✦ Frederick County 21-217 (911 Phone System Refresh) March 2023

PROJECTS FOR DE-OBLIGATION OF FUNDING

- ✦ Prince George’s County 22-149 (APCO CTO Course) \$0.30
- ✦ Worcester County 22-043 (Public Education Materials) \$3.34

Mr. Frazier made a motion to de-obligate \$3.64 from the listed projects. Ms. Greentree seconded the motion. All were in favor and the motion carried.

PROJECTS APPROVED BY THE OFFICE OF THE EXECUTIVE DIRECTOR

Under authority granted by the Board, the Executive Director approved the following projects that have met all guidelines established by the Board:

- ✦ Baltimore County 22-209 (Training – NENA Leadership) \$1,393.00
- ✦ Montgomery County 22-210 (Chairs - 15) \$49,725.00
- ✦ Allegany County 22-211 (CTO Recertification) \$135.00
- ✦ Garrett County 22-214 (Protocol Training) \$2,655.00
- ✦ Garrett County 22-215 (Protocol Training) \$970.00
- ✦ Howard County 22-217 (Maintenance - Protocols) \$14,476.54
- ✦ Howard County 22-221 (ETC Manuals - 3) \$135.00
- ✦ Howard County 22-222 (Handsets) \$2,550.00
- ✦ Queen Anne’s County 22-226 (Protocols – Backup Tablets) \$1,592.00
- ✦ Kent County 22-227 (Protocol Recertification) \$720.00
- ✦ Kent County 22-025 (Protocol Training) \$2,775.00
- ✦ Charles County 22-187 (Training – NENA Serving Equally) \$398.00
- ✦ Allegany County 22-232 (CTO Recertification) \$95.00

ADDITIONAL INFORMATION

Mr. Markey reported that the Board would be combining subcommittees where practical and appropriate for efficiency and synergy. The will build on strengths the Board already has available. Both the Board and the ECC asked if we are holding two separate meetings to achieve the same goals. Mr. Coates, Mr. Rose, and Mr. Souder made additional comments. Mr. Markey called for motion to move forward with joint committees and business practices to move this forward. **Mr. Rose made motion to continue to move down the path to incorporate ECC subcommittees into the Board's workflow to make us more efficient. Mr. McNamara seconded the motion. All were in favor and the motion carried.**

Mr. Rose requested that when presenting to the Board, those persons should have their camera turned on if they have a camera available. The chair will remind those presenting to do so in the future.

Mr. Souder requested that another reminder be made regarding the retirement of 3G services.

Mr. Markey noted a call by FCC Chair Jessica Rosenworcel has called for additional funding for NG911 implementation. Given Maryland's status with NG911 deployments, the Board should consider what needs the state has should funding become available.

At 1:06 PM, Mr. Thomas made a motion to adjourn the meeting. Mr. Frazier seconded the motion. All were in favor and the motion carried,

Jack Markey, Chairman
Maryland 9-1-1 Board